Postal Regulatory Commission Submitted 9/14/2011 4:07:50 PM Filing ID: 75740 Accepted 9/14/2011

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:
Gepp Post Office
Gepp, Arkansas

Docket No. A2011-60

UNITED STATES POSTAL SERVICE NOTICE OF FILING (September 14, 2011)

By means of Order No. 841 (September 8, 2011), the Postal Regulatory

Commission docketed correspondence from a customer of the Gepp, Arkansas Post

Office, assigning PRC Docket No. A2011-60 as an appeal pursuant to 39 U.S.C.

§ 404(d). That Order, at pages 2 and 5, set September 16, 2011 as the date by which

"[t]he Postal Service shall file the administrative record regarding this appeal" or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Gepp, Arkansas Post Office and Continue to Provide Service by Highway Contract Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel, Global Business

Michelle A. Windmueller

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-2064; Fax -6279 Michelle.A.Windmueller@usps.gov

	GEPP Docket: 1364672 - 72538		
Item	Document		
1.	Request/approval to study for discontinuance (12/02/2010)	F	
		I	
2.	Notice (if appropriate) to Headquarters of suspension	"	
3.	Notice (if appropriate) to customers/district personnel of suspension	□ □	
4.	Highway map with community highlighted (12/02/2010)	\ □	
5.	Eviction notice (if appropriate) (12/15/2010)	□	
6.	Building inspection report and original photos of building deficiencies (if appropriate) (12/15/2010)	ঘ	
7.	Post Office and community photos (01/25/2011)	V	
8.	PS Form 150, Postmaster Workload Information (01/31/2011)	ব	
9.	Worksheet for calculating work service credit (03/14/2011)	ঘ	
10.	Window transaction record (01/31/2011)	ঘ	
11.	Record of incoming mail (01/31/2011)	□	
12.	Record of dispatched mail (01/31/2011)	ব	
13.	Administrative postmaster/OIC comments (01/01/1900)	ঘ	
14.	Inspection Service/local law enforcement vandalism reports (12/15/2010)	v	
15.	Post Office fact sheet (01/31/2011)	₽ V	
16.	Community fact sheet (01/31/2011)	□ □	
17.	Alternate service options/cost analysis (01/31/2011)	ঘ	
18.	Form 4920, Post Office Fact Sheet (03/14/2011)	₽ V	
19.	Recomendation and Service Replacement Type (02/11/2011)	□ □	
20.	Questionnaire instruction letter to postmaster/OIC (12/02/2010)	₽ V	
21.	Cover letter, questionnaire, and enclosures (02/23/2011)	되	
22.	Returned customer questionnaires and Postal Service response letters (02/23/2011)	V	
23.	Analysis of questionnaires (03/09/2011)	V	
24.	Community meeting roster (03/09/2011)	Image: section of the content of the	

25.	Community meeting analysis (03/09/2011)	₽ V	
26.	Community meeting letter (03/09/2011)	ঘ	
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	ব	
28.	Congressional inquiry and Postal Service response letter (if appropriate) (07/19/2011)	تا تا	
29.	Proposal checklist (03/14/2011)	ব	
30.	District notification to Government Affairs (03/14/2011)	2	
31.	Instructions to postmaster/OIC to post proposal (03/11/2011)	ঘ	
32.	Invitation for comments exhibit (03/14/2011)	ব	
33.	Proposal exhibit	₽ V	
34.	Comment form exhibit (05/18/2011)	V	
35.	Instructions for postmaster/OIC to remove proposal (05/13/2011)	ᅜ	
36.	Round-date stamped proposals and invitations for comments from affected offices (05/18/2011)	V	
37.	Notification of taking proposal and comments under internal consideration (05/16/2011)	V	
38.	Proposal comments and Postal Service response letters (05/18/2011)	V	
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	Q	
40.	Analysis of comments (05/18/2011)	ব	
41.	Revised proposal (if appropriate) (05/18/2011)	ঘ	
42.	Updated PS Form 4920 (if appropriate) (03/14/2011)	ঘ	
43.	Certification of record (06/01/2011)	V	
44.	Log of Post Office discontinuance actions (06/01/2011)	マ	
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (06/01/2011)	থ	
46.	Headquarters' acknowledgment of receipt of record (06/08/2011)	থ	
47.	Final determination transmittal letter from Headquarters (08/01/2011)	থ	
48.	Instruction letter to postmaster/OIC on posting (08/04/2011)	디	



12/02/2010

DAVID CAMP DISTRICT MANAGER ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR01 congressional district.

Post Office Name: **GEPP** Zip+4 Code: 72538-9998 EAS Level: 11 Finance Number: 043438 County: **FULTON** Proposed Admin Office: **VIOLA PO ADMIN Miles Away:** 6.0 Near Office Name: **VIOLA PO** Near Miles Away: 6.0 Number of Customers: Post Office Box: 41 General Delivery: 0 Rural Route (RR): 0 Highway Contract Route (HCR): 189 Intermediate RR: Intermediate HCR: 0 City Delivery: 0 **Total Customers:** 230

The above office became vacant when the postmaster retired on 10/01/2009.

Post Office is vacant, postal rental property has been forclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

MARK MERRITT Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID CAMP

DISTRICT MANAGER
ARKANSAS PFC

12/02/2010

DATE

cc: Area Manager, Public Affairs and Communication



Dockect: 1364672 Page Nbr. 2

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rate to the second		мотіс	E OF POST OF	FFICE EN	MERGEN	Y SUSPENSION		
A. Office								
Name:	GEPP					State: AR	Zip Code:	72538
Area:	SOUTHWEST				District	ARKANSAS PFC		
Congress	ional District:	AR01			County:	FULTON		
EAS Grad	ie:	11				Finance Number:	043438	
Post Offic	æ: Z	Classi	fied Station			Classified Branch	CPC	э 🔲

• There was no Emergancy Supension for this office

Prepared by:	Jackie Stubitsch	Date:	12/15/2010
Title:	ARKANSAS PFC Post Office Review Coordinator		
Tele No:	(501) 228-4171	Fax No:	(650) 577-5059



Tele No:

(501) 228-4171

Dockect: 1364572 Page Nbr. 3

> (650) 577-5059

Fax No:

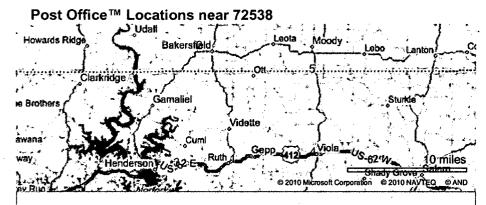
		NOTICE TO	USTOMERS/I	DISTRIC	r PERSO	NNEL OF SUSPE	NSION		
A. Office									
Name: GE	РР					State:	AR .	Zip Code: 7:	2538
Area: SC	DUTHWEST				District:	ARKANSAS PI		p - 0 0 0 0	
Congressiona	al District:	AR01			County:	FULTON			***************************************
EAS Grade:		11				Finance N	umber: 04	3438	
Post Office:		Classifi	ied Station			Classified Branc	* <u> </u>	СРО	
						•			
There was no	Emergancy	Supension for this	office						
	•								
				•					
									
Prepared by: Title:	~~~~	Stubitsch NSAS PFC Post O	ffice Deview C	00rdin -1-			Date:	12	2/1 5/20 10
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Post Office™ Locations

PRINT | BACK



DOCKET NO.
ITEM NO.
PAGE

1364673

4

1 Post Office™ Location - GEPP 17971 HIGHWAY 62 W

GEPP, AR 72538-9998 (800) ASK-USPS

(800) 275-8777

(870) 458-2003

4.0 mi

Business Hours

Mon-Fri 8:00am-12:00pm 12:30pm-4:15pm Sat

9:00am-10:00am

Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location -BAKERSFIELD 200 W MAIN ST BAKERSFIELD, MO 65609-9998 (800) ASK-USPS

(800) 275-8777

(417) 284-3263

6.6 mi

Business Hours

Mon-Fri 8:00am-12:00pm 12:30pm-4:15pm

Sat 9:00am-11:00am

Sun closed **Services**

PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™

Location -HENDERSON 13091 HIGHWAY 62 E HENDERSON, AR 72544-9998 (800) ASK-USPS

(800) 275-8777

(870) 488-5175

6.7 mi

Business Hours

Mon-Fri 7:00am-11:30am 12:30pm-3:30pm

Sat 8:30am-10:30am Sun closed

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location - VIOLA

Business Hours Mon-Fri Services
PO Boxes Online

9971 HIGHWAY 62 W VIOLA, AR 72583-

9998

(800) ASK-USPS

(800) 275-8777

(870) 458-2204

7.1 mi

7:30am-12:00pm 1:00pm-4:00pm

Sat

9:00am-11:00am

Business Hours

10:30am-12:30pm

Mon-Sat

Sun

closed

Sun closed

> ITEM NO. PO Boxes Online

Service hours may vary. Please check link for business hours.

Services

Service hours may vary. Please

check link for business hours.

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1364672

Post Office™ **Location - MOODY** 14335 STATE RTE E MOODY, MO 65777-

9998 (800) ASK-USPS

(800) 275-8777

(417) 284-3077

7.2 mi

Post Office™ Locations near 72538

By City

GEPP BAKERSFIELD HENDERSON VIOLA MOODY

By ZIP Code

72544 72623 65626 65760 72583 65777 72537 72531 72578 <u>72519</u> 72528 72576 72653 65790 72585 72565 72566 72658 72539

People and Business Search Find people and businesses at WhitePages.com

People Search

addresses.

Search for a person and perform a reverse lookup on phone numbers and

Business Search

Search for a business by name or

category nationwide.

Reverse Phone Number

See who is calling you

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Google maps

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Local Post Offices - yellowpages.com - Find local post offices & postal services at YELLOWPAGES.COMAdSpringfel

A. US Post Office 17971 Highway 62 W, Gepp, AR -(870) 458-2003 1 review

B. US Post Office 4506 Elizabeth Road, Elizabeth, AR -(870) 458-2093 1 review

- C. US Post Office 13091 Highway 62 E, Henderson, AR -(870) 488-5175 1 review
- D. US Post Office 9971 Highway 62 W, Viola, AR -(870) 458-2204

Report a problem

1364672 DOCKETNO. ITEM NO. PAGE

To see all the details that are visible on the screen, use the "Print" link next to the map.



(501) 228-4231

Tele No:

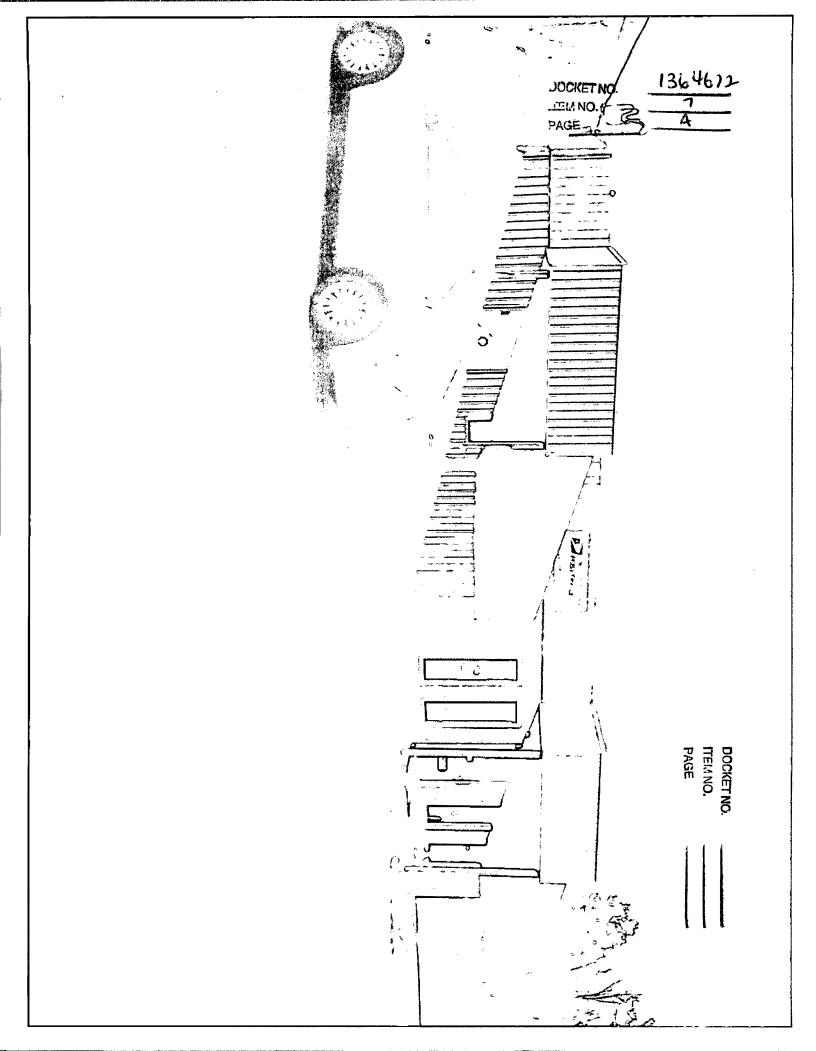
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AS Grade:	11		-		Finance Number:		
ost Office:		Classified Station			Classified Branch	СР	о <u> </u>
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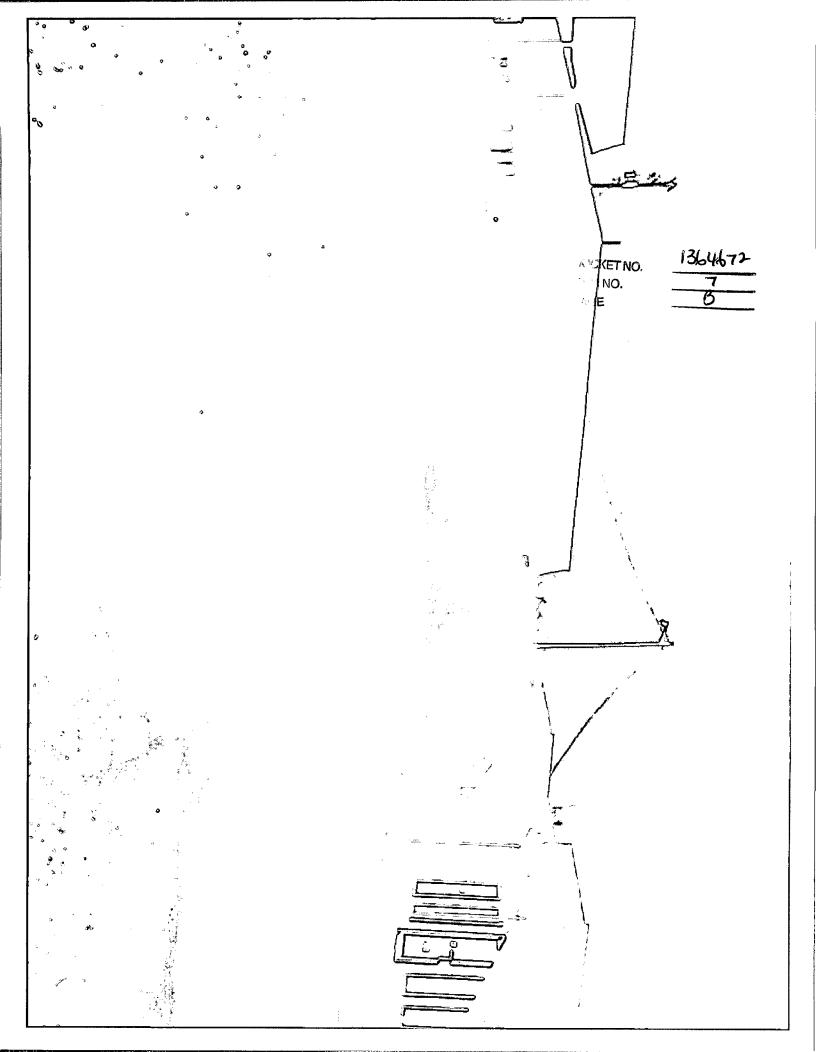
(650) 577-5059

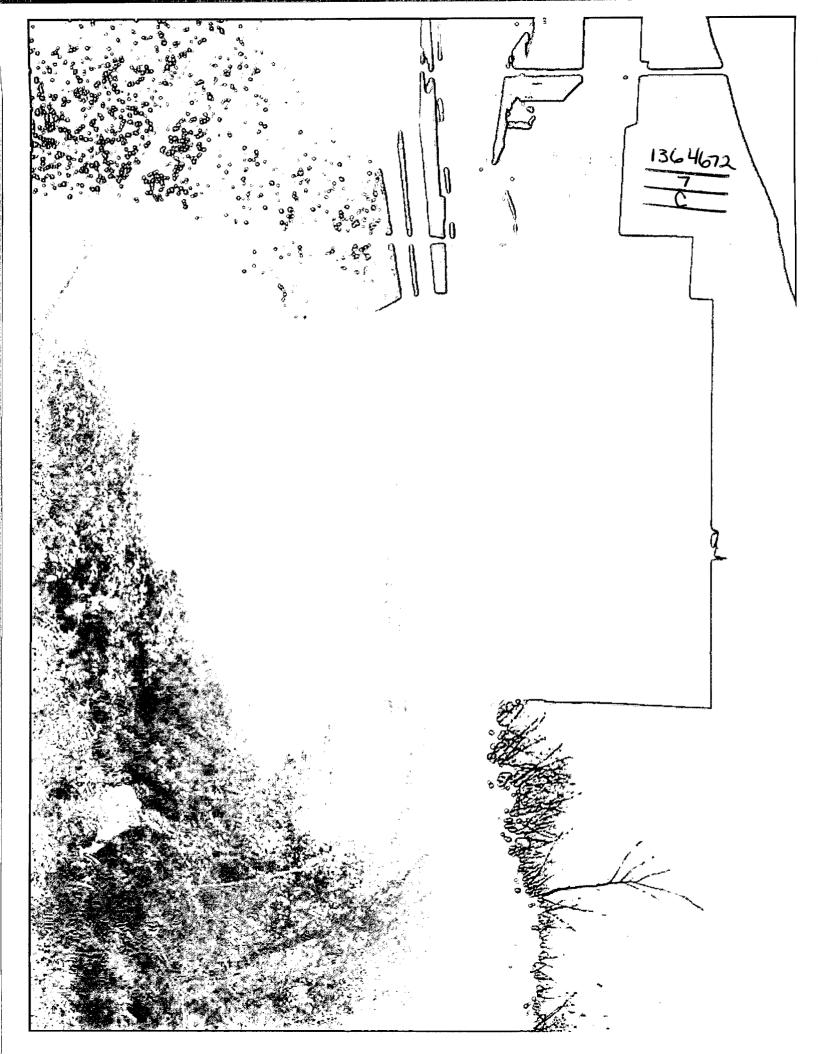
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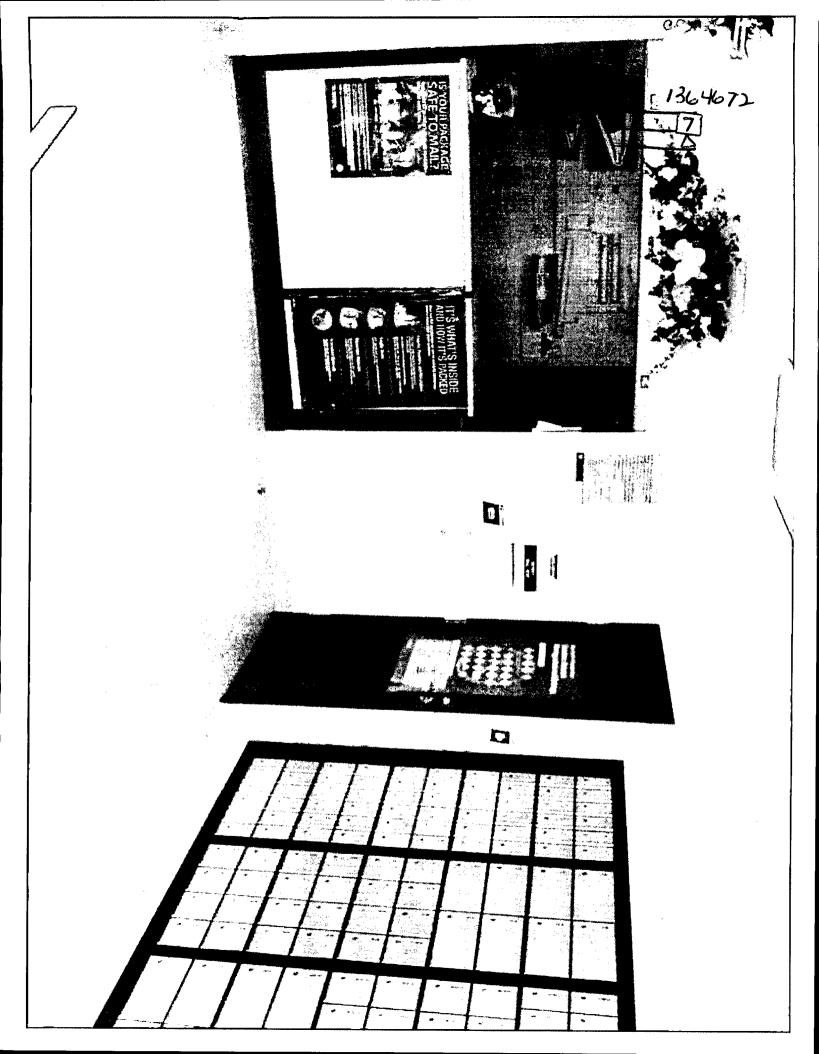


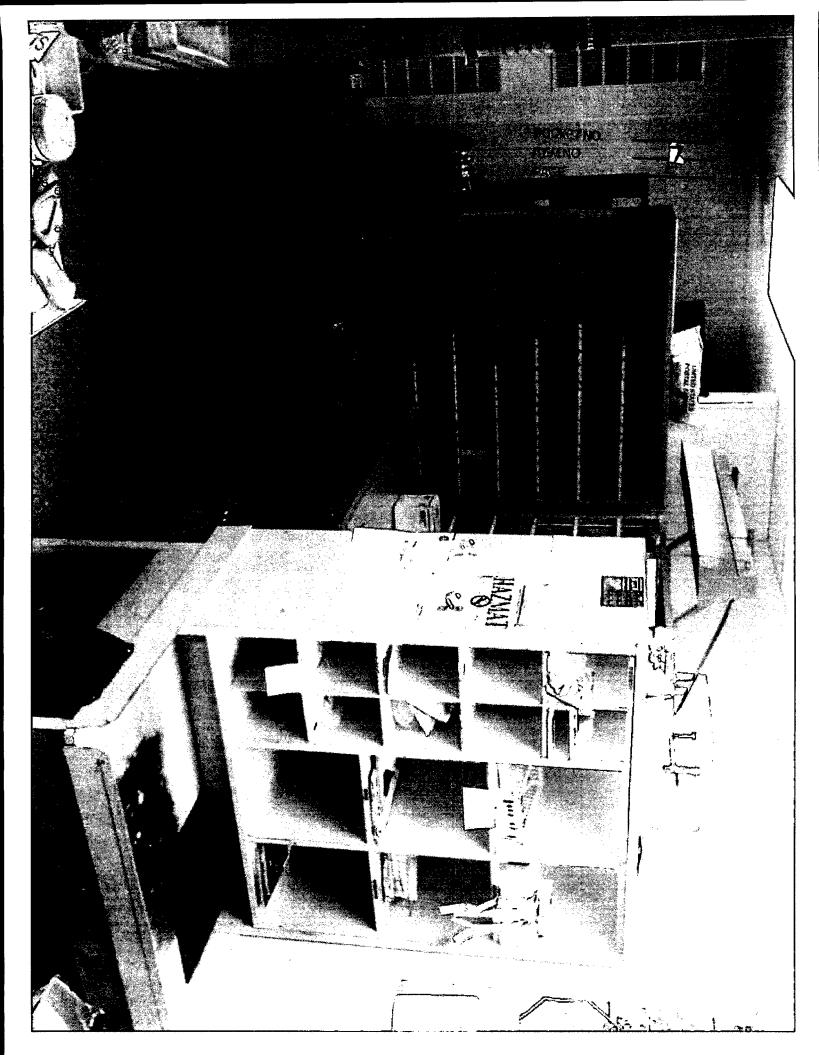
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Tala Mar. (650)	Title:				Coordinat	or			
Tele No: (501) 228-4231 Fax No: 577-5059	Tele No:							Fax No:	

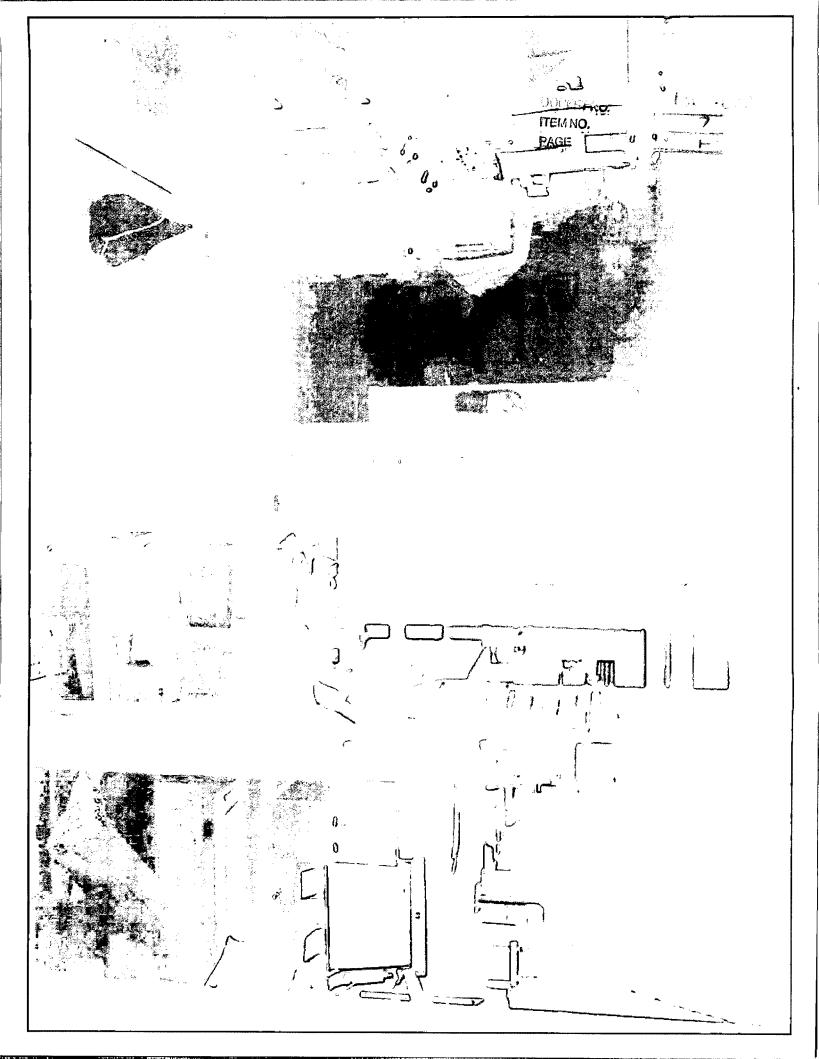












PS Form 150, Postmaster Workload Information

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	Office, State & Zip Code P, AR 72538	Postmaster's Signature KP1PKD		Date 02/04/2011
	ict Office, State & Zip Code ANSAS PFC, AR 72205	Date 01/31/2011		
(Che	ck Box)			
	Vacancy Management Review RFR	See Instructions on Rev	erse	
1.	Current Office Level			11
2.	Finance Number		(1-6)	043438
3.	General Delivery Families Served		(7-9)	0
4.	Post Office Boxes/Call Boxes Rented		(10-15)	41
5.	Possible City Deliveries		(16-20)	o
6.	Administrative Rural Boxes Served		(21-25)	0
7.	Intermediate Rural Boxes Served		(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices		(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served		(36-39)	189
10.	Intermediate Highway Contract/Star Route Boxes Served		(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for	or Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches		(48-49)	0
13.	Number of Finance Stations/Branches		(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices		(52-53)	o
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on rever	rse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)		(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?		(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?		(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N
19.	Do You Seperate All Incoming Letter Size Mail to City & Rural Carrier Routes for Yo	ur Own Office?	(60)	N
20.	Do You Seperate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your	Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?		(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?		(63)	N
23.	Is Postmaster Lessor for Government Owned Building?		(64)	N
24.	Does Office Have MPLSM/SPLSM?		(65)	N
25.	Does Office Distribute Food Stamps?		(65)	N
00 F	orm 150. January 1983	· · · · · · · · · · · · · · · · · · ·		-

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	41	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	189	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your continues:
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural
 - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cuCng, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

	Worksheet for ca	alculating Worl	doad S	ervice Cre	dit (W	SC) for Po	st Offices		
Office Name:	GEPP PO	_							
Office Zip+4:	72538 -9998	District:	ARKA	NSAS PFO	<u> </u>				
		A	ctivity	WSCs					
General Delivery	Families Served (Item	3, PS Form 150)}		<i>.</i>	0	X 1.0	=	0
•	s/Call Boxes Rented (It	•	•			43	— X 1.0	=	43
Possible City Del	veries (Item 5, PS For	m 150)				0	X 1.33	=	
Administrative Ru	ral Boxes Served (Iten	n 6, PS Form 15	0)			0	X 1.0	=	
Intermediate Rura	al Boxes Served (Item	7, PS Form 150)			0	X 0.7	=	0
	sponsibility for Interme								
(Item 8, PS For	m 150)					. 0	V 0 2	_	0
 Administrativa His	rhway Cantract/Star B	outo Boyon Son	rod.				X 0.3	=	
	ghway Contract/Star R m 150)								
••	·					189	X 1.0	=	189
	way Contract/Star Rou								
(item 10, PS FC	rm 150)					. 0	X 0.7	=	0
Administrative Re	sponsibility for Interme	ediate Highway (Contrac	t/Star Rout	te				
Boxes for Other C	Offices (Item 11, PS Fo	•					X 0.3	=.	0
		Total Activity W	SCs						232
		R	evenue	WSCs					
First		25 revenue unit	s: 1.00	0 X_	25	units	=	25.00	
Next	2	75 revenue unit	s: 0.50	o x_	31	units	=	15.50	
Next	7	00 revenue unit	s: 0.25	5 X_	(units	=	7.75	
Next	50	00 revenue unit	s: 0.10) X	0,	units	=	0.00	
	Balance	of revenue unit	s: 0.01	1 X	C	units	=	0.00	
	Total revenue	WSCs:		_				40.81	
Activity WSCs	232 + Revenue	WSCs =4	0.81	Base WS	Cs _	272.81	= EAS Gra	1	1
Previous evaluat	ion: EAS grade	11					_		
Effective date of	ahanga in aansiaa hass							(if ammanui	-4-\
	change in service hour exists, hours must refl		ate EAS	S grade)				(if appropria	ate)
Worksheet comp	leted by:								
JACKIE STUBITS	SCH			JACKIE.N	I.STUE	зтѕсн@с	JSPS.GOV		
Printed Name				Signature	-				
ARKANSAS PFO	District Review Coord	linator		12/02/201	0				
Title		··		Date	-				

Window Transaction Survey

Docket: 1364672 Page Nbr: 10

Window Transaction Survey

PO Name: Survey Period: GEPP 12/04/2010 _ ZIP+4: through 72538 - 9998

12/17/2010

Completed By:

JACKIE STUBITSCH

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.787)
Sat - 12/04	2	1	0	0	0	0	1	0
Sun - 12/05	0	0	0	0	0	0	0	0
Mon - 12/06	3	5	0	0	0	2	1	0
Tue - 12/07	4	2	0	0	0	1	1	0
Wed - 12/08	8	2	1	0	0	1	2	0
Thu - 12/09	3	3	0	0	0	1	0	0
Fri - 12/10	8	6	0	0	1	2	0	0
Sat - 12/11	3	0	0	0	0	0	1	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	9	5	0	0	1	3	0	0
Tue - 12/14	12	16	0	0	0	0	3	0
Wed - 12/15	12	5	0	0	0	1	0	0
Thu - 12/16	6	6	0	0	0	4	0	0
Fri - 12/17	7	8	0	0	0	0	0	0
TOTALS	77	59	1	0	2	15	9	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	5.0	5.3	0.2	0.0	0.5	2.2	1.3	0.0
Average Number	Daily Transactions:		1;	3.6	Average Daily R	etail Workload in Min	utes:	14.5

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

GEPP 72538 - 9998

Dates Recorded

12/04/2010 through 12/17/2010

Date	Le	tters	Flats Parcels Othe		Parcels		her	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/04	227	152	90	30	3	4	5	0
Sun - 12/05	0	0	0	0	0	0	0	0
Mon - 12/06	360	76	70	0	6	9	11	0
Tue - 12/07	454	38	115	60	0	2	6	0
Wed - 12/08	284	38	80	20	2	9	3	0
Thu - 12/09	360	379	70	100	3	8	5	0
Fri - 12/10	303	18	70	80	2	17	4	0
Sat - 12/11	265	303	100	40	7	10	3	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	700	57	185	70	12	10	1	0
Tue - 12/14	417	341	20	50	2	1	4	0
Wed - 12/15	492	19	90	20	3	9	3	0
Thu - 12/16	360	19	110	10	6	13	5	0
Fri - 12/17	265	209	100	0	4	5	6	0
TOTALS	4,487	1,649	1,100	480	50	97	56	0
Daily Average	373.9	137.4	91.7	40.0	4.2	8.1	4.7	0.0

Signature of Person Making Count:

JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/31/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Dockect: 1364672 Page Nbr: 12

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

GEPP 72538 - 9998

Dates Recorded

12/04/2010 through 12/17/2010

Date	Le	tters	F	lats	Parcels		Parcels Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/04	27	0	0	0	0	0	0	0
Sun - 12/05	0	0	0	0	0	0	0	0
Mon - 12/06	148	0	0	0	1	3	0	0
Tue - 12/07	231	0	0	0	0	0	0	0
Wed - 12/08	353	0	0	0	1	1	0	0
Thu - 12/09	46	0	0	0	1	1	0	0
Fri - 12/10	35	0	0	0	4	0	0	0
Sat - 12/11	455	0	0	0	1	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	498	0	0	0	12	1	0	0
Tue - 12/14	351	0	0	0	10	4	0	0
Wed - 12/15	457	0	0	0	5	0	0	0
Thu - 12/16	135	0	0	0	6	. 1	0	0
Fri - 12/17	265	0	0	0	11	0	0	0
TOTALS	3,001	0	0	0	50	11	0	0
Daily Average	250.1	0.0	0.0	0.0	4.2	0.9	0.0	0.0

Signature of Person Making Count:

Making Count: JACKIE STUBITSCH

Printed Name:

JACKIE.M.STUBITSCH@USPS.GOV

Date:

01/31/11



01/01/1900

OIC/POSTMASTER

SUBJECT: GEPP Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the GEPP Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the GEPP Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 01/15/1900. This information will be entered into the official record for public viewing.

Post Office Box	43
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	189
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	232

If you have any comments on alternate means of providing services to the GEPP customers, please provide them below:

no comments provided

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

The property this modular post office occupies, has been foreclosed on. The Henderson Post Office is 6.7 miles away and the Viola Post Office is 7.1 miles away.

cc: Official Record



12/15/2010

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the GEPP Post Office, 72538 - 9998, located in FULTON County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH Post Office Review Coordinator ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

no response received

cc: Official Record

Docket: 1364672 Page Nbr: 15

		Post Offic	ce Survey Sheet	
	Post Office Name	GEPP	ZIP+4	72538-9998
	Congressional District	AR01	Date	01/31/2011
1.		ole), security, and other deficience	al defects, safety hazards, lack of running cies or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause? exp 08/31/2	2017 no 30-day clause	
4.	Are suitable alternate qu	arters available for an independe	ent Post Office? If so, where?	
5.	List potential CPO sites.			
6.	Are there any postage m If yes, please identify the	eter customers or permit mailers em by name and address.	? Yes 🗹 No	
7.		reer employees will be affected a cant, no career employees	and what accommodations will be made for	or them?
8.	box be retained? Will a loc		hat times? How will this be affected by di	scontinuance? Will a collection
	How Post Office boxes a	re installed?	128	
	How Post Office boxes a	re used?	43	
	What are the window ser	vice hours?	08:00 - 16:15 M-F	
			<u>09:00 - 10:00</u> S	
	What are the lobby hour	s?	8:00 - 16:15 M-F	
			9:00 - 10:00 S	
9.	Have there been recent of	ases of mail theft or vandalism r	reported to the postmaster/OIC? Explain.	
	no			

Post Office Survey Sheet (continued)

there any special customer needs? (People who cannot read or write, who cannot drive, who dicaps, etc.) How can these people be accommodated?	have infirmities or physical
-1 delines (IICD delines)	
ral delivery/HCR delivery.	
What is current evaluation?	
Will this change result in the route being overburned?	☐ Yes 🗹 No
If so, what accommodations will be made to adjust the route?	•
How many boxes and miles will be added to the route?	0, box 12 Miles
What would be the additional annual expense if the route is increased?	0
What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
At what time of the day does the carrier begin delivery to the community?	
Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No
If so, how?	0
	Will this change result in the route being overburned? If so, what accommodations will be made to adjust the route? How many boxes and miles will be added to the route? What would be the additional annual expense if the route is increased? What is the one-time cost of CBU/parcel locker installation (id appropriate)? At what time of the day does the carrier begin delivery to the community? Will this delivery time be affected if the office is discontinued? (Y or N)

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	Post Office Name	GEPP	nity Survey Sheet ZIP+4	72538-9998
	Congressional District	AR01	Date	01/31/2011
1.	Incorporated?		Yes 📝 No	
	Local government provide	led by:	Fulton Co	
	Police protection provide	ed by:	Fulton County Sheriffs C	Office
	Fire protection provided	by:	Gepp Fire Dept	
	School location:		Viola Public Schools	
			lation: Total Households: 2010 396 2010 19 Planning 2010 Dataset http://56.72.29.105/	
]	Projected Annual Household What residential, commercial Population Growth Gepp, Al 1990 12% 23% 23% Population	d Growth Rate: 0.96% Facility I, or business growth is expected	Planning 2010 Dataset http://56.72.29.105/ed? (Please document your source) as 2009 Population 309 2,882,647 306,069,56 9%	reg/GrowthResults10.cfm
]	Projected Annual Household What residential, commercial Population Growth Gepp, Al 1990 12% 23% 23% Populat http://www.clrsearch.com/72 History. (Are there any s Are there any special could Is the Post Office facility	d Growth Rate: 0.96% Facility I, or business growth is expected 72538 Arkansas United State ion Change Since 2000 7% 8%	Planning 2010 Dataset http://56.72.29.105/ed? (Please document your source) as 2009 Population 309 2,882,647 306,069,56 9% a Growth Statistics to the community?	reg/GrowthResults10.cfm
1	Projected Annual Household What residential, commercia Population Growth Gepp, Al 1990 12% 23% 23% Populat http://www.clrsearch.com/72 History. (Are there any s Are there any special could Is the Post Office facility Check with the field real none	d Growth Rate: 0.96% Facility I, or business growth is expecte R 72538 Arkansas United State ion Change Since 2000 7% 8% 538 Demographics/Population pecial historical events related nmunity events to consider? The a state or national historic lan estate office when verification	Planning 2010 Dataset http://56.72.29.105/ed? (Please document your source) as 2009 Population 309 2,882,647 306,069,56 9% a Growth Statistics to the community?	reg/GrowthResults10.cfm

Highway Contract Route Cost Analysis Form

Docket: 1364672 Page Nbr: 17

Highway Contract Route Estimated Cost for Alternative Service								
Office N		GEPP		ADVANCAS BEC				
Office Z	<u>(1</u> p+4:	72538 -9998	District:	ARKANSAS PFC				
1.		umber of additional added to the route		0	x 3.64 hours per year	0.00		
2.		umber of additional added to the route		0.00	x 10.40 hours per year	0.00		
			·		Total time added to the route	0.00		
3.		CR hourly rate ea Manager, Purchasi	ng/Contracting	1		0.00		
		Total additiona	l compensati	on (HCR hourly rate	x total time added to the route)	0.00		

Rural Route Cost Analysis Form

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		Estima	ited Cost for A	Iternative		ement Serv	rice		
Office	Name:	GEPP							
Office 2	Zip+4:	72538 -9998	District:	ARKANS	AS PFC		-		
1.		mber of additional added to the rural rout	е		0				
2.		mber of additional dded to the route		-	0.00				
					Total (ad	lditional b	oxes x volume facto	or)	0.00
3.	to be added	mber of additional box to the rural route	es	_	0				
	Centralized b				0.00		x 1.00 Min		0.00
	Regular L ro				0.00		x 1.82 Min		0.00
	Regular Non	-L route boxes		_	0.00		x 2.00 Min		0.00
						Total ad	ditional box allowa	nce	0.00
4.	Enter the num rural route	ber of additional daily	miles to be add	ed to the	0.	00	x 12 Mileage Standard		0.00
							i onal minutes per v ed to two decimal pla		0.00
5.		al annual minutes nutes per week year)			0.	.00	x 52 Weeks		0.00
6.	•	al annual hours nual minutes/				00	/ 60 Minutes		0.00
7.	Enter the rural	l cost per hour (see Il summary report – ru	ral			00	7 00 Williates		0.00
		 ,	Total Annual	Cost (add			rs x rural cost per h	nour)	0.00
8.	Enter lock pou	ich allowance (if applic	able)						0.00
		Total annual co	st for alternate	service (annual d	cost minus	lock pouch allowa	nce)	0.00

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PO	ST OFFICE CLOSING OR	stal Servi CONSC t Sheet		\L	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		1. Date Prepared 03/09/201
2. Post Office Name			3. State and ZIP + 4 Cod	e		-	
GEPP 4. District, Customer Service	5. Area, Customer Service		AR, 72538-9998 6. County		7. Congres	sional Dis	trict
ARKANSAS PFC	SOUTHWEST		FULTOŇ		AR01		
 Reason for Proposal to Discont Post Office is vacant postal rental prop has been fordosed, declining econom declining population in Gepp. This office 1.9 hrs per day. 	erty No Suspension y and se earns	uspend(F	Reason and Date)		roposed Perman	ent Alterna	ite Service
11. 8	taffing				ours of Service		
a. PM PM PM V Occupied 10/01/2009	acancy Reason & Date: retired		a. Time M-F 08:00 - 12:00, 12:30 - 16	:15 Si	at 9:00 - 10:00		Total Window Hours Per Week
b. OIC Caree	r Non-Career		a. Lobby Time M-F 8:00 - 16:15	S:	at 00 - 10:00		37.25
c. Current PM POSITION Level (150)EAS-11 d. No of Clerks- 0 No of Career-	Downgraded from EAS- No of Non-Career- 0	-11		ı		ı	
e. No of Others- 1 No of Career-							
13. Number of 0	Customers Served			14. Dai	y Volume (Piece		
a. General Delivery	0		Types of Mail		Received	Dis	patched
b. P.O. Box	41		a. First-Class		511	<u> </u>	250
c. City Delivery			b, Newspaper		131	<u> </u>	0
d. Rural Delivery			c. Parcel		12	<u> </u>	5 .
e. Highway Contract Route Box	189		d. Other		4	<u> </u>	0
f. Total	230		e. Total		658		255
g. No. Receiving Duplicate Service h, Average No. Daily Transactions	13,60		f. No. of Postage Meters g. No. of Permits			0	
2009 2010 Postal Owned	Leased (if Leased, Expire		\$ 21,431 \$ 19,216 uarters		(no Cola) \$ 33168 Annual L	\$11,111 ease \$ 120	
Located in: Business H	es No		cted? Yes N		s, must vacate by) No	
16b. Explain: the modular building site has been for	dosed - no eviction date as yet					•	
17. Schools, Churches and Organiza	ntion in Service Area: N	lo: <u>0</u>	19. Administrative/Eman	nating O	EAS	16 Mile	s Away 6.0
			Window Service Hours: N		0 16:00	SAT 09:00	11:00
			Lobby Hours: N	/-F 24 h	rs	SAT 24 hr	3
			PO Boxes Available: 66	6			
18. Businesses in Service Area:		No: 35	20. Nearest Post Office	(if differ	FAG		
Alsteel, Renfro Cons., Union Glass, F Duncan, Scensation Candles-K. Bree	n, Bathe in Beauty, Cotter Farr	ms,	Name VIOLA PO		Level		s Away 6.0
Shrable Catlle Co., RT Ranch, A&W Guttering, Backwoods Sharpening, M Shop, Pampered Chep-S. Smith, Twi Tree Serv., Kerrville Painting Co., Mil Taxidermy, T&K Investments, Tamm Lackland Home Serv., Hilltop Garage Enterprises, Hilltop Real Estate, J&J	lagnuson Recovery Serv., Still ce As Nice, Custom Appl., Gra ces Taxidermy, Sweet Water ys Place, Johns Mower Serv., , Cozy Oaks Sales & Marketing	Bait ves g, J&K	Window Service Hours: N Lobby Hours: N PO Boxes Available: 6	/⊢F 24 h	rs	SAT 24 hr	
Co., Alph Baking Co.		,					
Printed Name and Title JACKIE STUBITSCH		21. Prep	ared by Signature JACKIE STUBITSCH				one No. AC () 28-4171
PO Discontinuance Coordinator Name			Location			1(301) 2	~ 7111
JACKIE STUBITSCH PS Form 4920, June 1993	(501) 228-417	71	LITTLE ROCK, AR		 		



Dockect: 1364672 - 72538

Page Nbr: 19

A. Office							
Name:	GEPP				State: AR	Zip C	ode: <u>72538</u>
Area:	SOUTHWES	T		District:	ARKANSAS PFČ		
Congress	ional District:	AR01		 County:	FULTON		
EAS Grad		11			Finance Number:	043438	
Post Offic	æ: <u>[</u>	7	Classified Station		Classified Branch		СРО

This form is a place holder for number 19

Prepared by:	Jackie Stubitsch	Date:	03/09/2011
Title:	ARKANSAS PFC Post Office Review Coordinator		
Tele No:	(501) 228-4171	Fax No:	(650) 577-5059



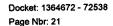
12/02/10

OIC/POSTMASTER

SUBJECT: GEPP Post Office

Enclosed are questionnaires addressed to customers of the GEPP Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 12/18/10 for further review.

Jackie Stubitsch Post Office Review Coordinator Enclosures





02/23/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the GEPP Post Office retired on 10/01/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 13.60 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at GEPP may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the VIOLA PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the VIOLA PO, located 6.0 miles away. Hours of service at this office are 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 03/08/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the on 03/08/2011 from to to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

MARK MERRITT Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate), Summary of Post Office change regulations

	ITEM NO.
Postal Service Customer Questionaire	PAGE

DOCKET NO.
ITEM NO.
PAGE

/3 ₆	427	7
 2	1	-
 Α)	·

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

	_								
		stal Services	Daily	Weekly	Monthly	Neve			
	a.	Buying Stamps		<u> </u>					
	b.	Mailing Letters							
	C.	Mailing Parcels							
	d.	Pick up Post Office box mail							
	е.	Pick up general delivery mail							
	f.	Buying money orders							
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation							
	h.	Sending Express Mail							
	i.	Buying stamp-collecting material							
	Oth	ner Postal Services							
	a.	Entering permit mailings	YES	☐ NO					
	a.	Resetting/using postage meter	YES	□ №					
	Nonpostal Services								
	a.	Picking up government forms (such as tax forms)	YES	☐ NO					
	b.	Using for school bus stop	YES	☐ NO					
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO					
		If yes, please explain:							
	d.	Using public bulletin board	☐ YES	☐ NO					
	e.	Other	YES	□ №					
		If yes, please explain:							
2. Do		to you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
		,	☐ YES	☐ NO					
		If yes, please explain:	 						

3.	previousl	eviously received can y received Post Offic very service compar	e box service	or general delivery	nge to your deliv service, comple	ery service — proce te this section. How	eed to question 4. If you do you think carrier
-		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:					
4.	For what service		io you leave	your community? (C	heck all that ap	oly.) Where do you g	go to obtain these
		Shopping					
	ロ ー	Personal needs					
		Banking					
		Employement					
		Social needs					
5.	-	u currently use local Yes No would you continue Yes No			liscontinued?		
Name	e:						
Addre	ess:						
Telep	ohone:						
Date							
		ny additional commen questionnaire.	nts on a sepa	rate piece of paper	and attach it to t	his form. Thank you	for taking the time to

136 4672

21

DOCKET NO.

PAGE



DOCKET NO. ITEM NO. BAGE 136 4672

03/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the GEPP Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
 of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
 suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
 office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
 delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting
 every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our
 costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing
 services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective
 each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other
 provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the GEPP Post Office should be pursued, a formal proposal will be posted in the GEPP Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Mark Merritt Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100

DOCKET NO. ITEM NO. PAGE

1364672
7 2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Ро	stal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		又	Γ	Γ
b.	Mailing Letters	K	Г	Γ	I,
C.	Mailing Parcels	Γ	Γ	区	Ę
d.	Pick up Post Office box mail	Γ	Г	Γ	r
e.	Pick up general delivery mail	П	Γ.	Γ	r
f.	Buying money orders	Γ.	Γ	Γ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	K	Γ	Γ
h.	Sending Express Mail	Γ	Γ.	入	Γ
i.	Buying stamp-collecting material	Γ	Γ.	r.	Γ
Otl	her Postal Services				
a.	Entering permit mailings	T. YES	r NO		
_. a.	Resetting/using postage meter	T. YES	Γ. _{NO}		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r yes	r _{NO}		
b.	Using for school bus stop	r YES	r NO		
C.	Assisting senior citizens, persons with disabilities. ect.	X YES	T. NO		
D-y	If yes, please explain: Comma to the house				
d.	Using public bulletin board	Γ _{YES}	Γ _{NO}		
e.	Other	C. YES	□ NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal	needs?
		YES			
	If yes, please explain:		/ NO		
		•	0		
if	I d go to Salem 20 r	nie	8.	NO.	\sim

Or Virea

1 mi

	3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Salem
	Personal needs
•	Banking R
	Employment has produce as a first which
	Social needs
	When you live in the Country
	4. Do you currently use local businesses in the community? What Chae a is
	X Yes No
	5. What is your opinion of the possible discontinuance of the GEPP Post Office?
	Favorable Unfavorable No Opinion
_	Name:
	Ms. Minnie Rogers Address: 602 Dove Rd.
	Gepp, AR 72538
-	Telephone:
	Date: $2 - 25 - 11$
	Please include any additional comments below:
r (Please include any additional comments below: It took a long time to get the upp PD and mail deleveny ny home I am 86 yes old a my home I bepp part obfice and on the Gepp part obfice and on we stamps an pack up mo
U	a mail delevery
Ŋ	upp PD an a cold a
	l'an 86 squ
- D	my home the Gepp part office and on the Gepp are grack up mo send me stamps an Great and does my home. The Great and does my the Rual area and how
0	I on the the war week up wo
7	starps and
مرين	send we The Rips
	my home an does
w	m Rual area
1 ~	
لكون	my home. The Gera an does my home Rual area an does was the Rual area way how great job of the Why how great would not help hefare vola a Bad choice to close the
γ	great, help hefall.
ノ 、	1 1 milet hat
/i	da Wood of choice to
	(L 15ua)



DOCKET NO.	1364672
ITEM NO.	32
DACE	3
PAGE	

Po	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps				匚
b.	Mailing Letters				
C.	Mailing Parcels		, L	P	匚
d.	Pick up Post Office box mail	<u>[.</u>	口		
e.	Pick up general delivery mail				Г
f.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Ot	her Postal Services				
a.	Entering permit mailings	□ _{YES}	no		
a.	Resetting/using postage meter	☐ YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YES	NO NO		
b.´	Using for school bus stop	□ YES	no		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	, II NO		
	If yes, please explain:		 		
d.	Using public bulletin board	□ YES	□ NO		
e.	Other	□ YES	.□ _{NO}		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shopping	ng, or for p	personal	needs?
		YES	, □ NO		
	If yes, please explain:	<i> </i>			
	Henderson on way to my	for	رو		

3. For which of the following do you	leave your co	minumity :	(Check all ill	at apply.)	vvilere do you go	to obtain these s	ei vices :
	Shopping	M	1-/m	n.	Seten		
IZ.	Personal ne	eds //	1 A 6	for	L		
	Banking	M	Lif	me			
	Employment	t					
	Social needs	s M	WH	nce			
Yes No 5. What is your opinion of the pos Favorable Name: Cle	esse sible discontinuonale	□ _{No}		st Office?			
Address: P.O. T.	34	63	/146	6 #A	Hank	- Riogo	RO
Telephone: 45-6-	2435	>				Gepg	>
Date: 2-25	-11						



DOCKET NO.	1364672
TEM NO.	32
DAGE	4

Ро	stal Services	Daily	Weekly	Monthly	, Never
a.	Buying Stamps			K i	Γ
b.	Mailing Letters	П	K		T;
C.	Mailing Parcels				K
d.	Pick up Post Office box mail				K
e.	Pick up general delivery mail				>
f.	Buying money orders		匚		K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail			K	Γ.
i.	Buying stamp-collecting material				×
Ot	her Postal Services				
a.	Entering permit mailings	C YES	NO NO		
a.	Resetting/using postage meter	□ YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YES	NO NO		
b.	Using for school bus stop	C YES	K NO		
C.	Assisting senior citizens, persons with disabilities. ect.	☐ YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	r _{YES}	NO NO		
e.	Other	□ YES	NO NO	r [*]	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work If yes, please explain: Honderson AUKANSAK POST OFFICE TA BAKEE	▼ YES	NO NO	personal	needs?

3. For which of the following	g do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
 n	Personal needs
	Banking
	Employment
	Social needs
Yes 7 5. What is your opinion of Favorable	No of the possible discontinuance of the GEPP Post Office? Unfavorable No Opinion Shows
Address: /26 7	FABERLAND DR. GEPP AR 72538
	-321-0958
Date: 02.04 -	- 20 [/
	•



DOCKET NO.	1364672
ITEM NO.	92
DACE	8

	Da	stal Services	Daily	Weekly	Monthl	v Never
	a.	Buying Stamps			I Ķ	, neve.
1	b.	Mailing Letters		K		П
	С.	Mailing Parcels		Г	K	П
	d.	Pick up Post Office box mail		L	匚	
	е.	Pick up general delivery mail				П
1	f.	Buying money orders			区	П
!	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			匚	
١	٦.	Sending Express Mail				
i		Buying stamp-collecting material			匚	
(Oth	ner Postal Services	•			
;	а.	Entering permit mailings	□ YES	s ⊏ NO		
;	а.	Resetting/using postage meter	☐ YES	, 🗖 NO		
ı	No	npostal Services				
;	а.	Picking up government forms (such as tax forms)	□ YES	NO NO		
!	٥.	Using for school bus stop	□ _{YES}	NO NO	•	
	С.	Assisting senior citizens, persons with disabilities. ect.	□ _{YES}	no No		
		If yes, please explain:				
(d.	Using public bulletin board	∏ _{YES}	Г _{NO}	ı	
	Э.	Other	□ _{YES}	E NO		
		If yes, please explain:				
<u>.</u>	٠.	Dat Office desired by the Control of				1 0
2. 1	٥٥	you pass another Post Office during business hours while traveling to or from work,	or shoppin			needs?
		If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?		
K	Shopping Macentain Home / West Plains		
⊠	Personal needs Maeintain Home		
뎐	Banking		
	Employment		
	Social needs		
Yes No No The state of the position of the p	ssible discontinuance of the GEPP Post Office? Unfavorable No Opinion		
Address: 3675 Hwy 8			
Telephone: 870-458-28	767		
Date: 2-24-20/1			



DOCKET NO.	1364672
ITEM NO.	30
PAGE	_ 6

Po	ostal Services	Daily	Weekly	Monthly	Never
a.				K	
b.	Mailing Letters		X		
C.	Mailing Parcels				R
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				×
f.	Buying money orders		K		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				E
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				Ιχ
01	ther Postal Services				
a.	Entering permit mailings	□ _{YES}	⊠ NO		
a.	Resetting/using postage meter	□ _{YES}	⊠ NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ _{YES}	₩ NO		
b.	Using for school bus stop	□ _{YES}	⊠ _{NO}		
C.	Assisting senior citizens, persons with disabilities. ect.	□ _{YES}	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	□ YES	NO NO		
e.	Other	□ YES	⋉ NO		
	If yes, please explain:				<u> </u>
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal r	needs?
		₩ YES			
	If yes, please explain:		INO		<u>.</u>

	shopping Mtn. Home, West Plains
	Personal needs Mtn Home, West Plains
	Banking Salem
	Employment M+n Howe
	Social needs
	ny + Ellen Shrable
Address: 504	4 HWY 87N Gepp Ar. 72538
Telephone:	70-458-2843
Date: 2-25	T-11
We	have a lot of older people in our unity that probably cowldit go to be post office to get their mail and I supplies.



DOCKET NO.	1364672
ITEM NO.	~
TILIVITYO,	00
DAGE	7

Ро	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		Γ	ΠŽ,	Γ
b.	Mailing Letters	Г.	Γ.	√	Г
c.	Mailing Parcels	Γ.	Ľ	<u></u>	D .
d.	Pick up Post Office box mail		Γ.	Γ.	IV.
e.	Pick up general delivery mail	Γ.,	Γ.	Γ	IV.
f.	Buying money orders	Γ.	Γ.	Γ	P
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ_	Г	Ľ	I
h.	Sending Express Mail	Γ	Γ	Γ	T/
i.	Buying stamp-collecting material	Γ	П	Γ	
Oti	ner Postal Services				
a.	Entering permit mailings	T. YES	NO		
a.	Resetting/using postage meter	T. YES	NO NO		
No	npostal Services		_		
a.	Picking up government forms (such as tax forms)	T. YES	NO NO		
b.	Using for school bus stop	T YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	r YES	NO		
e.	Other	□ YES	NO NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppin	ng, or for p	personal	needs?

3. For which of the following do yo	u leave your community? (Check all that apply.) Where do you go to obtain these services?				
, I ♥/	Shopping				
1 1 /	Personal needs				
v //	Banking				
√/	Employment				
1	Social needs				
4. Do you currently use local but Yes No 5. What is your opinion of the reservoir shape Name: Name: Address: 1254 Telephone: \$70 - 65	Unfavorable No Opinion Shrable Hay 87 M Gepp, AR 72538				

ITEM NO.

PAGE

Postal Service Customer Questionnaire

	Pos	stal Services		aily	Weekly	Month	ly Never
	a.	Buying Stamps	ſ	-	TV	Γ	Γ
	b.	Mailing Letters	ſ		IV.	Γ	/Γ
	C.	Mailing Parcels	ſ	_	匚	₽	Γ.,
	d.	Pick up Post Office box mail	ſ	<u> </u>	<u></u>	Γ.	I
	e.	Pick up general delivery mail	ſ	- .	Γ.	Γ	/ IP
	f.	Buying money orders	ſ		Г	P.	Γ:
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	- .	Ľ	Γ	V.
	h.	Sending Express Mail	ſ	-	Γ	Γ	IV.
	i.	Buying stamp-collecting material	ſ			Γ	TV.
	Oth	ner Postal Services			/		
	a.	Entering permit mailings	Г	YES	Le NO		
	a.	Resetting/using postage meter	Γ	YES	LD NO		
	No	npostal Services			/		
	a.	Picking up government forms (such as tax forms)	Γ.	YES	₽ NO		
	b.	Using for school bus stop	Γ.	YES	IT NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	IV NO		
		If yes, please explain:					
	d.	Using public bulletin board	Г	YES	NO NO		
	e.	Other	Γ	YES	IT/NO		
		If yes, please explain:					
2.		you pass another Post Office during business hours while traveling to or from work, If yes, please explain:		hoppin YES		ersona	Il needs?

3. For which of the following do you	eave your community? (Check all that apply.) Where do you go to obtain these services?		
rz/	Shopping		
r√	Personal needs		
□	Banking		
Г	Employment		
F	Social needs		
Favorable	Sible discontinuance of the GEPP Post Office? Unfavorable No Opinion		
Address: 18718 H	lwy 62 W		
Telephone: 458 - 250	5		
Date: 2/24/1			

UNITED STATES
POSTAL SERVICE

DOCKET NO.	136
ITEM NO.	
PAGE	(

Po	ostal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps	Γ.	Г. /		Γ
b.	Mailing Letters		abla	Г/	Г
C.	Mailing Parcels	Γ	П	൛	Г. /
d.	Pick up Post Office box mail	П	Г	Γ	┏
e.	Pick up general delivery mail	Г	Г	r /	- 🏹
f.	Buying money orders	Γ.;	Γ.	ሾ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	□	Γ	F /
h.	Sending Express Mail	Г	Γ.	П	N,
i.	Buying stamp-collecting material		Γ:	Γ	∇
01	her Postal Services		1		
a.	Entering permit mailings	T. YE	s 🔽 🗚		
a.	Resetting/using postage meter	T. YE	s No		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s V		
b.	Using for school bus stop	Γ _{YE}	ĸ		
C.	Assisting senior citizens, persons with disabilities. ect.	r YE	s No		
	If yes, please explain:	•			
d.	Using public bulletin board	Γ _{YE}	S T NO		
e.	Other		s ∇		
	If yes, please explain:		.5 110		
_					
Do	you pass another Post Office during business hours while traveling to or from work,	or shopp	oing, or for p	personal	needs?
,		YE	s r No		
_	, If yes, please explain: () () + , ()	1		. L	-
Ç	Walley Jenama N. Aug Trul Haulle Ville M	10. AH	.7\/\/\ <i>j</i> (17	1126

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Wth Home Line Dalem West Dilly A
Personal needs 11
Banking (1000) DO Em
Employment 25 1 50
Social needs (A 6) HG Van At Was in June of
Social fleeds of the fleet for the state of
4. Do you currently use local businesses in the community?
T yes No at the Masent time, there is not a business
5. What is your opinion of the possible discontinuance of the GEPP Post Office?
Favorable Unfavorable No Opinion
Name: Mar Roy E. Corregue Schrable
Address: 5 Villette Rd. Hepp. AR 73538
Telephone: 870 - 458-2894
20 1011
Date: 2 - 8 - 4011
Please include any additional comments below:
Délease l'Eave Our Post défice fière.
Maria
WE I cally do I keek it tradly - Thank you

.

1364672



a.	Buying Stamps	Г			
		1 .	Γ	人	Γ
b.	Mailing Letters	Γ.	文	Γ	Γ
C.	Mailing Parcels	Γ.	Γ	Γ	X
d.	Pick up Post Office box mail		L	人	Γ.
e.	Pick up general delivery mail	П	Γ	人	Γ
f.	Buying money orders	Γ	Γ	人	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	Γ	X	Г
h.	Sending Express Mail	Γ	Γ.	Γ	人
i.	Buying stamp-collecting material	Γ.,,	Γ	Γ.	戊
0	ther Postal Services				
a.	Entering permit mailings	T YES	NO		
a.	Resetting/using postage meter	T. YES	sK NO		
N	onpostal Services		_		
a.	Picking up government forms (such as tax forms)	Γ _{YES}	s K NO		
b.	Using for school bus stop	Γ _{YES}	SK, NO		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	s K NO		
	If yes, please explain:			-	
d.	Using public bulletin board	r YES	s K NO		
e.	Other	L YES	s 💢 NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppi	₩	personal	needs?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?				
X	Shopping - Salem, AR				
Personal needs Salem AR					
×	Banking Salem AR				
Γ	Employment				
Γ .	Social needs				
4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discentinuance of the GEPP Post Office? Favorable Unfavorable No Opinion Name: Name: Swable					
Address: 369 Sharly Crest Trail Gepp, AK 72538					
Telephone: $870 - 458 - 2370$					
Date: 3/1/11					
·					



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TIEN NO.	- ((
PAGE	

Р	ostal Services	Daily	Weekly	Monthl	y Never
а	Buying Stamps	Γ	Γ.	K	Γ.
b	Mailing Letters	П	X	Γ	Г
С	Mailing Parcels	П	Γ.	这一	Г
d	Pick up Post Office box mail	<u></u>	Γ	Г	I
е	Pick up general delivery mail		Γ.	K	Γ.
f.	Buying money orders	Г	<u>.</u>	TC'	Г
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ.	DV
h	Sending Express Mail	Γ	Γ	Γ	K '
i.	Buying stamp-collecting material	Г	\Box	Г	jt.
С	ther Postal Services				L
а	Entering permit mailings	r YES	NO NO		
a	Resetting/using postage meter	T. YES	NO NO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	r YES	NO NO		
b	Using for school bus stop	r YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	T. YES	NO NO		
e.	Other	r YES	X NO		
	If yes, please explain:				
2. D	you pass another Post Office during business hours while traveling to or from work,	or shoppin	-	personal	needs?
	If yes, please explain:	POST	Tillie	13153) in 150	i is to what

X	Shopping	Mourtain	Home.	
K	Personal needs	/1	17	
汶	Banking	11	/1	
	Employment	11	//	
K	Social needs	11	11	
5. What is your opinion of t	he possible discontinuance of Unfavorable	f the GEPP Post Office?		
Name: fatrick	Shrible	· · · · · · · · · · · · · · · · · · ·		
Name: fatrick Address: 18954	<u> </u>	Coepp, AR	7,2538	
1000	<u> </u>	Cocpp, AR	7,2538	



DOCKET NO. ITEM NO. PAGE 1364672

Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ.	Γ.	N	Γ
b.	Mailing Letters	F	∇	Γ	
C.	Mailing Parcels	Γ.	Γ.	П	Γ.
d.	Pick up Post Office box mail	Γ.	Γ.	Γ	√
e.	Pick up general delivery mail	V	.	Γ	Γ.
f.	Buying money orders	Г	Γ.	Г	T Wh
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u>F</u>	Γ.,	Γ	-When
h.	Sending Express Mail	—	Γ	Γ	太
i.	Buying stamp-collecting material	Г	Γ	Γ	夂
0	ther Postal Services				
a.	Entering permit mailings	r. YES	NO NO	ı	
a.	Resetting/using postage meter	T. YES	s ァ NO	ı	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	T YES	NO NO	ı	
b.	Using for school bus stop	¥ YES	S NO	ı	
C.	Assisting senior citizens, persons with disabilities. ect. If yes, please explain:	YES	NO VO		
d.	Using public bulletin board	K YES	Γ _{NO}		<u>. </u>
e.	Other	L. YES	F NO		
	If yes, please explain:				
2. De	you pass another Post Office during business hours while traveling to or from work,	or shoppin			needs?
	If yes, please explain:	YES	NO		

D.	Shopping	
Personal needs		
F	Banking	
F	Employment	
Γ	Social needs	
5. What is your opinion Favorable	of the possible discontinuance of the GEPP Post Office? Unfavorable No Opinion	
Favorable	Onavorable No Opinion	
<i>,</i>)	and Lisa Shrable	
Name: Kay		
Name: Kay Address: 2919	HWY 87N GOOD DR	
20	HWY 87N Gepp AR	





Po	estal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps			F	
b.	Mailing Letters				Ľ
C.	Mailing Parcels			口	3
d.	Pick up Post Office box mail				3
e.	Pick up general delivery mail				P
f.	Buying money orders		Г	□ i	(5)
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				7
h.	Sending Express Mail			П	ত্রি
i.,	Buying stamp-collecting material			匚	3
Ot	her Postal Services				
a.	Entering permit mailings	□ YES	S F NO		
a.	Resetting/using postage meter	☐ YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	S NO		
b.	Using for school bus stop	□ YES	s 🖭 NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	□ _{YES}	NO NO		
e.	Other	□ _{YES}			
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for p	personal	needs?
		YES YES	S I NO		
	If yes, please explain:				
				·	
	U				

_	e your community? (Check all that apply.) Where do you go to obtain these services? opping Mountain Jome, and
Pe Pe	rsonal needs mountain Home, ar
Ba	nking Salem ar.
□ En	ployment
□ So	cial needs
Favorable Unfa	discontinuance of the GEPP Post Office? avorable No Opinion
Address: 19383 Huy	Tary Shrable 62 W. Heff, ar. 72538
Telephone: 870 - 458	
Date: 2 - 26 - 2011	

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Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	Monthly	y Never
а	Buying Stamps			IT.	П
b	. Mailing Letters		It.		
С	Mailing Parcels	П	Г		
d	Pick up Post Office box mail	E		匚	
е	Pick up general delivery mail			Γ,	it
f.	Buying money orders			It:	[]
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D _	
h	Sending Express Mail			Г	r.
i.	Buying stamp-collecting material			_	
C	ther Postal Services				
а	Entering permit mailings	□ YES	NO NO		
а	Resetting/using postage meter	□ _{YES}	•		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	C YES	NO NO		
b	. Using for school bus stop	□ YES	S ENO		
С	Assisting senior citizens, persons with disabilities. ect.	□ YES	NO NO		
	If yes, please explain:			<u>-</u>	
d	Using public bulletin board	C YES	NO		· · · · · · · · ·
е	Other	C YES	NO NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work	or shoppi	ng, or for	personal	needs?
		VE O	S I NO		
	If yes, please explain: I can but would be und	1	<i>A</i> .		
	Carl De la	(1		

0 Familial of the fello	
3. For which of the follo	wing do you leave your community? (Check all that apply.) Where do you go to obtain these service Shopping
	Personal needs
TC.	Banking
	Employment
	Social needs
Name: Caral Address: P.O. 1	Simpson Box 93 Lepp Ar 72538
Telephone: 870	- 458. 2626
Date: 03 - 0	8 - 2011
Please include any add	ditional comments below: Vould be a very unhandly o not have a post office box.

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Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps		口	区	П
b.	Mailing Letters	Ŋ			
C.	Mailing Parcels			K	
d.	Pick up Post Office box mail		匚		₹
e.	Pick up general delivery mail				区
f.	Buying money orders				Ŋ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		, 「	<u>N</u>	口
h.	Sending Express Mail			5	⊠
i.	Buying stamp-collecting material				戊
Ot	her Postal Services	•			
a.	Entering permit mailings	□ YES	s 🕟 NO)	
a.	Resetting/using postage meter	C YES	s 🗭 NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	₩ YES	s 🔼 NC)	
b.	Using for school bus stop	□ _{YE}	s 🚾 NO	,	
C.	Assisting senior citizens, persons with disabilities. ect.	₩ YES	s NO)	
	If yes, please explain:			· · · -	
d.	Using public bulletin board	L YE	s M NO)	
e.	Other	□ YES	s MC)	
	If yes, please explain:		·		
) Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ing or for	nersona	l needs?
	you pass another 1 ost Office during business flours write travelling to 01 fforth work,		S NC		, needs !
	If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
反	Shopping
	Personal needs
	Banking
	Employment
×	Social needs
Favorable F	sible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Address: 90 Twin So	us Train
Telephone: 870-458	15 Tapie
Date: 228/4	
, ,	



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Postal Service Customer Questionnaire

	Pos	stal Services	Da	ily '	Weekly	Monthly	Never
	a.	Buying Stamps	Γ	j			Γ.,
	b.	Mailing Letters	Γ_	İ	TZ.		
	C.	Mailing Parcels	Γ	i			П
	d.	Pick up Post Office box mail		i			
	e.	Pick up general delivery mail	Γ	j			
	f.	Buying money orders	Γ			P.	Ľ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					TP.
	h.	Sending Express Mail	Γ	ĺ			₹.
	i.	Buying stamp-collecting material	Γ.	j		[]	V.
	Oth	ner Postal Services			,		
	a.	Entering permit mailings		YES	NO		
	a.	Resetting/using postage meter		YES	NO NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)		YES	NO		
	b.	Using for school bus stop		YES			
	C.	Assisting senior citizens, persons with disabilities. ect.		YES	_ NO		
		If yes, please explain:					<u> </u>
	d.	Using public bulletin board	<u></u>	YES	No		
	e.	Other		YES			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or sh	oniggo	or for n	ersonal	needs?
		, , <u> </u>		YES			
		If yes, please explain:			110		

3. For which of the following do you le	eave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
C.	Personal needs
Γ;	Banking
C.	Employment Retired
	Social needs
	ible discontinuance of the GEPP Post Office? Unfavorable No Opinion
(/	Cust trail Gepp ark 72538
Telephone: 870- 45-8	
Date: 3 - 2 - 2 011	
Please include any additional common of all four of the	I at the old People in this



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Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthl	y Never
а	Buying Stamps			匚	₽
b	Mailing Letters			Z	
С	Mailing Parcels			П	Z
d	Pick up Post Office box mail			Γ.	
е	Pick up general delivery mail			Г	
f.	Buying money orders				P
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		□		
h	Sending Express Mail				abla'
i.	Buying stamp-collecting material			口	
C	ther Postal Services				
а	Entering permit mailings	□ YES	NO NO		
а	Resetting/using postage meter	□ _{YES}	NO NO		
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	S NO		
b	Using for school bus stop	□ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	S TO NO		
•	If yes, please explain:				
d.	Using public bulletin board	□ _{YES}	NO NO	· · · · · · · · · · · · · · · · ·	
e.	Other		Z NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work, If yes, please explain: Henderson Post Office	or shoppin		personal	needs?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping mtw Home
☑	Personal needs Mtw Home
₽/	Banking Mtw Home
	Employment
	Social needs
	sible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Address: 15019 H	Wy62E Gepp, Ar. 72538
Telephone: 870 - 488	o
Date: 2-25-11	



DOCKET	NO
-	

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: **Weekly Monthly Never Postal Services** Daily **Buying Stamps** T/ Г Mailing Letters Mailing Parcels T/ Pick up Post Office box mail W Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. **Other Postal Services** □ YES ™ NO Entering permit mailings Resetting/using postage meter YES K **Nonpostal Services** Picking up government forms T YES TO NO (such as tax forms) YES NO Using for school bus stop T YES IN NO c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: YES NO Using public bulletin board L YES NO e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? T YES NO If yes, please explain:

For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Selem, a. er mtn. Home
	Personal needs Beauty Show - Viale
Ţ.	Personal needs Beauty Shop - Viala Banking Viela and Salum
	Employment
	Social needs Church - Supp
Favorable	Unfavorable No Opinion The Manael M. Jalleurt
Address: 1208 CR	
Telephone: 870 - 48	
Date: 2-28-11	





Po	ostal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps		K		
b.	Mailing Letters		· Q	匚	П
C.	Mailing Parcels			K	П
d.	Pick up Post Office box mail			K i	
e.	Pick up general delivery mail				<u> </u>
f.	Buying money orders				Γ.:
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail				M
i.	Buying stamp-collecting material			П	市
Ot	her Postal Services				
a.	Entering permit mailings	C YES	s f ≸ _{NO}		
a.	Resetting/using postage meter	□ _{YES}	以 NO		
No	onpostal Services	, 20	, 110		
a.	Picking up government forms (such as tax forms)	☐ YES	NO NO		
b.	Using for school bus stop	T YES	no No		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	, F ∄ NO		
	If yes, please explain:	-			
d.	Using public bulletin board	L YES	× NO		
e.	Other	□ YES	_		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work, If yes, please explain:	or shoppir		ersonal	needs?
	Nenderson, At. 72544				

3. For which of the following do you	ɪ leave your community? (Check all that apply.) Where do you go to obtain these services?
) #	Shopping M. Horan, IL
*	Personal needs mo flow 11
7 5	Personal needs mt flom the Banking mf blone, All.
	Employment
7 50	Social needs Bakersfield, Dle,
4. Do you currently use local bus Yes No 5. What is your opinion of the positive favorable Name: DowniE G	ssible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Address: 897 cll 2	28 Shepp. At. 72538
	8-5273
Date: 2/24/11	

UNITED STATES
POSTAL SERVICE

DOCKET NO.

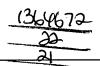
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PAGE Postal Service Customer Questionnaire

Po	ostal Services	Dail	y Weekly	Month	ly Never	00
a.	Buying Stamps	Γ	I	Г	Г	,
b.	Mailing Letters	П		Г	Γ	X
C.	Mailing Parcels	Ę	Γ.,	Γ.	Γ	Х
d.	Pick up Post Office box mail	Г	Г	Γ	対	
e.	Pick up general delivery mail	<u> </u>	Γ.	Γ	文	
f.	Buying money orders	Г	Г	Γ	广	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	П	Γ.	r F	X
h.	Sending Express Mail	Γ.	Г	Γ	abla	
i.	Buying stamp-collecting material	П	Г	Г	八	
O	ther Postal Services				,	
a.	Entering permit mailings	Г. ү	ES NO)		
a.	Resetting/using postage meter	T Y	es 🕅 NC)		
No	onpostal Services				•	
a.	Picking up government forms (such as tax forms)	r Y	_{ES} ∦ NC)		
b.	Using for school bus stop	L A	ES K)		
C.	Assisting senior citizens, persons with disabilities. ect.	F. Y	ES 🖒 NO)		
	If yes, please explain:					
d.	Using public bulletin board	Г _Y	ES TX NO			
e.	Other	T. Y	ES T			
	If yes, please explain:					
0 F	De la Companya de la				· · · · · ·	
2. Do	you pass another Post Office during business hours while traveling to or from work,		ping, or for p ≣S Γ		needs?	
	If yes, please explain:					

5. For which of the following do yo	Shopping Ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ.	Personal needs
Г. Ж	Banking
- Min	Employment
Г	Social needs
Yes No 5. What is your opinion of the property for the property form of	ossible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Name: Ricky ar	od Canolun Whiker
Address: 165 /	torseshoe Trl.
Telephone: 870 -	421-1527
Date: $2/25/$	/





	Po	stal Services	Daily	Weekly	Month	y Never
	a.	Buying Stamps	Γ	Γ	八	Г
	b.	Mailing Letters	Г	Г	X	Γ
	C.	Mailing Parcels	Г	Γ	K	Γ
	d.	Pick up Post Office box mail	I	Γ.	Γ.	×
	e.	Pick up general delivery mail	Γ.		Π.	仄
	f.	Buying money orders	Γ.	Γ	Γ	×
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	匚	Γ	Г	X
	h. ,	Sending Express Mail	Γ.	Γ	Γ	X
	i.	Buying stamp-collecting material	Γ	Γ.	· [_	X
	Otl	her Postal Services				
	a.	Entering permit mailings	r YES	K NO		
	a.	Resetting/using postage meter	r YES	⋉ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	r YES	▼ NO		
	b.	Using for school bus stop	T. YES	K NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	C YES	K NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	┌ NO		
	e.	Other	r YES	K NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin		ersonal	needs?
		If yes, please explain:		-		

o. I of willout of the following do you	leave your commit	unity (Check all that apply) where do you go to o	ptain these services?
×	Shopping	mountai	- Home /	West Plaines
×	Personal needs	mountain	in Home /	West Plaine
Γ	Banking	Interne	t	
Г	Employment	Retireo	2	
П	Social needs	Neigh	borhood	
		0	<u> </u>	
 Do you currently use local busing Yes No What is your opinion of the posing Favorable 		ce of the GEPP Post Office	?	
Name: Maril,	in J.	Zerbst		
	_	87 N	Gep, A	R 72538
		9-3865	, , , , , , , , , , , , , , , , , , ,	
Date: 3-8-	-] [

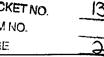


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Postal Service Customer Questionnaire

	Po	stal Services	D	aily	Weekly	Monthl	y Never	Seldon
	a.	Buying Stamps	ſ	- :	Γ,	Γ	Γ	V
	b.	Mailing Letters	Γ	-	Γ	Γ		٠
	C.	Mailing Parcels	Γ	-	Γ	Γ.		
	d.	Pick up Post Office box mail	Γ	-	Γ.	Γ	F	
	e.	Pick up general delivery mail	Γ	-	Г	Γ		
	f.	Buying money orders	Г	-	Г	Γ	~	٠.
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	Г	Γ.	/ 1
	h.	Sending Express Mail	Г	-	Γ.	Γ		
	i.	Buying stamp-collecting material	Γ	-	Γ	Γ		
	Otł	ner Postal Services						
	a.	Entering permit mailings	Г	YES	► NO			
	a.	Resetting/using postage meter	Γ	YES	✓ NO			
	No	npostal Services						
	a.	Picking up government forms (such as tax forms)	Γ	YES	► NO			
	b.	Using for school bus stop	Γ.	YES	√ NO			
	C.	Assisting senior citizens, persons with disabilities. ect.	匚	YES	₹ NO			
		If yes, please explain:						
	d.	Using public bulletin board	Γ.	VEC	✓ NO			
		011	_	1 5				•
	e.	Other	J	YES	► NO			
		If yes, please explain:						
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or sh	niggor	na. or for r	personal	needs?	
					r. NO			
		If yes, please explain:						
	,	Henderson - I live in Henderson with a Klop	 Dec	ad	Areso	, ,)	vere	
		soldon travel in-the direction to the Depo part	1949	ومثا	. Ot	s up	loon t	Ď
	Γ	ne. I'm tou closing some of the some or		n h	eln Ge	+ 01	atora	e_ ·
	υ	votes down why do we need a	e -					
	h	To Home & Oaker Home	ew	ery	5 mi	, صلا	Betu	ven
	as	nd Thinks How and Thice at	Hen	nder	son,	Mep	p, El	expolenth
	Č	ne. I'm for closing some of the smaller or lates down. Why do we need a post office the Home of Palem, there is a post office at not Viola. Howing an address from a coursed issues for me over the your.	July 1	bera	nd c	our	ty he	×

Address: 713CR 48 Telephone: 870-488-5240	3. For which of the following do you	eave your community? (Check all that apply.) Where do you go to obtain these services?
Personal needs mtn Home Banking mtn Home Employment mtn Home Social needs mtn Home Socia	abla	Shopping min Home
Banking Employment Notation 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the GEPP Post Office? Favorable Unfavorable No Opinion Name: 13 C 2 4 8 Telephone: 870-488-5240	Γ	Developed and de
Employment Social needs Wan Home 4. Do you currently use local businesses in the community? Yest No 5. What is your opinion of the possible discontinuance of the GEPP Post Office? Favorable Unfavorable No Opinion Name: Outto Address: 7 1 3 C 12 4 8 Telephone: 8 7 0 - 4 8 8 - 5 2 4 0	Γ	Destina
Social needs What is your opinion of the possible discontinuance of the GEPP Post Office? Favorable Unfavorable No Opinion Name: Address: 7 1 3 C 12 4 8 Telephone: 8 7 0 - 4 8 8 - 5 2 4 0	Γ	Employment
4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the GEPP Post Office? Favorable Unfavorable No Opinion Name: 1 3 C R 4 8 Telephone: 870-488-5240	Γ	Social needs Wan Home
Telephone: 870-488-5240	Yes No 5. What is your opinion of the poss	ible discontinuance of the GEPP Post Office?
	Address: 713C2	48
Date: 3-34-11	Telephone: 870-49	38-5240
	Date: 0-34-11	





If yes, please explain:

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** 区 **Buying Stamps** 区 П П Mailing Letters K П П П Mailing Parcels K П Г Pick up Post Office box mail ズ Pick up general delivery mail K П Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, X Delivery Confirmation, or Signature Confirmation X h. Sending Express Mail K Buying stamp-collecting material i. Other Postal Services YES 区 Entering permit mailings YES 🔼 a. Resetting/using postage meter **Nonpostal Services** Picking up government forms YES K (such as tax forms) YES 💢 Using for school bus stop YES 🔀 c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: YES K Using public bulletin board YES NO e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES □ NO

Use Henderson Post office

3. For which of the following do yo	u leave your community? (Che	eck all that apply.) Where do you go to obtain these services?
	Shopping	T. Home
	Personal needs	
	Banking	
	Employment	
	Social needs	$\overline{\mathcal{L}}$
Yes No 5. What is your opinion of the position of the positio	ossible discontinuance of the G Unfavorable No Opir	
Address: 14832	Hwy 62	E. Gepp. AR. 72538
Telephone:		
Date: 2/25/11		
/ / /		

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	Pos	stal Services	Daily	Weekly	/ Month	y Never
	a.	Buying Stamps	Γ	Γ,	区	Γ
	b.	Mailing Letters	Γ.	Γ	Γ	⋉
	C.	Mailing Parcels	Γ.	Г	V	Γ
	d.	Pick up Post Office box mail	П	Γ	Γ	反
	e.	Pick up general delivery mail	Γ.	Γ	Γ	K
	f.	Buying money orders	Γ	Г	Г	K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	区	Γ
	h.	Sending Express Mail	П	Γ	R	—
	i.	Buying stamp-collecting material	Г	Γ	Γ	₽
	Oth	ner Postal Services				
	a.	Entering permit mailings	r. _{YE}	s K NO)	
	a.	Resetting/using postage meter	r YE	s TX NO)	
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	r YE	s K)	
	b.	Using for school bus stop	r YE	s 🕅 NO)	
	C.	Assisting senior citizens, persons with disabilities. ect.	C YE	s 🕅 NO)	
		If yes, please explain:				<u>-</u>
	d.	Using public bulletin board	Γ _{YE}	s K NO)	
	e.	Other	T. YE	s 🌠 NO)	
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,		-	personal	needs?
			r≯ _{YE}	s N)	
		If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
<u>\(\tilde{x} \) \(</u>	Shopping Mountino Home Ar West Plains Mu
।⊽	Personal needs 0,440
17	Banking Meanstran Home A
TX	Employment west flaws mo
r \$⁄	Social needs Meanting Hime Ar / West Pians Mu
	sible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Address: Ar	have Grpp Ar
Telephone: 870 421 3	' '
Date: 27 100 2	0 1

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Postal Services		Daily	Weekly	Monthl	y Never
a.	Buying Stamps				П
b.	Mailing Letters			Γ.	Г
C.	Mailing Parcels		E	.	П
d.	Pick up Post Office box mail		匚	匚	
e.	Pick up general delivery mail			Г	\Box
f.	Buying money orders			П	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	Г	Γ		П
i.	Buying stamp-collecting material	П	.		Г
Ot	her Postal Services				
a.	Entering permit mailings	□ YES	s C NO)	
a.	Resetting/using postage meter	∏: YE	s L NO	1	
Nonpostal Services					
a.	Picking up government forms (such as tax forms)	L YE	s 🗖 NO)	
b.	Using for school bus stop	□ YE	s L NO)	
C.	Assisting senior citizens, persons with disabilities. ect.	C YES	s E NO	ı	
	If yes, please explain:				
d.	Using public bulletin board	C YES	s E NO	,	
e.	Other	□ _{YE}		1	
	If yes, please explain:				
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal need					
		YE:	s E NO)	
	If yes, please explain:	•			
	- shipping + doctors office				
	Shipping doctors office Or,				

尺	Shopping
V .	Personal needs
	Banking
T.	Employment
X	Social needs
Yes No 5. What is your opinion of the Favorable Name:	Tudus Laung
Address: 1532 4	Joodsids 11d Lopp. W. 72538
Telephone: 4582	445
Date: 3 - 8 - 2	







Po	Postal Services			/eekly	Month	ly Never
a.	Buying Stamps	Г		Γ.	Γ	K
b.	Mailing Letters	r		Γ	Γ	K
C.	Mailing Parcels	Γ.		<u> </u>	Γ	F
d.	Pick up Post Office box mail	Γ		_	Γ.	区
e.	Pick up general delivery mail	Г		<u> </u>	Γ	区
f.	Buying money orders	П		Г.	Г	×
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Γ	Γ	F
h.	Sending Express Mail	Γ.		Γ.	Γ	R
i.	Buying stamp-collecting material	П		Γ	L	F
Ot	her Postal Services					
a.	Entering permit mailings	Г,	YES D	₹ _{NO}		
a.	Resetting/using postage meter	Г,	res 🌹	k NO		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)	Г,	YES	NO		
b.	Using for school bus stop	Γ.,	res F	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Ε,	YES R	NO		
	If yes, please explain:					
d.	Using public bulletin board	Γ.,	YES IN	P NO		
e.	Other	Г.,	res F	- NO		
	If yes, please explain:					
2. Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping	or for p	ersona	l needs?
	,	_	_			
		ILE Y	ES F	NO		
	If yes, please explain:					

3. For which of the following do		NOUNTAIN			11000 301 1100
Γ	Personal needs	11	1.0112	770	
Г	Banking	//			
Γ	Employment	//			
Γ	Social needs	11			
Favorable Γ Name: $RODERIC$	Unfavorable N	o Opinion			
	IMBER LAND	DR.			
Telephone: 870 -	321-6548	3			
Date: 2-25-/	/				

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P	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps			X	
b.	Mailing Letters			X	
C.	Mailing Parcels		口	K	
d.	Pick up Post Office box mail		匚	Ē	A
e.	Pick up general delivery mail				K
f.	Buying money orders			П	X
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	Ľ
h.	Sending Express Mail			人	\Box
i.	Buying stamp-collecting material			口	文
0	ther Postal Services				
a.	Entering permit mailings	□ _{YE}	s 🔀 NC)	
a.	Resetting/using postage meter	□ _{YE}	s 🗷 NO)	
N	onpostal Services	, _			
a.	Picking up government forms (such as tax forms)	□ YES	s 🔯 NO)	
b.	Using for school bus stop	□ _{YE}	s 💢 NO)	
C.	Assisting senior citizens, persons with disabilities. ect. If yes, please explain:	☐ _{YE}	s K NC)	
d.	Using public bulletin board	C YES	s K NC)	
e.	Other		SK NC)	
	If yes, please explain:				
2. De	you pass another Post Office during business hours while traveling to or from work,		-	persona	I needs?
	If yes, please explain:	YE!	S NO)	

A Company	o you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
H.	Personal needs
#	Banking
龙	Employment
#	Social needs
Yes No	businesses in the community? e possible discontinuance of the GEPP Post Office? Unfavorable No Opinion Har
Address: 28 / Roc	ster Trall
Telephone: 870-4	188-545Z
Date: 2-2	4-4

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1.	1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:						
	Po	stal Services	Daily	Weekly	Month	ılv Neve	Oad r
	. о а.	Buying Stamps	Γ.	Г	Г	Γ.	
	b.	Mailing Letters	Г	Г	Г	_	II.
	C.	Mailing Parcels	Г		Г	Г	(J
	d.	Pick up Post Office box mail	<u> </u>		Г	区	
	е.	Pick up general delivery mail	Г	Г	Г	F	
	f.	Buying money orders	Г	Г	Г	K	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail,	г. Г.	Γ.	Г	×.	
	h.	Delivery Confirmation, or Signature Confirmation Sending Express Mail	Г	_	Г	T	14
	i.	Buying stamp-collecting material	Г	<u>. </u>	r		(I
		her Postal Services			•	400	V-
	a.	Entering permit mailings	r YES	s 🥦 NO			
	a.	Resetting/using postage meter	Γ _{YES}	NO NO		*	
	No	npostal Services		, ,,			
	a.	Picking up government forms (such as tax forms)	r YES	NO NO			
	b.	Using for school bus stop	L YES	NO NO			
	C.	Assisting senior citizens, persons with disabilities. ect.	Γ YES	NO NO			
		If yes, please explain:					_
	d.	Using public bulletin board	Γ _{YES}	K NO		-	_
	e.	Other	T. YES				
		If yes, please explain: Purchisod Allansas Dazwhall ():		Hem S	,		_
2.	Do	you pass another Post Office during business hours while traveling to or from work,				ıl needs'	?
				NO X			
		If yes, please explain:		•			

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Mountain Leme
	Personal needs
Γ	Banking
Г	Employment
Г	Social needs
Yes No 5. What is your opinion of the property of the propert	Unfavorable No Opinion
Address: (y) 8	and Runner Road
Telephone: \$70) Y58 29Y3
Date: 2/24/20	D//
/ /	

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### **Postal Service Customer Questionnaire**

	Postal Services				ekly	Monthi	y Never
	a.	Buying Stamps	<u> </u>	Γ	Ī	ΙŻ	口
	b.	Mailing Letters		15	Z.		
	C.	Mailing Parcels		Γ.	j	K	
	d.	Pick up Post Office box mail			- 		X
	e.	Pick up general delivery mail	X	Γ	- .i		
	f.	Buying money orders			J	太	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ	Ī	区	
	h.	Sending Express Mail		<u></u>	Ī	匚	X
	i.	Buying stamp-collecting material		Γ_	j		×
	Oth	ner Postal Services					
	a.	Entering permit mailings		ES K	NO		
	a.	Resetting/using postage meter		ES IX	NO		
Nonpostal Services							
	a.	Picking up government forms (such as tax forms)	K Y	ES 🗖	NO		
	b.	Using for school bus stop		es 🌠	NO		
	C.	Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:		es 🏹	NO		
		ii yee, piease explain.					
	d.	Using public bulletin board	区 _Y	ES 🗔	NO		
	e.	Other		ES 🗖	NO		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,  If yes, please explain:	or shop		for p	ersonal	needs?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
<b>□</b>	Banking SAlem AC
	Employment St. Phison, Calico Rick
Ĺ	Social needs
ה א	sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: 1205 Vide	He Rd Gepo, Ar 72538
Telephone: 870 - 42	1-87140
Date: 2/25/11	

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# **Postal Service Customer Questionnaire**

	Po	stal Services	Daily	Weekly	Monthl	y Never
	a.	Buying Stamps				П
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				П
	f.	Buying money orders				П
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	口	W		П
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				V
	Otl	ner Postal Services				
	a.	Entering permit mailings		s 🗹 NO		
	a.	Resetting/using postage meter		ES NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)		s 🗹 NO		
	b.	Using for school bus stop		ES NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	YE	s 🗆 NO		
		If yes, please explain:			-	
	d.	Using public bulletin board	YE	s No		
	e.	Other	□ YE	s 🗆 NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,		i`	personal	needs?
		If yes, please explain:	□ _{YE}	NO		

	g do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
	Personal needs
	Banking SAlem, AC
	Employment HondonSon, AC
	Social needs \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	No of the possible discontinuance of the GEPP Post Office? Unfavorable No Opinion  Denual
Address: 379 V	idette Rd Gero, Ar 72538
Telephone: \$70 -	458-2547
Date: 2/25/11	

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### **Postal Service Customer Questionnaire**

	Pos	stal Services	Daily	Weekly	Monthly	y Never
	a.	Buying Stamps	Γ.	<b>7</b>	Γ	Γ
	b.	Mailing Letters		Γ.	Γ	Γ
	C.	Mailing Parcels	Г	Γ.		Γ
	d.	Pick up Post Office box mail	Γ	Ę	Γ	
	e.	Pick up general delivery mail	Γ.		F	Γ
	f.	Buying money orders	Γ.	Γ		Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.		Γ	Г
	h.	Sending Express Mail	Γ	Γ.	<b>V</b>	Γ
	i.	Buying stamp-collecting material	Γ.	Γ.	Г	<b>5</b>
	Oth	ner Postal Services				
	a.	Entering permit mailings	r YES	NO NO		
	a.	Resetting/using postage meter	r YES	NO NO		
Nonpostal Services						
	a.	Picking up government forms (such as tax forms)	C YES	NO NO		
	b.	Using for school bus stop	C YES	NO NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	□ _{YES}	NO NO	٠	
		If yes, please explain:				
	d.	Using public bulletin board	V _{YES}	Γ _{NO}		
	e.	Other	L. YES	, r. NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,			ersonal	needs?
		If yes, please explain:	YES	NO NO		

3. For which of the following do yo	Shopping  Shopping  Shopping
Γ:	Personal needs
	Banking SAlam, Ar
4.	Employment Honderson, Ar
	Social needs Go 00
4. Do you currently use local but Yes No  5. What is your opinion of the p Favorable  Name: FOCUS SC	ossible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: 1241 V	idette Pd Gero Ar
Telephone: 870 - 48	8-5455
Date: 2/25/11	



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□ YES NO

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#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Daily Weekly Monthly Never **Postal Services** K a. Buying Stamps 又 Mailing Letters 凤  $\Box$ Mailing Parcels П 区 Pick up Post Office box mail 区 e. Pick up general delivery mail 又 f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, V  $\Box$ Delivery Confirmation, or Signature Confirmation ፳  $\Box$ h. Sending Express Mail П K Buying stamp-collecting material **Other Postal Services** □ YES K NO Entering permit mailings 口 YES K NO Resetting/using postage meter **Nonpostal Services** Picking up government forms □ YES K NO (such as tax forms) C YES NO b. Using for school bus stop

2. Do	you pass another Post Office during business hours	s while traveling to or from work, or shopping, or for personal needs?  YES NO
	If yes, please explain:	<u> </u>
e.	Other	C YES C NO
d.	Using public bulletin board	□ YES NO

c. Assisting senior citizens, persons with disabilities. ect.

If yes, please explain:

If yes, please explain:

K	Shopping
Z.	Personal needs
	Banking
	Employment
	Social needs
Yes No  5. What is your opinion of the property of the propert	Sossible discontinuance of the GEPP Post Office?  **Unfavorable    **No Opinion    **And Elloise Fore
Address: 1621 Wor	dside Rd Bexp. AR. 72538
Telephone: 870 ~ 4	458_3800
Date: 3-8-11	



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Po	ostal Services	Daily	Weekly	Monthl	ly Never	
a.	Buying Stamps	<b>/&gt;</b> <		П		
b.	Mailing Letters	X		Г	Г	
C.	Mailing Parcels		<b>A</b>		П	
· d.	Pick up Post Office box mail		Ē		1	
e.	Pick up general delivery mail				F	
f.	Buying money orders		匚	X	È	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		С	内		
h.	Sending Express Mail	口	口	太	П	
i.	Buying stamp-collecting material		تا		<b>其</b>	
O	ther Postal Services					
a.	Entering permit mailings	L YES	S X NC	)		
a.	Resetting/using postage meter	_	K NC	)		
No	onpostal Services	J.				
a.	Picking up government forms (such as tax forms)	X YES	s I NO	)		•
b.	Using for school bus stop	□ _{YES}	NO NO	)		
c.	Assisting senior citizens, persons with disabilities. ect.	X YES	S I NO	)		
	If yes, please explain:	I.	Am	The		ح ک
	(-= PP CHRIER, NAVE 3 NARdSNIPS	), 40 <b>t</b>	<u> </u>	Th	mej	TUK
d.	Using public bulletin board SENIOR CUSTOMERS.	□ YES	S R NO	)		
e.	Other	YES YES	s 🗖 NO	)		
	If yes, please explain:		<del></del>			
2. Dr	you pass another Post Office during business hours while traveling to or from work,	or shoppi	na orfor	nersonal	needs?	
2. 0	you padd another took office during business flours write traveling to or from work,	X YES			necus:	
	If yes, please explain:	YES	S NO	)		
	DACS That RAVING FIRE	1	<del>-</del>	7- 4/4	1(000	- 01
	pas thru Bakurstiald on 4x		U	M TVI (	Home	E W
	WEST FIMINS SNOPPAS	•				

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
<b>X</b>	Personal needs
K	Banking
K	Employment
K	Social needs
Yes No  5. What is your opinion of the portable  Favorable  Name:	Ossible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: 2972 Lit	HE CREEK Rd GERR 72538
Telephone: 870 - 4	158-2050
Date: 3 - 7 -	· 11
Please include any additional co	omments below:

SAVE FOR MEEting.

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# **Postal Service Customer Questionnaire**

a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board e. Other If yes, please explain:	
b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain:  Activate of the process	Monthly Never
c. Mailing Parcels  d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  Oth	Ŋ Γ
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other   ŕ r	
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other	
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other	r K
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other	
Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  Cother  Guerry Confirmation  Function   文 广	
i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  If yes, please explain:	X r
Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  No  Nonpostal Services  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  Other  If yes, please explain:  Other  Other  Other  Other  If yes, please explain:  Other  O	<b>Ж</b> г
a. Entering permit mailings  a. Resetting/using postage meter  No  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  If yes, please explain:  Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities and the properties of t	`
a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  If yes, please explain:  Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities are the property of th	<i>V</i> \
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities.	•
a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  If yes, please explain:  Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities. ect.  YES NO  Tyes NO  Ty	
b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Other  If yes, please explain:  Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities. ect.  YES NO  YES NO  YES NO  YES NO  YES NO  YES NO  Other  Tyes NO  YES NO  Other  Othe	
c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for persons with disabilities. ect.  YES NO  YES NO  YES NO  YES NO  YES NO  One  Office during business hours while traveling to or from work, or shopping, or for persons with disabilities. ect.  YES NO  YES NO  YES NO  YES NO  One  Office during business hours while traveling to or from work, or shopping, or for persons with disabilities. ect.	
d. Using public bulletin board  e. Other  If yes, please explain:  YES NO  YES NO  YES NO  1 yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal contents of the property of the prop	
d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal post of the	
d. Using public bulletin board  e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal travelence of the property of the property of the property of the personal travelence of the pe	hauto-
e. Other  If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal designs and the post of the personal designs are personal designs and the post of the personal designs are personal designs and the post of the personal designs are personal designs and the personal designs are personal desig	MICOS
If yes, please explain:  2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal design of the property of the personal design of the personal	
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for per-	
	ersonal needs?
T YES X NO	
If yes, please explain:	

X	Shopping
7	Personal needs
X,	Banking
<b>☆</b>	Employment
<b>V</b>	Social needs
Yes T.	or of the possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: Address:	rey Jowles awk Ridge Rd Gepp AR, 72538
Telephone:	511-UZ6Q
Date: 2/21	///
Please include any addition	nal comments below:  H Wanva All Our Commun  2 100 A OHica i a
Chanced	to a different Location is
Jepp the	at would be fine. If loss
an trois	
m add	iers also. Il live close to
14 min	downends & sister and all useholds was Love Our
aller Inn	it asholds immore love our
20:0000	n. He is always triendles nelps is theres a proble

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# **Postal Service Customer Questionnaire**

P	ostal Services	Da	aily	Weekly	Monthly	Never
a.	, ,	Г	•	Γ	<b>V</b>	Γ
b.	Mailing Letters - not deldaily hit Lor3 temes a men	КГ	•		Γ	Γ
C.	Mailing Parcels	Г			Γ	Γ
d.	Pick up Post Office box mail	Γ.	•	Γ.	Γ	F
e.	Pick up general delivery mail	Г	•	Γ.	Γ	
f.	Buying money orders	Γ	•	Γ	Γ	abla'
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	•	F	<b>N</b>	Г
h.	Sending Express Mail	5	•	Γ.	Π.	<b>D</b> /
i.	Buying stamp-collecting material	Г	• ·	Γ	Γ.	
0	ther Postal Services					
a.	Entering permit mailings	Г	YES	√ NO		
a.	Resetting/using postage meter	<b>F</b> .	YES	r _{NO}		
N-	onpostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	L NO		
b.	Using for school bus stop	Π.	YES	IT NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	NO NO		
	If yes, please explain:					
d.	Using public bulletin board	<b>I</b>	YES	r _{NO}		
e.	Other	Γ.	YES	L NO		
	If yes, please explain:			140		
2 D	you pass another Post Office during business hours while traveling to or from work,	or ch		or for n	organal	200402
	you pade another rest office during business flours write traveling to or from work,	<u>ہ</u> ۔		_	ersonari	iceus :
	If you placed avalain.	•	YES	NO		
	If yes, please explain:  Opportunately once a week	(m)	, A	()	•	
	- Cong trace of the territory	ישת	∠ĕ_	rapp	ung	

Shopping \hat{\chi} + \lambda \hat{\chi}
Shopping MT, Home
Personal needs mt. Home
Banking (mline
Employment returned
Social needs
Yes No  5. What is your opinion of the possible discontinuance of the GEPP Post Office?  Favorable Unfavorable No Opinion  Name: Danel + Marlene Helsinger
Address: 84 Timberland Dr Lepp, AR
Telephone: 870-458-2700
Date: 2/26/11

	UNITED STATES
	POSTAL SERVICE

DC	CK	ET	NO.
er.	ノシハ	C !	INC 3

PAGE

#### **Postal Service Customer Questionnaire**

Pos	stal Services	Daily	Weekly	Month	y Neve
a.	Buying Stamps			[∑	
b.	Mailing Letters		<b>▷</b>	匚	П
C.	Mailing Parcels				√.
d.	Pick up Post Office box mail			匚	
e.	Pick up general delivery mail		<b>∇</b> .	<u> </u>	П
f.	Buying money orders		匚	ದ	<b>√</b>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\nabla$
h.	Sending Express Mail				₩.
i.	Buying stamp-collecting material				17/
Oth	ner Postal Services				
a.	Entering permit mailings	C YES	s 🗹 yo		
a.	Resetting/using postage meter	□ YES	s 🗹 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	S IZ NO		
b.	Using for school bus stop	C YES	S NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	s IT NO		
	If yes, please explain:				
d.	Using public bulletin board	□ YES	S IZ MO	<u>.</u>	
e.	Other	□ YES	s 🗹 NO		
	If yes, please explain:				

2. For which of the following do we	u leave your community? (Check all that apply.) Where do you go to obtain these services?
3. For which of the following do you	Shopping WHA Home VINA - Did Em
√	Personal needs All
₹.	Banking Vina H
	Employment
∇.	Social needs
4. Do you currently use local bus	the present time, there are no local busines
	essible discontinuance of the GEPP Post Office?
Favorable	Unfavorable No Opinion
1501 F.	COL A
Name:	01 Ola 10 179525
Address: Y. O. Do	94, Depp, MP 10000
Telephone: 870 - 4!	58-2096
Date: 3-8,2011	
<u> </u>	
Please include any additional co	mments below:
DEase DEa	dre our post Office Here at
Stepp. We n	EED it Very Godly.
<b>"</b> ()	

BAA		
DOC	KE i	พก

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## **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps			求	П
b.	Mailing Letters		P	$\square$	
C.	Mailing Parcels				K
d.	Pick up Post Office box mail			C	A
e.	Pick up general delivery mail	Г			X
f.	Buying money orders			<b>L</b>	A
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			I.J	
i.	Buying stamp-collecting material				H
Ot	her Postal Services				3
a.	Entering permit mailings	□ YES	NO NO	ı	
a.	Resetting/using postage meter	□ YES	₹ NO	ı	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	NO NO	ı	
b.	Using for school bus stop	□ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	口 YES	K NO		
	If yes, please explain:				
d.	Using public bulletin board	□ _{YES}	₽ NO		
e.	Other	C YES	₩ NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,  If yes, please explain:	or shoppir YES	-		I needs?
נ	One in town city of me Home		9	· M	ork

	leave your community? (Check all that apply.) Where do you go to obtain these services?
<b>₽</b>	Shopping mt dome
戽	Personal needs Mt Naml
中中	Banking Bakashela
4	Employment Mt Home
	Social needs
4. Do you currently use local busin	nesses in the community?
5. What is your opinion of the pos	sible discontinuance of the GEPP Post Office?
Favorable	Unfavorable No Opinion
Name: Kennoth	* Leta Suffer
Address: 448 \$	parson Rd Lop ark
Telephone:	
Date: 2:24-11	



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PAGE **Postal Service Customer Questionnaire** 

Ро	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps				
b.	Mailing Letters		<b>N</b> .		
C.	Mailing Parcels				$\nabla$
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		<b>∇</b> .	П	$\Box$
f.	Buying money orders				√/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			E	√
h.	Sending Express Mail				$\nabla$
i.	Buying stamp-collecting material				<b>N</b>
Ot	ner Postal Services		_		
a.	Entering permit mailings	□ YES	S MO	)	
a.	Resetting/using postage meter	∏ _{YE}	s 🗹 NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	S IT. NO	)	
b.	Using for school bus stop	□ YES	S IZ NO	)	
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	S IT NO	)	
	If yes, please explain:				
d.	Using public bulletin board	□ YES	S IZ MO	)	
e.	Other	□ _{YES}	₽.	)	
	If yes, please explain:		, , ,		

, ,	llowing do you leave your community? (Check all that apply.) Where do you go to obtain these services?
1♥:	Shopping What Home Viola Willem
$\nabla$	Personal needs
<b>▷</b>	Banking Viola HK
Г. 🔎	Employment
abla	Social needs
r _{Yes} r	
5. What is your op	nion of the possible discontinuance of the GEPP Post Office?
Favor	able Unfavorable No Opinion
Name: Ep	Live Dent.
Address: 2.	Box 94 DEDA AR 72538
Telephone: 87	0-458-2096
Date: 3-8,	2011
Please include any a	additional comments below:
DEase	Dears our post Office Here at
Happ. Y	le need it Very Godly;

na	CK	ET	NO
-	-		IVI

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Postal Service Customer Questionnaire

stal Services	Daily	Weekly	/ Month	ly Never
Buying Stamps	口		中	
Mailing Letters		<b>P</b>	Г	
Mailing Parcels				Ki
Pick up Post Office box mail				R
Pick up general delivery mail	П		П	X
Buying money orders	П		П	K
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Sending Express Mail			П	A.
Buying stamp-collecting material				F
ner Postal Services				J
Entering permit mailings	□ _{YE}	s 🔽 NO	)	
Resetting/using postage meter	□ _{YE}	s K NO	)	
npostal Services	. –			
Picking up government forms (such as tax forms)	X YE	s N	)	
Using for school bus stop	□ _{YE}	s 🗖 NO	)	
Assisting senior citizens, persons with disabilities. ect.	L YE	sK NO	)	
If yes, please explain:				
Using public bulletin board	□ YE	s P NO	)	
Other	□ _{YE}	s 🌠 NO	)	
If yes, please explain:				
you pass another Post Office during business hours while traveling to or from work,		_	•	I needs?
	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  mer Postal Services  Entering permit mailings  Resetting/using postage meter  mpostal Services  Picking up government forms (such as tax forms)  Using for school bus stop  Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  Using public bulletin board  Other  If yes, please explain:	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting material  Buring stamp-collecting	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting special services  Buying stamp-collecting material  Buying stamp-collecting special services  Buying stamp-collecting special services  Buying stamp-collecting special services  Buying stamp-collecting special services  Buying stamp-colle	Buying Stamps  Mailing Letters  Mailing Parcels  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Sending Express Mail  Buying stamp-collecting material  Buying stamp-collecting services  Buying stamp-collecting material  Buying stamp-collecting services  Buying stamp-collecting

5. For which of the following do you	reave your community? (Check all that apply.) where do you go to obtain these services?
<b>4</b> 7	Shopping mt deme
萆	Personal needs Mt Name.
中中	Banking Basarshelm
4	Employment Mt Hame
	Social needs
<ul> <li>4. Do you currently use local bus Yes No</li> <li>5. What is your opinion of the post Favorable</li> </ul>	inesses in the community? ssible discontinuance of the GEPP Post Office? Unfavorable No Opinion
Name: Kennoth	* Leta Shuffer
Address: 448 \$	parkow Rd Lop ark
Telephone:	
Date: 254-11	



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## **Postal Service Customer Questionnaire**

P	ostal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps			灰	
b.	Mailing Letters	<b>7</b> 7	K		آـــا
C.	Mailing Parcels				区
d.	Pick up Post Office box mail				尺
e.	Pick up general delivery mail				<b>X</b>
f.	Buying money orders			Г	<b>7</b>
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ľ	序
h.	Sending Express Mail				<b>P</b>
i.	Buying stamp-collecting material				X
0	ther Postal Services				
a	Entering permit mailings	C YES	S I NO	)	
a.	Resetting/using postage meter	□ YES	NC NC	•	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	NO NO		
b.	Using for school bus stop	「 YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	C YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	∏ _{YES}	K NO	ı	
e.	Other	□ YES	NC NC	)	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work,	or shoppii	ng, or for	personal	needs?
		□ YES	NO NO		
	If yes, please explain:				

3. For which of the folio	owing do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
K.	Personal needs
<b>⋉</b>	Banking
<b>₽</b> .	Employment
	Social needs
Name: Lucill Address: 7071	on of the possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion  E H & F
Telephone: 878	458 7376
Date:	77 2011
Please include any add and was em fromes -	ditional comments below:  the poot office as I used to since I bound. I get my stamps through m

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## **Postal Service Customer Questionnaire**

P	ostal Services	Daily	Weekly	Monthi	y Never
а	. Buying Stamps	Е	Г	$ ot \sim$	П
b	. Mailing Letters	Γ.		Ĺ,	Γ
С	. Mailing Parcels	Г	Γ	Ľ	K
d	. Pick up Post Office box mail		Γ.,	Γ.	<b>X</b>
е	. Pick up general delivery mail	Γ.	Γ.	Г	7
f.	Buying money orders	Г	Γ	T	Γ.
g	. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	Γ	Г	*
h	Sending Express Mail	Γ.	<b>Г</b> .	Г	$\checkmark$
i.	Buying stamp-collecting material	П		<u> </u>	4
C	Other Postal Services				
а	. Entering permit mailings	T; YES	NC NC	)	
а	Resetting/using postage meter	r YES	SK NC	)	
N	onpostal Services		\ <i>\</i>		
а	Picking up government forms (such as tax forms)	r YES	NC	)	
b	. Using for school bus stop	□ YES	NC NC	)	
С	Assisting senior citizens, persons with disabilities. ect.	T YES	NC NC	)	
	If yes, please explain:				
d	. Using public bulletin board	r. YES	K NC	)	
e	. Other	Γ _{YES}	× NC	)	
	If yes, please explain:				
2. [	If yes, please explain:  Henderson, Mt., Home	or shoppi	_		needs?

	opping
Pe	rsonal needs
Ba	nking
En	ployment
So	cial needs
_	es in the community?  discontinuance of the GEPP Post Office?  avorable No Opinion
Address: 18718 Hw	y 62 W Apt. 1
Telephone: 870 - 421	-547Q
Date: $3/1/201$	1

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## **Postal Service Customer Questionnaire**

Р	ostal Services	Daily	Weekly	Monthl	y Never
а	. Buying Stamps			人	
b	. Mailing Letters	X	匚		Γ.
С	Mailing Parcels			K	
d	Pick up Post Office box mail	X			匚
е	Pick up general delivery mail	X	+	Π.	
f.	Buying money orders			文	П
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			A	П
h	Sending Express Mail		户		1.3
i.	Buying stamp-collecting material			户	
O	ther Postal Services				
а	Entering permit mailings	☐ _{YES}	K NO		
а	Resetting/using postage meter	□ _{YE9}	X NO		
N	onpostal Services			•	
а	Picking up government forms (such as tax forms)	□ _{YES}	X NO		
b	Using for school bus stop	□ _{YES}	K NO		
C.	Assisting senior citizens, persons with disabilities. ect.	C YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	□ _{YES}	NO NO		
e.	Other	□ _{YES}	K NO		
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work,	or shoppin	11	ersonal	needs?
	If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping Mountain Hone
X	Personal needs Salem or Mountain Home
×	Banking Solum Or Viola
×	Employment Mountain April
×	Social needs Gupp, Mountau Home,
	sible discontinuance of the GEPP Post Office?
Name John John	
^	Gepp, AR, 72538
Telephone: 870-458	3497
Date: 3-1-2011	
Please include any additional com	ments below:
AMEN DOSTAL A	old and I cannot travel to any actities lasily. I do not have the curb because the temages
a markey at	free and the formal transport
d really as	I had the sould shall be here
and distroir t	ren, It brould be very much a
raidship for v	less the nailledes for function sens to be sould be very much a nany of the folks in Lipp if. Post office, please don't close it.
you dose our	Post office, please about the
	Markgou

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## **Postal Service Customer Questionnaire**

D-	atal Samilaaa	Daily	\Mookly	Monthi	v Novor
a.	stal Services  Buying Stamps	Г	Weekly X		y Never
		Г	<u></u>	K	
b.	Mailing Letters				· -
C.	Mailing Parcels		Г	区	, 
d.	Pick up Post Office box mail	C	区	Г	Г
e.	Pick up general delivery mail	Γ	Γ:	. $\Gamma$	炋
f.	Buying money orders	Г	Γ	Γ	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.	Γ.	区	Γ
h.	Sending Express Mail	Γ	Γ	区	区
i.	Buying stamp-collecting material	Γ	Г	Γ	Γ
Ot	her Postal Services				
a.	Entering permit mailings	r YES	S K NC	)	
a.	Resetting/using postage meter	r YES	NC NC	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES		)	
b.	Using for school bus stop	T YES	S.K NC	)	
C.	Assisting senior citizens, persons with disabilities. ect.	T YES	NC NC	)	
	If yes, please explain:				
d.	Using public bulletin board	r YES	NC NC	)	
e.	Other	r YES	K NC	<b>)</b>	
	If yes, please explain:				
2 0-	you need another Deat Office during business hours while traveling to as form well	or shappi			d-2
2. DO	you pass another Post Office during business hours while traveling to or from work,				needs?
		YES	SK NC	•	
	If yes, please explain:	1			
	They are Too far away or wrong direct	00			
	· · · · · · · · · · · · · · · · · · ·				

攵	Shopping
区	Personal needs
<b>风</b> .	Banking
Г	Employment
交	Social needs
Favorable	the possible discontinuance of the GEPP Post Office?    Very
Address: 6589	mount Calm Rd.
Telephone: 870	-458-2982

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## **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps		尽	匚	
b.	Mailing Letters	Ø	□.		П
C.	Mailing Parcels	abla'			
d.	Pick up Post Office box mail	K	È		匚
e.	Pick up general delivery mail		П		X
f.	Buying money orders				Ŋ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail			I∑∕	П
i.	Buying stamp-collecting material			Γ:	$\nabla$
Ot	her Postal Services				
a.	Entering permit mailings	□ YES	s 🔀 NO	)	
a.	Resetting/using postage meter	□ YES	s IS/ NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	KZ _{YES}	s <b>%</b> NO	)	
b.	Using for school bus stop	□ YES	s 🔀 NO	)	
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	s 🔀 NO	)	
	If yes, please explain:				
d.	Using public bulletin board	C YES	s K		
e.	Other	□ YES		,	
	If yes, please explain:		3 140		
	you pass another Post Office during business hours while traveling to or from work.  If yes, please explain:  PAILY - Frenderson VIOLA would by in  IXACT O PROSIT Livection & would co  Sus everyday I Go there !!  We live in Barter County!	K YES	s 🗆 N	)	

<ol><li>For which</li></ol>	of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
₽/	Shopping Mountain Home
K	Personal needs Mourtain Home
尽	Banking Mountain Some
K	Employment Mountain Home
<b>K</b>	Social needs Mountain Some.
	•
-	currently use local businesses in the community?
	Yes No your opinion of the possible discontinuance of the GEPP Post Office?
口	Favorable Unfavorable No Opinion
·	, ,
Name:	Henry KLEIN
Address:	15074 Hwy 62E
Talaahana	870 488 5004
Telephone:	1 1
Date:	8/24/21/1
	de any additional comments below:
Closin	g Gepp and organizing me to go to Violato I forom our a P.O. Boxes is out of the
Closon	g organic out of the
gotmai	from our a P.D. Dokes 15 out of the
questi	on. We travel to dountain Home several per week - past the Henderson Post
tumes	Ols week - past the Henderson Post
	poor version of the second sec
Office	R ,
Close	ing Gypp would be a disservice to the
Com	munity.
	<i>\( \)</i> '

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## **Postal Service Customer Questionnaire**

Po	ostal Services	Daily	Weekly	Monthly	y Never
a.	Buying Stamps		区	Ę,	
b.	Mailing Letters				Γ
C.	Mailing Parcels				
d.	Pick up Post Office box mail	<b>I</b>		匚	匚
e.	Pick up general delivery mail	П			IV.
f.	Buying money orders				<u>~</u>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u>~</u>	
h.	Sending Express Mail			П	<b>F</b>
i.	Buying stamp-collecting material		匚	Е	<b>₽</b>
01	her Postal Services				
a.	Entering permit mailings	□ YES	NO NO		
a.	Resetting/using postage meter	□ YES	NO NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ _{YES}	NO NO		
b.	Using for school bus stop	□ _{YES}	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	NO NO		
	If yes, please explain:		,		
d.	Using public bulletin board	□ _{YES}	NO NO		
e.	Other	□ _{YES}			
	If yes, please explain:				
^ D-					
2. DC	you pass another Post Office during business hours while traveling to or from work,		_	personal	neeas?
	DAILY &	YES	NO NO		
	If yes, please explain:				
	Henderson We live in BAXTER County - Work ?				
	recreation is in Mountain Home.				

3. For which of the following do yo		_	all that apply.) V		to obtain these s	ervices?
IZ.	Personal needs	/1	· · · · · · · · · · · · · · · · · · ·	(*		
<b>~</b>	Banking	/ \		(1		
<b>₹</b>	Employment	11	1	"		
<b>L</b>	Social needs	11	10			
Name: H. Klein  Address: Po. Box (1)	Unfavorable 5	No Opinio		Gen		
	88 5004	_	~ 56	/ 197		
Date: 2/25/2011						
Please include any additional con	nments below:					•.
\ 0 0 1	11	(7	-	01716	, 2_	

We go to VIOLA about once every 2 months and would not get P.O. boxes there. If I have to go to VIOLA for certified OT Registered pick up I would just as Soon they return to sender.

It costs us to 4 to go to Viola i veturn.

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## **Postal Service Customer Questionnaire**

Postal Services  Buying Stamps  Buying Stamps  Buying Stamps  Buying Parcels  Buying Post Office box mail  Pick up Post Office box mail  Pick up general delivery mail  Buying money orders  Buying money orders  Buying special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  Buying stamp-collecting material  Cher Postal Services						
b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain:  d. Using public bulletin board c. Other C. Mailing Parcels C. Maili	Ро	stal Services	Daily	Weekly	Monthly	y Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Other Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop  C. Assisting senior citizens, persons with disabilities. ect. If yes, please explain:  d. Using public bulletin board  C. YES NO  VYES	a.	Buying Stamps	口	区		П
d. Pick up Post Office box mail  e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other	b.	Mailing Letters	X			
e. Pick up general delivery mail  f. Buying money orders  g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit maillings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other	C.	Mailing Parcels	K			
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material  Cother Postal Services a. Entering permit mailings a. Resetting/using postage meter  Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board e. Other	d.	Pick up Post Office box mail	又		匚	口
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other	e.	Pick up general delivery mail	Ľ		<u> L</u> .;	区
Delivery Confirmation, or Signature Confirmation  h. Sending Express Mail  i. Buying stamp-collecting material  Cother Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms  a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other	f.	Buying money orders	П	Г	Γ	K:
i. Buying stamp-collecting material  Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other	g.			K	口	
Other Postal Services  a. Entering permit mailings  a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  Other	h.	Sending Express Mail	Г			K
a. Entering permit mailings  a. Resetting/using postage meter  C YES NO  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  C YES NO  NO  YES NO  YES NO  YES NO  YES NO  YES NO  O  YES NO  YES	i.	Buying stamp-collecting material	口	口		区
a. Resetting/using postage meter  Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  Picking up government forms  TyES NO  YES NO	Ot	ner Postal Services				
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  Picking up government forms  TyES NO  YES NO  YES NO  YES NO  YES NO  Other	a.	Entering permit mailings	L YES	NO NO		
Nonpostal Services  a. Picking up government forms (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  Picking up government forms  TyES NO  YES NO  YES NO  YES NO  YES NO  Other	a.	Resetting/using postage meter	C YES	NO NO		
a. (such as tax forms)  b. Using for school bus stop  c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  PES NO  YES NO	No	npostal Services				
c. Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:  d. Using public bulletin board  e. Other  PES NO  YES NO  YES NO  YES NO	a.		res	K NO		
d. Using public bulletin board  e. Other  If yes, please explain:  YES NO  YES NO	b.	Using for school bus stop	□ YES	NO NO		
d. Using public bulletin board  E YES NO  E Other  Other	C.	Assisting senior citizens, persons with disabilities. ect.	r YES	火 NO		
e. Other		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	NO NO		
	e.	Other	□ YES	K NO		
		If yes, please explain:		·		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	_					
	7	white in buffer	' YES	NO		, _
Henderson, I live in Batter I YES I NO	a	If yes, please explain: County Claser to Hene	less.	mi	<u>. W</u>	ut Ida
If yes, please explain: County Claser to Henderson but The Goto George Claser to Henderson but	0	will not on to Minea.	Son	Bu	<u>ナー</u>	as s
go to bepp 20. belones Bepp is my add	<b>-</b> ₹	1			1	8
go to Gepp Po. beloaces Cepp is my add I will not go to Viola for any of	S	tal needs + do not we	ant	1	ry	RO
go to Gepp Po. beloaces Cepp is my add I will not go to Viola for any of					0	
go to bepp 20. belones Bepp is my add	17					

	Shopping Mauntain Nome	
	Personal needs (/	
	Banking ( (	
	Employment	
	Social needs Mauntals Com	ا
4. Do you currently us	e local businesses in the community?	
Γ⁄ _{Yes} ⊡	No When we fend one	
_	of the possible discontinuance of the GEPP Post Office?	
Favorable	Unfavorable No Opinion	
Name: MR 1	MRS Klein	
		<u></u>
Address: ( ) (	74 HW962E Gepp AR (40. BOX	56)
	0.48-5004	
Telephone: 87		
Telephone: 87		S 6 ) 
Telephone: 87 Date: 2/24		<u> </u>
Telephone: 8 7 Date: 2/24	0.488-5004	so) ——
Telephone: 87  Date: 2/24  Please include any addi	111 tional comments below:  have Several Ruses	esse
Telephone: 87  Date: 2/24  Please include any additions  Augustian	0.488-5004	so)  usse  s Ro.  res





## **Postal Service Customer Questionnaire**

Р	ostal Services	Daily	Weekly	Month	ly Never
а	Buying Stamps		1		
b	Mailing Letters	<u>ত</u>			
·c	Mailing Parcels			<u>Þ</u>	
d	Pick up Post Office box mail	M			
е	Pick up general delivery mail	M			
f.	Buying money orders			区	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			प	
h	Sending Express Mail		प्		
i.	Buying stamp-collecting material			प्	
С	ther Postal Services				
а	Entering permit mailings	☐ YES	NC NC	)	
а	Resetting/using postage meter	□ YES	NO NO	)	
N	onpostal Services				
а	Picking up government forms (such as tax forms)	□ YES	NC INC	)	
b	Using for school bus stop	□ YES	NC IN	)	
С	Assisting senior citizens, persons with disabilities. ect.	□ YES	NC INC	)	
	If yes, please explain:				
d	Using public bulletin board	T YES	V NC	)	
е	Other	□ YES		)	
	If yes, please explain:				
2. D	o you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for	persona	needs?
		□ YES	NC NC	)	
	If yes, please explain:		, INC		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
<b>√v</b> .	Shopping Mountain Home or Salem
₩.	Personal needs Salem, Greep Mountain Hone
<b>₽</b>	Banking Viola
T	Employment Mountain Hone
<b>√</b> .	Social needs Gepp
	sible discontinuance of the GEPP Post Office?  Unfavorable  No Opinion
Name: Busan Lane	<u> </u>
Address: PO Box 44	GLEDD AR 12538
Telephone: 8704458-	<i>I</i> -1
Date: 31-2011	

Please include any additional comments below:
we have lived in Grepp for the last 20 years. We do all of our
package sending, mailing, stamp buying at the Grepp
Post Office. The Mountain Hone post office out of the
way and always too crowded. The Viola and Salem
Post offices are both out of the way because
we don't travel that direction very often, maybe
once a month. Also, if you have a post box on the
curb the kids come along and bash the nearboxes
yest for fun, thus the reason we go to the post
office and out our mail.

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## **Postal Service Customer Questionnaire**

	Pos	stal Services	Da	ily	Weekly	Monthly	Never
	a.	Buying Stamps	Γ		<b></b>	IV .	Π.
	b.	Mailing Letters	Г		M	Γ	Γ.
	C.	Mailing Parcels	Γ.		$\Gamma$	Γ	1
	d.	Pick up Post Office box mail	Γ.		Γ	Γ	V
	e.	Pick up general delivery mail	Г		Γ	Γ	
	f.	Buying money orders	Г		Γ	Г	<b>V</b>
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ.		Γ.	Γ.	li .
	h.	Sending Express Mail	Г		Γ.	_	V
	i.	Buying stamp-collecting material	Г		$\Box$	Γ	1
	Oth	ner Postal Services					
	a.	Entering permit mailings		YES	NO NO		
	a.	Resetting/using postage meter	Г	YES	NO NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	√ _{NO}		
	b.	Using for school bus stop	$\Gamma$	YES	NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	V. NO		
		If yes, please explain:					
	d.	Using public bulletin board			NO		
	e.	Other	Г	YES !	NO NO		
		If yes, please explain:			•		
2.		you pass another Post Office during business hours while traveling to or from work,  If yes, please explain:		opping YES		ersonal r	needs?
		ii yoo, picaoc capiaiii.			_		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
TC/	Shopping mtn. Home
IF .	Personal needs mtn Hame
IP .	Banking Viola
	Employment
<b>□</b>	Social needs Viola
_	nesses in the community?  sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Name: Beth Lan	ring
Address: 206 Stone	field Trail
Telephone: 458-26	PP3
Date: 3 - 6 - 11	



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## **Postal Service Customer Questionnaire**

_	antal Caminan	Dailu	Mookly	Mandal	. Novem
	ostal Services	Daily	Weekly	_	y Never - <del>\</del>
а	. Buying Stamps			ندا	
b	. Mailing Letters		K	Ţ.	
С	Mailing Parcels				K
d	. Pick up Post Office box mail	风			
е	. Pick up general delivery mail			K	<u>,,,,</u>
f.	Buying money orders			П	Γ
g	<ul> <li>Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation</li> </ul>				찣
h	. Sending Express Mail		匚		<b>K</b>
i.	Buying stamp-collecting material				K
C	ther Postal Services				V
а	. Entering permit mailings	res	, re		
а	Resetting/using postage meter	☐ YES	s r√ _{NO}		
N	onpostal Services	1	,		
а	Picking up government forms (such as tax forms)	□ _{YES}	, IZ NO		
b	Using for school bus stop	□ YES	, IV NO		
C	Assisting senior citizens, persons with disabilities. ect.	C YES	, IT NO		
	If yes, please explain:				
d	Using public bulletin board	YES	NO NO		
e.	Other	□ YES	, III NO		
	If yes, please explain:				
2 D	o you page another Boot Office during husiness hours while traveling to as from work				
Z. U	o you pass another Post Office during business hours while traveling to or from work,	or sneppii	_	oersonai	needs?
	If yes, please explain:  Why Lowe Rost Office				· · · · · · · · · · · · · · · · · · ·

3. For which of the following do yo	u leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
	Personal needs
ø	Banking
<i>y</i>	Employment
	Social needs
Yes No  5. What is your opinion of the portable Favorable  Name: Depothy Co	Unfavorable No Opinion
Address: POBOX 64	£
Telephone:	
Date: 3-6-11	

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## **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps OCC95, 62 456	П	Γ.	Γ	Γ
b.	Mailing Letters		Г	Γ	Γ
C.	Mailing Parcels	<u>.</u>	Г	Γ.	Γ
d.	Pick up Post Office box mail	Γ.	Γ	Г	X
e.	Pick up general delivery mail	Γ:	Г	Γ	K
f.	Buying money orders	Γ.:	Г	Γ	Ŋ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ľ	Г.	Г	(JZ
h.	Sending Express Mail	Γ	Γ.	Г	X
i.	Buying stamp-collecting material	Γ.	Г	Γ	K
Ot	her Postal Services		1		)
a.	Entering permit mailings	T: YES	ST NC	)	
a.	Resetting/using postage meter	□ YES	K NC	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES		)	
b.	Using for school bus stop	T. YES	s X NC	)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	S W NC	)	
	If yes, please explain:				
d.	Using public bulletin board	r YES	» M	)	
e.	Other	L YES	X NC	)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work  If yes, please explain:	YES	_		Il needs?

3. For which of the following do you	eave your community? (Check all that apply.) Where do you go to obtain these services?
7	Shopping Montain Home AR, West Plans
下	Personal needs (
X	Banking
X	Employment Mortain Hone
K	Social needs /
	sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Name: BA May	navel
	nely Pine Lone
Telephone: (876)	404 8066
Date: 3 - 3 - 2	011
Please include any additional com  I don't l  05+cn (:	ments below: 15 e the Expp branch very 3 Lt now, But will more in
older. I	Fit Classest
	10 miles out of my way, I ravely do business direction.



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## Postal Service Customer Questionnaire

	Pos	stal Services				Daily	Weekly	Monthly	Never
	a.	Buying Stamps	or to be approximately a strain against		Sometimes	٦ 🗆		匚	
	b.	Mailing Letters			Sometimes Sometimes	- <b>[</b>	Г	<b>.</b>	
	c.	Mailing Parcels -			Sometimes		口	Γ.	
	d.	Pick up Post Office bo	x mail		Sometimes		C	.C	
	e.	Pick up general delive	ry mail 🤏 🔭	والمراجعة والمستخفصة والمستهورين والمراجعة والمستخفصة والمستخد والمستخفصة والمستخفصة والمستخفصة والمستخفصة والمستخفصة والمستخدم والمستخفصة والمستخدم والم		<u></u>	口		П
	f.	Buying money orders		•				Г	П
	g.	Obtaining special serv. Delivery Confirmation,	ices, including Cer or Signature Conf	tified Mail, Registere	d Mail, Insured Mail	. 🗖			
	h.	Sending Express Mail	Destage	due for use	1 devices		П	Г	Γ.
	i.	Buying stamp-collecting	ig material	we dien w	e pay run			- ]	Γ.
	Otł	ner Postal Services							
	a.	Entering permit mailing	js –			□ YES	□ _{NO}		
	a.	Resetting/using postag	ge meter			☐ YES	□ NO		
	No	npostal Services							
	a.	Picking up governmen (such as tax forms)	t forms			□ YES	□ NO		
	b.	Using for school bus st	top			□ YES	□ NO		
	C.	Assisting senior citizen	is, persons with dis	sabilities. ect.		□ YES	□ NO		
		If yes, please explain:							
	d.	Using public bulletin bo	pard			□ _{YES}	□ _{NO}		
	e.	Other				C YES	_		
		If yes, please explain:					NO		
2.	Do	you pass another Post	Office during busir	ness hours while trav	eling to or from work.	or shoppin	g, or for n	ersonal r	needs?
			3		J	YES			
		If yes, please explain:				159	INU		

3. For which of the following	ng do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ,	Shopping West Plains & M. Home
□	Personal needs My Business
	Banking Salin & Wt. Home.
Ε.	Employment Retired
T.	Social needs Church
<ul> <li>4. Do you currently use Yes </li> <li>5. What is your opinion Favorable</li> </ul>	No the Luciness the store + Station Closed-Super of the possible discontinuance of the GEPP Post Office?  No Very No Opinion
	Greda Maynard Conely pine Lane, Depp, dr.
Telephone: 870	-458-2448
Date: 2-28-	//
We have ?	ad well file the firm with
more ) The	ver moved, I Sim tired of the Rassley raddress,
Changing ow	raddress,
<i>" \( \)</i>	

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# Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly	/ Month	y Neve
a.	Buying Stamps	$\Gamma$	Γ	文	Γ
b.	Mailing Letters	Γ.	冰	Γ.	Γ
C.	Mailing Parcels	Γ	Γ	П	Γ
d.	Pick up Post Office box mail	Γ	Γ	Γ	文
e.	Pick up general delivery mail	Γ.,	ŗ	Γ	文
f.	Buying money orders	Γ	Γ	Γ.	X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	Γ.		Γ
h.	Sending Express Mail	П	Γ	Γ	X
i.	Buying stamp-collecting material		П	Г	$\bowtie$
Ot	her Postal Services				
a.	Entering permit mailings	r. YE	s X N	)	
a.	Resetting/using postage meter	r YE	s 🖒 NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T. YE	s 🕅 No	)	
b.	Using for school bus stop	T. YE	s 💢 No	)	
C.	Assisting senior citizens, persons with disabilities. ect.	r. YE	s 🕱 No	)	
	If yes, please explain:				
d.	Using public bulletin board	Γ _{YE}	s 🕅 NO		
e.	Other	r YE	s 🕅 No	<b>1</b>	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work.  If yes, please explain:		ng, or for		needs

X	Shopping	MOUNTAIN	Nhere do you go to obtain these services?
X	Personal needs		HUME
×	Banking		HOME
Γ.	Employment		_
×	Social needs	MOUNTAIN	HOME
	sible discontinuance of Unfavorable N	lo Opinion	
Address: 352 TIMI	3 ER LAND	DR, G	EPP, AR 72538
	8-2346	,	
Date: 2-25-	2011		



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#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** a. Buying Stamps **Mailing Letters** Mailing Parcels d. Pick up Post Office box mail Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, ◩ Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material **Other Postal Services** r _{YES} r√ Entering permit mailings YES IV Resetting/using postage meter **Nonpostal Services** r _{yes} √ Picking up government forms (such as tax forms) T YES IT Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: Don't have Far To go! Safer For older people.

Using public bulletin board Set out on 62 flory? r YES d. Using public bulletin board r yes e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Usually on a Set. Those post office is already Closed !

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping West plains Mountain Home
Γ	Personal needs Bakersfield West plains Mountain Home
Γ	Banking Ba Kers Field
Γ	Employment SelF
Г	Social needs Bokersfield West plains Mountain Home
4. Do you currently use local be	usinesses in the community?
The state of the s	possible discontinuance of the GEPP Post Office?
Favorable	Unfavorable No Opinion
Name: Cecil M	Torris - Ethel Mornis
Address: 7383 +	twy 87 N GEPP Arkansas 72538
Telephone: 870- 45	
Date: 3 - 8 - 11	
Date. 3 0 11	
Please include any additional co	omments below:
W. Z. a sound	answers for people on rulal router.  to stop sponseing, things like the
100 Ensugn	An onseine things like the
1. You need	ade, foot ball games of the Olympie games.
Rose Bout pa	to Shut down our rural post officer and
11 c and Low T	shul att
1) To Money Or	or the begger tarter
1 l'acce	7 "
1 m. Aller	1 March Dul Cot Stepp 1
There is	for have got more help than your post a let of older people out of Sepp, fost a let of much lasin for them to use. also,
Ilis This	is so much lasin for them to use. also, is note will either use Bakersfield, Handle
office.	he route Will either use Bakersfield, Hande because Viola is out of Thing.
the most of the	Leeauxe Viola is out of Mulay.
Hountain Home	- · · · · · · · · · · · · · · · · · · ·

Postal Service Customer Questionaire

DOCKET NO. ITEM NO. PAGE 1364625

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		$\square$		
b.	Mailing Letters		D	四	
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders			Ø	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	☐ YES	□ №		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:	<del></del>			
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:	·	•		
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing or for p	ersonal ne	eds?
		YES			
	If ves. please explain:	E 1.50	□		
	If yes, please explain: When I go To Town ONS Sat. Those Weady Close.	se 01	FFICE	29 0.	re
	Tready Close.				

2.

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service? Better Just as Good No Opinion Worse If yes, please explain: For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these 4. services? Shopping BakersField West Plains Mountain Home Personal needs Banking **Employement** Social needs RST Plains MOUNTain Home Do you currently use local businesses in the community? 5. ✓ Yes ☐ No. If yes, would you continue to use them if the Post Office is discontinued? Yes No Thel Morris 7383 HWY87N GEPP, AVKONSOS 72538 870-458-2095-*3ー8- 11* Date: Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. Cut your Salary of Cut out

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PAGE

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# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Month	ly Never
		Buying Stamps	П	X	L:	Γ
	b.	Mailing Letters		À	Γ.	Б
	C.	Mailing Parcels	П	È	水	Г
	d.	Pick up Post Office box mail		C		
	e.	Pick up general delivery mail		Γ.	T	Г
	f.	Buying money orders	Г	Г	П	X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П		户	
	h.	Sending Express Mail		П	Γ:	J.
	i.	Buying stamp-collecting material		<u> </u>	П	*
	Otł	ner Postal Services		× 4		'
	a.	Entering permit mailings	T YES	s NO	)	
	a.	Resetting/using postage meter	L: YES	s / No	)	
	No	npostal Services		• (		
	a.	Picking up government forms (such as tax forms)	C YES	s P NC	)	
	b.	Using for school bus stop	□ YES	SA NO	)	
	C.	Assisting senior citizens, persons with disabilities. ect.	C YES	S NC	)	
		If yes, please explain:		•		
	d.	Using public bulletin board	C YES	s IZ NO	)	
	e.	Other	□ _{YE}	ST NO	) .	
		If yes, please explain:	notal	and b	y Feo	Gove
2.	Do	you pass another Post Office during business hours while traveling to or from work,		ng, or for		I needs?
		If yes, please explain:				

TO WHICH OF THE TOHOWIN	ng do you leave your community? (Check all that apply.) Where do you go to obtain these services?
坟	Shopping Mountain Hone or Salem
×	Personal needs "" "
×	Banking // //
	Employment Self Enaployed GEPP
X	Social needs Mountain Home
Do vou currently use le	ocal businesses in the community?
Yes T	No.
•	of the possible discontinuance of the GEPP Post Office?
Favorable	Unfavorable No Opinion
	·
ime: John Nask	John's Mower Service
870	FIW) GAL
lephone: 488-50	りつと
ate: 2-23-11	
ease include any additio	onal comments below:
Toision	The Postal Service has determined a
7 500 00 the co	I be the It We were told that Saturdays we
oslarserveck	real slame that The Postal Service has determined a must be terminated. We were tall that Saturdays we minated but the Postal Service never tried this action
$\cdot \cdot + \cdot \cdot + \cdot$	
oing to be ters	minate out to a law day with hites
a sostal ser	vice could also be cut to a four day week sums
he postal ser	it that eithe Just slut it down and I'll do all
he postal ser	it that eithe Just slut it down and I'll do all
he postal ser	it that eithe Just slut it down and I'll do all
he postal ser our nevertre ny bill pays his sevice de	vice could also be cut to a foundayweek but no id that eithe. Just slut it down and I'll do all in on line and UPS for my slipping. Please don't shown: If you doe try selling the Postal Service to be east of us and that would mean more gas consumt

UNITED STATES
POSTAL SERVICE

DOCKET NO.	
ITEM NO.	
PAGE	

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps	Γ.	17	Γ	
b.	Mailing Letters	Γ.	区	Γ	Γ
C.	Mailing Parcels	Γ.	匚	X	L.
d.	Pick up Post Office box mail	Г	Γ.	Γ	区
e.	Pick up general delivery mail (when we travel)	<b>L</b>	Γ.	IX'	Γ
f.	Buying money orders	Π	Γ	区	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	IX	Γ	Γ.
h.	Sending Express Mail	<b>T</b> ;	Γ.	Γ	1¥
i.	Buying stamp-collecting material	Γ:	$\Gamma$	Γ	区
Oth	ner Postal Services				
a.	Entering permit mailings	T. YES	S I NO		
a.	Resetting/using postage meter	T YES	S T. NO		
No	npostal Services				
a. <b>'</b>	Picking up government forms (such as tax forms)	r YES	F NO	,	
b.	Using for school bus stop	r YES	S NO		
C.	Assisting senior citizens, persons with disabilities. ect.	L AES	S NO		
	If yes, please explain:			:	
d.	Using public bulletin board	r _{YES}	NO NO		<u> </u>
e.	Other	□ YES	NO NO		
	If yes, please explain:				
2 Do	you pass another Post Office during business hours while traveling to or from work	or shonni	na or for	nersona	I needs?
	• •				
	aami aami	YES	NO		
	My Home for Monning about Social	W TO	a das		
	Ca)	<del>- 100</del>	1/1	- 1 ^	<del></del>
	If yes, please explain: I must drive to Salem or 18 must Morphing, Church, Social but Port Office wo closer to my the	me).	·(6M	ules	)

5. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
₹	shopping Salem 22 miles away
区	Personal needs Dr., Hospital, Mtn Home, Ar
<b>⊠</b>	Banking Liberty Bank Mtn. Home Ar
Γ	Employment retired
区	Social needs Mtn Home Buptist Church
	min Home, Ar.
4. Do you currently use local busin	esses in the community?
ス _{Yes} r _{No}	
5. What is your opinion of the poss	sible discontinuance of the GEPP Post Office?
Favorable 🔻 U	Unfavorable No Opinion
Name: Linda + John	e Narh
Address: 391 Oak	Ridge Drive
Telephone: 870 - 458	U
Date: February 25,	2011
,	

Please include any additional comments below:

PAGE

DOCKET NO. TTEM NO.

# UNITED STATES POSTAL SERVICE

## **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Р	ostal Services	Daily	Weekly	Monthl	y Never
а	Buying Stamps	Г	ĺΖ	Γ	Γ
b	Mailing Letters	Γ	X	Γ	Γ
C.	Mailing Parcels	Γ.	Γ.	区	Γ
d	Pick up Post Office box mail	IX	Γ.	Γ	Γ
e	Pick up general delivery mail	Γ.	Γ.	Г	序
f.	Buying money orders	Γ.	Γ.	ΓX	Γ
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	T	Γ.	<b>I</b> ∑′	Γ
h.	Sending Express Mail	Γ.	Γ	Γ	区
i.	Buying stamp-collecting material	Г	Γ.	Г	区
0	ther Postal Services				
a.	Entering permit mailings	r YES	S NC	)	
a.	Resetting/using postage meter	r YES	NC	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	T YES	S IX NO	•	
b.	Using for school bus stop	L. YES	NO NO	,	
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	S R NC	)	
	If yes, please explain:				
			_		
d.	Using public bulletin board	K YES	s' no		
e.	Other	T YES	R NO	ı	
	If yes, please explain:		<del></del>		
2. D	you pass another Post Office during business hours while traveling to or from work,				needs?
	If yes, please explain:  HENJERSON AR	V YES	NO		

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
ĬΧ	Shopping
<b>⋉</b>	Personal needs
区	Banking
Γ	Employment
Γ	Social needs
Yes No  No  No  Favorable	Unfavorable No Opinion
Name: 5HARRA	v M Quick
Address: POBox	
Telephone: 870 - 40	15-8904
Date: 03-02-2011	

Please include any additional comments below:



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PACE	22

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

P	ostal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps		K		Γ,
b.	Mailing Letters		R	Γ.	Γ.
c.	Mailing Parcels			尺	Γ.
d.	Pick up Post Office box mail	尺			
e.	Pick up general delivery mail				K
f.	Buying money orders			尺	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		匚	K	Г
h.	Sending Express Mail				风
i.	Buying stamp-collecting material		匚	匚	区
0	ther Postal Services				
a.	Entering permit mailings	□ YES	。 R NO	)	
a.	Resetting/using postage meter	□ YES	S NO	)	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	S IX NO	)	
b.	Using for school bus stop	□ _{YES}	S K		
C.	Assisting senior citizens, persons with disabilities. ect.	☐ YES	反 NO	1	
	If yes, please explain:				
d.	Using public bulletin board	√K _{YES}	, L NO		
e.	Other	□ YES	X NO		
	If yes, please explain:				
0 5				······································	
2. Do	o you pass another Post Office during business hours while traveling to or from work,			personal	needs?
		X YES	SE NO		
	If yes, please explain: Henderson, AR				
	- I WOTE A STATE OF THE STATE O				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?				
攵	Shopping				
፟፟፟፟፟	Personal needs				
又	Banking				
匚	Employment				
<b></b>	Social needs				
Favorable X	sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion  M Qu'()				
Address: 23 Hars	eshor TRL Gepp, AR 72538				
Telephone: 876 - 49	8- <i>3004</i>				
Date: 03 - 02 -201	//				

Please include any additional comments below:

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

	Pos	stal Services	D	aily	Weekly	/ N	lonthly	Never
	a.	Buying Stamps	Γ	-	Г		iΧ	Γ
	b.	Mailing Letters	ļ	Κ.	Г		Γ	Γ
	C.	Mailing Parcels	į	₹	$\Gamma$		戊	Γ
	d.	Pick up Post Office box mail.	Γ	-	Γ.		文	Γ
	e.	Pick up general delivery mail	Γ	<del>-</del>	<u>「</u>		区	Γ
	f.	Buying money orders	Γ	-	Γ.		Ŕ	Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	П		广	Γ
	h.	Sending Express Mail	Γ	<del>-</del>	Γ		內	Γ
	i.	Buying stamp-collecting material	Ī.	-	Γ		広	Г
	Oth	ner Postal Services						
	a.	Entering permit mailings	r.	YES	<b>⋈</b> NO	)		
	a.	Resetting/using postage meter	Γ	YES	成 _{NC}	)		
	No	npostal Services						
	a.	Picking up government forms (such as tax forms)	风	YES	Й _{NC}	)		
	b.	Using for school bus stop	Γ	YES	K NO	)		
	C.	Assisting senior citizens, persons with disabilities. ect.	П	YES	Г. _{NC}	)		
		If yes, please explain:						
	d.	Using public bulletin board	Γ	YES	P NC	)		
	e.	Other	Γ.	YES	K NC	)		
		If yes, please explain:		_		,		
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or st	noppin	g, or for	ре	rsonal n	eeds?
		If yes please explain:	Γ	YES	K, NC	)		
		If yes, please explain:						

3. For which of the following do you l	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping West Places 11,0,
F _{rad}	Personal needs //
Γ	Banking Vialo ARK
Γ.	Employment None
Γ	Social needs
_	sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: 1 606 D4	ove R.D.
Telephone: 458-28	79
Date: 2-25-11	

Please include any additional comments below:

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** a. **Buying Stamps Mailing Letters** b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation 区 h. Sending Express Mail Buying stamp-collecting material X i. **Other Postal Services Entering permit mailings** YES □ NO Resetting/using postage meter a. YES ☐ NO **Nonpostal Services** Picking up government forms **▼**YES a. ☐ NO (such as tax forms) Using for school bus stop b. NO X YES Assisting senior citizes, persons with disabilities. ect. M NO YES Ç. If yes, please explain: Using public bulletin board X YES d. ☐ NO Other e. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES | NO

If yes, please explain:

3.	previously received Post Of	arrier delivery, there will be no change fice box service or general delivery ser ares to your previous service?	to your delivery service — procee vice, complete this section. How o	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following services?	do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs		•	
	Banking			
	Employement			
	Social needs	,		
5.	Do you currently use loca	Il businesses in the community?		
	Yes N	o		
		e to use them if the Post Office is disco	ontinued?	
	Yes N	0		
Nam	ne: Mary	Kivera		
<u>Addr</u>	ress: P.O.	304 47 G.	epp 7253	8
Tele	phone: 870 -	458-2179		
Date	3.8.11		•	

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# **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps		X			
b.	Mailing Letters	X				
c.	Mailing Parcels	X				
d.	Pick up Post Office box mail	X				
e.	Pick up general delivery mail				Ø	
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
h.	Sending Express Mail		X			
i.	Buying stamp-collecting material				X	
Oth	er Postal Services	V	,	· · · · · · · · · · · · · · · · · · ·		
a.	Entering permit mailings	YES	⊠ NO			
a.	Resetting/using postage meter	YES	⊠ №			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	X YES	☐ NO			
b.	Using for school bus stop	YES	⊠ №			
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ ио			
	If yes, please explain:	<del></del>	· · · · · · · · · · · · · · · · · · ·			
d.	Using public bulletin board	X YES	☐ NO			
e.	Other	YES	M NO			
	If yes, please explain:	,	· <del>/</del>			
Do	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
		YES	☐ NO			
	If yes, please explain:					

3.	previously	received Post Offici	ier delivery, there will be no char e box service or general delivery es to your previous service?	nge to your delivery service — proceed service, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	☐ Worse
	If yes,	please explain:			
4.	For wh service	ich of the following d	o you leave your community? (C	check all that apply.) Where do you g	o to obtain these
	X	Shopping			
	X	Personal needs			
	Ø	Banking			
		Employement			
	囟	Social needs			
5.	Do you	currently use local b	ousinesses in the community?		
		Yes No			
	If yes, v	would you continue to	o use them if the Post Office is d	iscontinued?	
		Yes No			
Nam	ne:	Seorg	e River	<u> </u>	
Addı	ess: }	20 Be	4 37	72538	
Tele	phone:	870-4	158-2179	·	<del>-</del>
Date	:	8.8-11			

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels		19		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services	•	,—	,—	
a.	Entering permit mailings	☐ YES	NO		
a.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:			<del></del>	
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	urk or char-	ing or for		
,	pare and a second during business flours write travelling to or from wo	_	_/	ersonal nee	eas?
	If yes, please explain:	YES	∠ NO	•	
	п 300, рювос схрапт.		<del></del>		

3.	If you previously received carrier delivery, to previously received Post Office box service route delivery service compares to your pre	ur general delivery service	our delivery service — procee , complete this section. How o	d to question 4. If you to you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do you leave y services?	our community? (Check all	that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5.	Yes No If yes, would you continue to use them if	·	ued?	
Nam	me: Pay Penhu			
Addr	dress: Yem 14 725	38		
Tele	lephone: 458_2864			
Date	te: 3/8///			
<b>5</b> 1	' / / / / / / / / / / / / / / / / / / /		.h. ikka kirin farma Thamburan fa	and Antology Albanda Anna

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## **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		$\square$		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			$\boxtimes$	
f.	Buying money orders			$\square$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	□ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ina, or for n	ersonal ne	eds?
·	5 manual and a second to or more than the	X YES	∏ NO		:
	If yes, please explain:	<i></i>			

			er delivery, there will be no change to box service or general delivery sens to your previous service?	o your delivery service — proceed ice, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wi	hich of the following does?	you leave your community? (Check	all that apply.) Where do you go	o to obtain these
	Ø	Shopping 1	IX Home ark.		
	X	Personal needs	Salem Gul-		
	X	Banking	alem aux.		
		Employement			
		Social needs			
5.	Do you	u currently use local bi	usinesses in the community?		
	If yes,	would you continue to	use them if the Post Office is discor	ntinued?	
		Yes No			
Name	e:	Donite	Renfis		
Addre	ess: ,	1109 4	uy 87 N. J	eggs Out-	72531
Telep	ohone:		,	// '	
Date:		2-8-11			

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: **Daily** Weekly Monthly Never **Postal Services Buying Stamps** X П **Mailing Letters** b. Mailing Parcels C. d. Pick up Post Office box mail Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Y **Other Postal Services** Entering permit mailings 1 NO ☐ YES Resetting/using postage meter a. YES NO NO **Nonpostal Services** Picking up government forms YES | NO (such as tax forms) Using for school bus stop b. YES 中NO Assisting senior citizes, persons with disabilities, ect. C. YES ₩NO If yes, please explain: Using public bulletin board d. VES ☐ NO Other YES If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

			X YES	NO	
If yes, please explain:	Wenderson	an waste	Martan	Hans	
	Tematro.	311 Wag 6	TOLON	11000	

3.	P. 4	y loocited i ost oilloc	er delivery, there will be no change box service or general delivery se s to your previous service?	to your delivery service — proce, complete this section.	proceed to question 4. If you How do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following does?	you leave your community? (Che	ck all that apply.) Where do	you go to obtain these
	Y	Shopping			
	D	Personal needs			
	I	Banking			
		Employement			
	Ø	Social needs			
5.	Do voi	i currently use local hi	usinesses in the community?		
<b>U</b> .	D0 y00	Yes No	asinesses in the continuinty?		
	If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			•
Nam	ne:	Vidre	Salley		
Addı	ress:	1466 H	MUK Ridge R	Rd /P.O.	Box 63
Tele	phone:	870 45	8 2433	, , , , , , , , , , , , , , , , , , ,	
Date	: 3	18/11			

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La.

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		9		
b.	Mailing Letters	国			
C.	Mailing Parcels			4	
d.	Pick up Post Office box mail	4			
e.	Pick up general delivery mail	4			
f.	Buying money orders		. 🗆	4	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail			4	
i.	Buying stamp-collecting material				4
Oth	ner Postal Services				
a.	Entering permit mailings	T YES	4 NO		
a.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	4 NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	A NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	4 NO		
e.	Other	YES	4 NO		
	If yes, please explain:	, <u> </u>	· <b></b>	<b></b>	
D	Volumes another Part Office during having	<del> </del>			
, סח	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp		ersonal ne	eds?
		YES	U NO		
	If yes, please explain:		-		

3.	picviousiy	viously received carrier received Post Office b very service compares t	JX Servic	e or deneral delivery s	ge to your delive service, comple	ery service — proc te this section. Ho	eed to question 4. If you w do you think carrier
		Better		Just as Good		No Opinion	Worse
	if yes,	please explain:					
			<u> </u>				
4.	For whices	ch of the following do y	ou leave	your community? (Ch	neck all that app	ly.) Where do you	go to obtain these
	4	Shopping					
	4	Personal needs					
	4	Banking	_				
	X	Employement					
	X	Social needs					
_					· · · · · · · · · · · · · · · · · · ·		
5.		currently use local busi	nesses i	n the community?			
	,-	ould you continue to u!	se them i	if the Post Office is dis	scontinued?		
	[.	Yes No					
Nam	ne: Bo	pliky & Sin	, NA	rad			
Add	ress: P.	11. BOX 93		Gup	o AR.		
Tele	phone: 8	70-458-	363	6			
Date	: Ma	erch 8	20	//			

DOCKET NO. ITEM NO. PAGE 1364672

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail		Ж		
e.	Pick up general delivery mail		X		
f.	Buying money orders			$\boxtimes$	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.,	Sending Express Mail				×
i.	Buying stamp-collecting material			Ø	
Oth	er Postal Services			•	
a.	Entering permit mailings	YES	⊠ №		
a.	Resetting/using postage meter	YES	⊠ NO		
Not	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	🔀 ио		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:	<del></del>			
d.	Using public bulletin board	YES	М М	·	
e.	Other	YES	MO		
	If yes, please explain:	•	·		
Dos	you pass another Post Office during business hours while traveling to or from wo	ork or shoon	ing or for r	ersonal ne	eds2
50 }	you pass another 1 out office during business flours write travelling to or florit we	YES	ilig, or ior p	icrauliai ile	eust
	If yes, please explain:	<del></del>	,	·	

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?							
		Better	∑ Just	t as Good		No Opinion		Worse
	If yes	s, please explain:						
4.	For wh	hich of the following o	lo ÿou leave your	community? (Che	eck all that ap	oly.) Where do you g	o to obtain t	hese
	X	Shopping						
	X	Personal needs						
	X	Banking						
		Employement						
	X	Social needs						
5.	Do you	u currently use local l	ousinesses in the	community?				
		Yes No						
	If yes,	would you continue t	o use them if the	Post Office is disc	continued?			
		Yes No						
Nan	ne:	MAX	PAY.	SHRA	ABLE	<u> </u>		
Add	ress:	51 Vi	KETTE	- RV				
Tele	phone:	878-4	58-28	94				
Date	<b>)</b> :	3-8-1	1	,				
								<del></del>

DOCKET NO. ITEM NO. PAGE

1364672
D.
4

## **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never				
a.	Buying Stamps		X						
b.	Mailing Letters	X							
C.	Mailing Parcels			图					
d.	Pick up Post Office box mail	Ø							
e.	Pick up general delivery mail				Ø				
f.	Buying money orders			区					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				风				
h.	Sending Express Mail			区					
i.	Buying stamp-collecting material				区				
Oth	er Postal Services								
a.	Entering permit mailings	☐ YES	⊠ ио						
a.	Resetting/using postage meter	T YES	⊠ №						
Nor	postal Services								
a.	Picking up government forms (such as tax forms)	YES	🔯 ио						
b.	Using for school bus stop	YES	₩ ио						
C.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO						
	If yes, please explain:								
d.	Using public bulletin board	X YES	☐ NO						
e.	Other	YES	⊠ NO						
	If yes, please explain: FIRE HOUSE				<del></del>				
Do y	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?				
		✓ YES							
	If yes, please explain: SERVICE 15 BETTE								
	1- 6.600								

AT GEPI

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?							
		☐ Better	Ju	st as Good		No Opinion		Worse
	If yes,	please explain:						
						···		
4.	For wh service	ich of the following o	do you leave you	r community? (Ch	neck all that appl	y.) Where do you	go to obtain tl	nese
	X	Shopping						
	X	Personal needs						
		Banking						
	$\square$	Employement						<del>-                                    </del>
		Social needs						<del> </del>
5.	Do you	currently use local  Yes X No	businesses in the	e community?				
	If yes, v	would you continue	to use them if the	Post Office is dis	scontinued?			
		Yes No		0				
Nan	ne: /	Mole	O L.	Sh	rale	e.		
Add	ress: C	106 C	R 2 =	36,	Dep	20 a	ik	72538
Tele	phone:	870-4	105-	۶ <u>۰۶ ک</u>		/		
Date	: 3	-8-11				•		·

DOCKET NO. ITEM NO. PAGE

1364672
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65

Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: Weekly Monthly Never **Daily Postal Services** X **Buying Stamps** П N Mailing Letters b. X Mailing Parcels Ç. X Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders X f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail X Buying stamp-collecting material i. **Other Postal Services Entering permit mailings** YES X NO Resetting/using postage meter ☐ YES X NO a. **Nonpostal Services** Picking up government forms X NO ☐ YES (such as tax forms) b. Using for school bus stop YES X NO X NO Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain: Using public bulletin board d. YES NO X Other YES ☐ NO e. If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES

X NO

2.

If yes, please explain:

3.	previousi	ly received Post Office I	r delivery, there will be no change to box service or general delivery sen to your previous service?	o your delivery service — procee rice, complete this section. How o	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh	nich of the following do	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	X	Shopping	the Home AR	West Plains	me.
	X	Personal needs	metro Home	AR	
	Z	Banking	Salom AR	Mh	Home AA
		Employement			
	X	Social needs	Utn Home &	PR.	
5.		Yes No	sinesses in the community?  use them if the Post Office is disco	ntinued?	
Nam	e: (	PARK	L. SHRAB	LE	
Addr	ess: ر	3675 H	WY 87 N.	Keps AR	72538
Tele	ohone:	870 - 4	58-2867		
Date		3-8-	2011		
			•		

DOCKET NO.
ITEM NO.
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1364672
22
66



1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Ро	stal Services	Daily	Weekly	Monthl	y Never			
a.	Buying Stamps	Γ	Π	X	Γ			
b.	Mailing Letters	Г	Π.	П	×			
C.	Mailing Parcels	2.00	Γ.	Г	好			
d.	Pick up Post Office box mail	Γ.	Γ	Γ	X			
e.	Pick up general delivery mail	Γ.	Г	Γ	×			
f.	Buying money orders	Γ	Γ	Γ	i×			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	Γ.	*			
h.	Sending Express Mail	Γ.	Γ.	Γ	K			
i.	Buying stamp-collecting material	Γ.,		Γ	×			
Oth	ner Postal Services							
a.	Entering permit mailings	C YES	K NO	ı				
a.	Resetting/using postage meter	□ YES	₩ NO	i				
No	npostal Services							
a.	Picking up government forms (such as tax forms)	r YES	NO NO					
b.	Using for school bus stop	C YES	₩ NO					
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	F NO					
	If yes, please explain:							
d.	Using public bulletin board	r YES	₩ NO					
e.	Other	C YES	K NO					
	If yes, please explain:							
Do	o you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?  If yes, please explain: On the way to Mountain Hong is Henderson.							
	in yes, picase explain.	در ر	170	1 KUC 1	<u> </u>			

Post office

X	Shopping
×	Personal needs
* *	Banking
$\star$	Employment
X	Social needs
5. What is your opinion of the Favorable Name:	Unfavorable No Opinion We are in a very  SAVINO
Address: 5780	Hwy 87 N GOD AR 72538
Telephone: 870	.321-0185
Date: 2-2	1

Please include any additional comments below:

DOCKET NO. ITEM NO. PAGE 1364872 57

Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:
 Postal Services
 Daily Weekly Mo

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			12	
b.	Mailing Letters		V		
C.	Mailing Parcels			W	
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail	d			
f.	Buying money orders				9
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		
a.	Resetting/using postage meter	YES	☑ NO		
No	postal Services				
a.	Picking up government forms (such as tax forms)	YES	U NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ú NO		
e.	Other	YES	☑ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or/shopp	ing, or for p	ersonal ne	eds?
		₩ YES	□ NO		
	If yes, please explain:	Herdone	On 41	ζ	

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?				
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Ġ	Shopping			
		Personal needs			
		Banking			
	IJ'	Employement O	Jountain Home &	<b>7</b> R	
		Social needs			
5.		Yes No	sinesses in the community?  use them if the Post Office is disco	ntinued?	
Nan	ne:	gan Stone			
Add	ress: 9/0	2 Twin Oats	Trl Gepp AR		
Tele	phone: 9	570 404 G	989		
Date	:3~5	~]/			
			- · · · ·		



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ITEM NO. 22
PAGE 8

# **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	estal Services		Daily	Weekly	Month	ly Never
a.	Buying Stamps	Occasionally	Г	Г	Γ	Г
b.	Mailing Letters		Γ.	Γ.	Γ	,
C.	Mailing Parcels	occasionally occasionally	уГ	<b></b>	Γ.	Г
d.	Pick up Post Office box mail		Γ	Г	$\Gamma$	上
e.	Pick up general delivery mail	occasionally	1	ĵ-	Γ	<u></u>
f.	Buying money orders		$\Gamma$	Γ	Γ	P
g.	Obtaining special services, including Certified Mail, Reg Delivery Confirmation, or Signature Confirmation	gistered Mail, Insured Mail, )CCaSLONAMy	Γ.	Γ	Γ	Г
h.	Sending Express Mail	, , , , , , , , , , , , , , , , , , , ,	П	Γ	Γ	F
i.	Buying stamp-collecting material		Γ.	Γ	Г	7
01	her Postal Services					
a.	Entering permit mailings		r YES	NO NO		
a.	Resetting/using postage meter		r YES	NO NO		
No	onpostal Services					
a.	Picking up government forms (such as tax forms)		r YES	NO NO		
b.	Using for school bus stop		r YES	NO		
C.	Assisting senior citizens, persons with disabilities. ect.		L YES	S NO		
	If yes, please explain:					
d.	Using public bulletin board		r _{YES}	NO NO		
e.	Other		r YES	NO NO		
	If yes, please explain:	·				
2. Do	If yes, please explain:		or shoppi YES		persona	l needs?

	of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?  Shopping
	Personal mode (A.A.)
- I	- Work works
A C	Banking Who Home
7	Employment Who thome + Viola
y	Social needs VVIII theme
4. Do you d	currently use local businesses in the community?—NO LOCAL DUSINGSS IN
_	Yes No Community
5. What is y	your opinion of the possible discontinuance of the GEPP Post Office?
Γ	Favorable Unfavorable No Opinion — DON + Want VID AP
-	
Name:	Iulie Walker
Address:	568 Bx Co. Road 228, Gepp, AR 725:
Telephone:	870-488-5576
releptione.	010 100
Date:	2-24-11
	e any additional comments below:
Eve	n though our wail domes from
Gan	n though our wail comes from (Fulton County), we actually live
GGP.	(Futer Courty) We a chang in
	Raylor do Mu a la l
110	Duxuer County and rave a
ĺV	Baxler County and have a
Lle	nderson Jelephone number. Hender
Lle	nderson Jelephone number. Hender
He (	nderson telephone number. Henders
He (	nderson telephone number. Henders
He (	nderson telephone number. Henders P.D. is 4 miles from my house Viola P.O. is 12 miles. I do
He and	nderson telephone number. Hender 2. D. is 4 miles from my house Viola P.O. is 12 miles. Ido I may mail through Viola - would
He and	nderson telephone number. Hender 2. D. is 4 miles from my house Viola P.O. is 12 miles. Ido I may mail through Viola - would
De and War	nderson telephone number. Henders P.D. is 4 miles from my house Viola P.O. is 12 miles. I do

DOCKET NO. ITEM NO. PAGE 1364672

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

	•			-	
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		回		
b.	Mailing Letters		U		
C.	Mailing Parcels			回	
d.	Pick up Post Office box mail	N			
е.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			U	
h.	Sending Express Mail			g	
i.	Buying stamp-collecting material			Y	
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	ON		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				<del></del>
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:	Henders	en W	Hn. H	ome

3.	previously	y received Post Office	er delivery, there will be no change box service or general delivery se s to your previous service?	to your delivery service — proceervice, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following des?	o you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.		Yes No	usinesses in the community?  o use them if the Post Office is disc	ontinued?	
Nam	ie:				
Addr	ess:				
Tele	phone:				
Date	:				
D1		and the second			

# **Postal Service Customer Questionaire**

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1364672	
22	
69	•

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Ø		
b.	Mailing Letters	otin			
C.	Mailing Parcels		abla		
d.	Pick up Post Office box mail				Q
e.	Pick up general delivery mail				<b>N</b>
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				Ø
Oth	ner Postal Services				
a.	Entering permit mailings	YES	⊠(NO		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	<b>NO</b>		
	If yes, please explain:		<del></del>		
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oina, or for r	ersonal ne	eds?
			- /		
	If yes, please explain:	YES  Bayî		SALEM	
			<del>-                                    </del>		

2.

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?				
	Bette	Just as Good	No Opinion	Worse	
	If yes, please exp	lain:			
4.	For which of the fo services?	llowing do you leave your community? (Ci	heck all that apply.) Where do you	go to obtain these	
	Shopping				
	Personal	needs			
	Banking				
	Employer	nent			
	Social ne	eds			
5.	Yes [	se local businesses in the community?  No ontinue to use them if the Post Office is di  No	scontinued?		
Nan	e: Rober	I Terbs		•	
Add	ress: 84/	Hywry 87	worth		
Tele	phone: 847	650-1563		Trefrild under Tables	
Date	: 03.08	1-11			

# DOCKET NO. Postal Service Customer Questionai PAGE

1364672
32
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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

_		- "	144	8.0 41- b -	<b>M</b>
	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oti	ner Postal Services				
a.	Entering permit mailings	YES	□ №		
a.	Resetting/using postage meter	YES	□ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		<del></del>
e.	Other	X YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		X YES	∏ NO		··
	If yes, please explain:	<i>y</i> .23	I		
	·· 31 E arkianin				

2.

3.	previous	ly received Post Office	er delivery, there will be no change box service or general delivery ser s to your previous service?	to your delivery service — procee vice, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
	<del></del>				
4.	For wi	hich of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Ø	Shopping			
		Personal needs			
		Banking			
		Employement			
	区	Social needs			
5.		Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
Nan	ne: 13	:// You	NR		
Add	ress:	532 Wa	ODSiDE A	) 	
Tele	ephone:	870 45	8-2445		
Date	: 3/	18/2011			
	- /	- /			



TEM NO.	(3646)
	22
PAGE	7(_

#### **Postal Service Customer Questionnaire**

P	ostal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	Γ	Γ	
b.	Mailing Letters	Γ.	Γ.	Γ	DX.
C.	Mailing Parcels	<b>F</b>	Γ.	Γ	$\triangleright$
d.	Pick up Post Office box mail	Γ.	Γ	Г	$   \sum_{i} $
e.	Pick up general delivery mail	Г	Γ.	厂	ìx∕
f.	Buying money orders	Γ	Γ.	Γ.	K,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	Γ	B
h.	Sending Express Mail	Γ.	Γ.	Γ	K
i.	Buying stamp-collecting material	<b>.</b>	匚	$\Gamma$	K
0	ther Postal Services		/		
a.	Entering permit mailings	T YES	s K/NO	)	
a.	Resetting/using postage meter	T. YES	s 🔀 NO	)	
N	onpostal Services		/		
a.	Picking up government forms (such as tax forms)	r YES	NO NO	•	
b.	Using for school bus stop	L YES	NO	)	
c.	Assisting senior citizens, persons with disabilities. ect.	r YES	s 🖒 NO		
	If yes, please explain:				
d.	Using public bulletin board	T. YES	NO		
e.	Other	Γ _{YES}	s 🔀 NO	<b>,</b>	
	If yes, please explain:				
2. De	If yes, please explain:	or shoppi			I needs?

3. I of which of the following do you	leave your community? (Check all that apply.) where do you go to obtain these services?
	Shopping mt Nome, West Plan
R .	Personal needs ( )
P	Banking Salem Viola Myome
Γ	Employment
X	Social needs Mt Nome
	nesses in the community?  sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Name: Thomas	Wing
Address: /055	r R 229 Seps AR
Telephone: 488 - 5	5359
Date: 2/25/11	
•	

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# **Postal Service Customer Questionnaire**

Ро	stal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps			+	П
b.	Mailing Letters		太		П
C.	Mailing Parcels			<b></b> .	义
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				) <del>y</del> i
f.	Buying money orders				灰
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	C	匚	X	
h.	Sending Express Mail		<u></u>	Γ.	F
i.	Buying stamp-collecting material				<b>「</b> >>>
Otl	ner Postal Services				
a.	Entering permit mailings	☐ YES	s K NC		
a.	Resetting/using postage meter	□ YES	S NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	s 🗷 NO	)	
b.	Using for school bus stop	T YES	s 🔼 NC	)	
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	s NO	)	
	If yes, please explain:				
d.	Using public bulletin board	T YES			
e.	Other		s P NO	)	
	If yes, please explain:				
				•	
2. Do	you pass another Post Office during business hours while traveling to or from work,		-		needs?
		YES	s ^l No	)	
	If yes, please explain:				
	I may Pass ANOTHOR P.O., BUT				
,	MAY BE going different directions, s	hope	NAG	DF	of Som A
	NEEds et		"	100	- 7 (1)*(

S. For which of the following a	Shopping
X	Personal needs
不	Personal needs  Banking
天	Employment
<b>)</b> Z'	Social needs
5. What is your opinion of the Favorable Name:	the possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: P.O. Be	x 4 Gepp An 72538
Telephone: 8) v 4	58 32/5
Date:	(/
	•

	DOCKET NO.	1364672
<b>Postal Service Customer Questionaire</b>	ITEM NO.	3,7
	PAGE	13

Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: **Postal Services** Daily Weekly **Monthly Never Buying Stamps**  $\square$ b. **Mailing Letters** 不 C. Mailing Parcels  $\Box$ Ø Pick up Post Office box mail d. Pick up general delivery mail Ø e. f. Buying money orders ₩. Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Z **Other Postal Services** Entering permit mailings 🗌 YES 🔼 NO a. Resetting/using postage meter YES 🗗 NO **Nonpostal Services** Picking up government forms YES √Z NO (such as tax forms) Using for school bus stop b. M NO Assisting senior citizes, persons with disabilities. ect. YES NO C. If yes, please explain: Using public bulletin board d. ✓ YES ☐ NO Other e. ☐ YES ØNO If yes, please explain: FIRE HOUSE Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

SEXUICE IS BETTER

3.	previously	viously received ca y received Post Off very service compa	ice box servic	there will be no chan e or general delivery evious service?	ge to your de service, com	livery service - plete this section	— proceed to con. How do you	question 4. If you u think carrier
		Better		Just as Good		No Opinio	on	Worse
	If yes	, please explain:						
						· · · · · · · · · · · · · · · · · · ·		
4.	For wh	nich of the following	do you leave	your community? (C	heck all that a	apply.) Where	do you go to ol	otain these
	Ø	Shopping						
	A	Personal needs						
		Banking						
	Z	Employement						
		Social needs						
5.	Davie		14				-	
Э.	Do you	currently use loca Yes A		n the community?				
	If yes,	,		f the Post Office is di	iscontinued?			
		Yes No	•					
Nam	e: <u></u>	Tudy	Co	open				
Addr	ess:	GEPI	O AN	open U				
Tele	phone:		/					
Date	: : ڪ	3/8/11						
		/ /						

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ostal Service Customer Questionaire	ITEM NO.
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Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** 冈 b. **Mailing Letters**  $\boxtimes$ Mailing Parcels C. 冈 Pick up Post Office box mail d. Pick up general delivery mail X e. f. Buying money orders X g. Obtaining special services, including Certified Mail, Registered Mail, Insured 冈 Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X İ. Buying stamp-collecting material 冈 **Other Postal Services** Entering permit mailings T YES Ø NO Resetting/using postage meter T YES ₩ NO **Nonpostal Services** Picking up government forms ☑ NO a. YES (such as tax forms) Using for school bus stop b. YES NO. Assisting senior citizes, persons with disabilities. ect. YES Z NO C. If yes, please explain: Using public bulletin board YES. d. Пио Other e. YES **⋈** NO If yes, please explain: RE HOUSE Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

SERVICE IS BETTER

3.	previousl	y received Post Office	er delivery, there will be no change box service or general delivery se s to your previous service?	to your delivery service — proceed rvice, complete this section. How the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section is the section in the section in the section is the section in the section in the section is the section in the section in the section in the section is the section in the section in the section in the section in the section is the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section in the section	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	$\square$	Shopping			
	$ \Box $	Personal needs			
	Ø	Banking			
	Z	Employement			
		Social needs			
5.	Do yo	u currently use local bu	usinesses in the community?		
	If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
Nam	ne: Le	roy Ja	stes		
Add	ress: 8	419 Moun		Leffar 725	38
Tele	phone:	498 280	. (		
Date	: 3	-8-/1			

## **Postal Service Customer Questionaire**

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			烟	
b.	Mailing Letters				
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				K
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				
i.	Buying stamp-collecting material			R	
Oth	er Postal Services				
a.	Entering permit mailings	T YES	Ои 💢		
a.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ №		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	X NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do v	/ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?
,	The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s	YES	NO		-401
	If yes, please explain:	· · · · · ·	1954 ·		

2.

3.	previously	y received Post Offic	rier delivery, there will be no change be box service or general delivery se es to your previous service?	e to your delivery service — procee ervice, complete this section. How	ed to question 4. If you do you think carrier
		Better	☐ Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh	nich of the following o	do you leave your community? (Che	eck all that apply.) Where do you go	o to obtain these
	X	Shopping			
		Personal needs			
	区	Banking			
		Employement			
		Social needs			
5.	Do you	u currently use local	businesses in the community?		
		Yes No			
	If yes,		to use them if the Post Office is disc	continued?	
		Yes No			
Nam	ne:	Tacel \	Soul		
Addı	ress:	8095 Jul	Ette Cuch Ro		
Tele	phone:	870-458-	2396		
Date	: 	3-8-1	/		

## **Postal Service Customer Questionaire**

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services '	Daily	Weekly	Monthly	Never
a.	Buying Stamps			$\overline{\Box}$	
b.	Mailing Letters				
C.	Mailing Parcels	M			
d.	Pick up Post Office box mail	<u>J</u> .			
e.	Pick up general delivery mail	**	. 🔲	ø,	
f.	Buying money orders			. 🗹	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			E)	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	T YES	☐ NO		
a.	Resetting/using postage meter	YES	. NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:		<del> </del>		
d.	Using public bulletin board	[] YES	Пио		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for pe	ersonal ne	eds?
		YES	□ №		
	If yes, please explain:				

2.

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5.	Do you currently usé local businesses in the community?  Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nam	e: Jasoe Wilhesh
Add	ess: PDB 0 x 34 Supp, On 72538
Tele	phone: 870 4583890
Date	3-8-1/
-: ,-	

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#### **Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Ро	stal Services	Daily	Weekly	/ Month	ly Never
a.	Buying Stamps				
b.	Mailing Letters				$\Box$
C.	Mailing Parcels				
d.	Pick up Post Office box mail			口	[w
e.	Pick up general delivery mail				
f.	Buying money orders			Г	[i
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<b>C</b>	
h.	Sending Express Mail			匚	
i.	Buying stamp-collecting material				<u> </u>
Ot	her Postal Services				
a.	Entering permit mailings	□ YES		)	
a.	Resetting/using postage meter	□ _{YES}	NC NC	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES		)	
b.	Using for school bus stop	□ YES	E NO	)	
c.	Assisting senior citizens, persons with disabilities. ect.	☐ YES	NC NC	)	
	If yes, please explain:				
d.	Using public bulletin board	∏ _{YES}	NC NC	)	
e.	Other	□ YES	NC NC	)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for	personal	needs?
		□ YES	E NC	)	
	If yes, please explain: This was sent to a Church. The Mail				taa
il	box weekly.				

Mai //

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
E .	Shopping
Γ	Personal needs
Г	Banking
Γ.	Employment
Г	Social needs
Favorable	unfavorable No Opinion
	87
Telephone:	
Date: 2 - 28 -	-11

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## **Postal Service Customer Questionaire**

1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Ро	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps			$\boxtimes$			
b.	Mailing Letters		X				
C.	Mailing Parcels		Ø				
d.	Pick up Post Office box mail				×		
e.	Pick up general delivery mail				X		
f.	Buying money orders			<b>E</b>	X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø			
h.	Sending Express Mail				X		
i.	Buying stamp-collecting material				X		
Oth	ner Postal Services						
a.	Entering permit mailings	YES	⊠ NO				
a.	Resetting/using postage meter	YES	MO 🔀				
No	npostal Services						
a.	Picking up government forms (such as tax forms)	X YES	☐ NO				
b.	Using for school bus stop	YES	Мио				
C.	Assisting senior citizes, persons with disabilities. ect.	YES	ON X				
	If yes, please explain:						
d.	Using public bulletin board	YES	□ №				
e.	Other	YES	□ №				
	If yes, please explain:						
Do '	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
,		YES	Ď, NO		.= -		
	If yes, please explain:						

2.

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?					
		Better	Just as Good	No Opinion	Worse	
	If yes	s, please explain:				
4.	For wh	hich of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these	
	$\boxtimes$	Shopping				
	Ŕ	Personal needs				
	A	Banking				
		Employement				
	X	Social needs				
5.		Yes No	sinesses in the community?  use them if the Post Office is disco	ntinued?		
		Yes No				
Nan	ne: 4	EDWARD	F. CLIFFOI	RD		
Add	ress:	1110 Au	14 87 N (	JEPP, AR	72530	
Tele	phone:	870-4	58-3997			
Date	):	03/05				

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#### **Postal Service Customer Questionnaire**

P	ostal Services	Daily	Weekly	Month	y Never
а	Buying Stamps		K	匚	П
b	Mailing Letters	K	匚	<b>_</b>	
C.	Mailing Parcels		Г	X	
d	Pick up Post Office box mail	X			
е	Pick up general delivery mail		<u></u>		K
f.	Buying money orders		<b>L</b> i	E	区
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		口	X	П
h	Sending Express Mail		П	K	П
i.	Buying stamp-collecting material			匚	abla
O	ther Postal Services				
а	Entering permit mailings	□ YES	S NO		
а	Resetting/using postage meter	□ YES	S NO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	<b>⊠</b> i YES	s 🗖 NO	1	
b	Using for school bus stop	□ _{YES}	s NO	1	
С	Assisting senior citizens, persons with disabilities. ect.	□ YES	s 🗷 NO	)	
	If yes, please explain:			·	
d	Using public bulletin board	<b>⊠</b> YES	s 🗖 NO		
е	Other	□ YES	s 🗖 NO	•	
	If yes, please explain:	-			
2. D	o you pass another Post Office during business hours while traveling to or from work  If yes, please explain:  Notoften - be cause I do all my portage busin	YES	s E NC		I needs?

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γ	Personal needs
Ⅳ	Banking
	Employment
П	Social needs
Name: Kathy Ada	
	Gepp av 12538
Telephone: \$70-458.	·
Date: 3-8-11	

A post office box would not be needed as I would have to make a special trip just to get my mail at Viola. I work at our home office.

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#### **Postal Service Customer Questionnaire**

	Pos	stal Services	Daily	, We	ekly	Monthly	Never
	a.	Buying Stamps		E	<b>,</b>	匚	
	b.	Mailing Letters		Γ			
	C.	Mailing Parcels		<u> </u>	·		
	d.	Pick up Post Office box mail	N.		,	⊏	
	e.	Pick up general delivery mail	口	Γ.	•		I.
	f.	Buying money orders		Γ	•	F.	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ			
	h.	Sending Express Mail		Γ.	•	Γ.	
	i.	Buying stamp-collecting material				Γ.	1
	Oth	ner Postal Services					
	a.	Entering permit mailings		ES 🗹	NO		
	a.	Resetting/using postage meter	□ YI	ES 🗹	NO		
	Nonpostal Services						
	a.	Picking up government forms (such as tax forms)	r YI	ES C	NO		
	b.	Using for school bus stop		ES 🗹	NO		
	C.	Assisting senior citizens, persons with disabilities. ect.		ES 🗹	NO		
		If yes, please explain:					
	d.	Using public bulletin board	P YI	ES	NO		
	e.	Other		ES C	NO		
		If yes, please explain:					
	_						
2.	Do	you pass another Post Office during business hours while traveling to or from work,		-	for	personal	needs?
			Y	ES 🗆	NO		
		If yes, please explain:					
		Noton a regular basis "					

医	Shopping
C	Personal needs
T~	Banking
Г	Employment
П	Social needs
Favorable  Name: Tim Ad	Unfavorable No Opinion
	^
Address: 47 /wi	n Oaks Trail Gepp av 72538
Telephone: 870-43	21_1020
Date: 3-8-//	



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## **Postal Service Customer Questionnaire**

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Po	Postal Services			Wee	kly	Month	ly Never
a.	Buying Stamps	ŗ	-	K		Γ	Γ
b.	Mailing Letters	Γ	-	区		Γ	<u>_</u>
C.	Mailing Parcels	Γ	<del>-</del>	Γ		区	Γ
d.	Pick up Post Office box mail	ſ.	<del>-</del>	Γ		Γ-	×
e.	Pick up general delivery mail	Γ	-	Γ		Γ	*
f.	Buying money orders	Γ	-	Γ		13	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ.		Г	陈
h.	Sending Express Mail	Γ		Γ		×	Γ
i.	Buying stamp-collecting material	Г	-	Γ		Γ	1×
Ot	her Postal Services				•		
a.	Entering permit mailings	Γ	YES	风	NO		
a.	Resetting/using postage meter	Γ	YES	冥	NO		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	×	YES	Γ.	NO		
b.	Using for school bus stop	Г	YES	×	NO		
c.	Assisting senior citizens, persons with disabilities. ect.		YES	緳	NO		
	If yes, please explain:						
d.	Using public bulletin board	П	YES	X	NO		
e.	Other	Γ	YES	3	NO		
	If yes, please explain:						
2. Do	you pass another Post Office during business hours while traveling to or from work,	or si	niagor	a. or i	for n	ersonal	needs?
	,			eri'	-	J. 001101	
		•	YES	' <b>/</b>	NO		
	If yes, please explain:						<u> </u>

<b>17</b>	Shopping
r,/	Personal needs
<b>5</b> /	Banking
<b>□</b>	Employment
Г	Social needs
Yes No  5. What is your opinion of the  Favorable  Name:	possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: 7492	tuy 87 Grepp ar. 7255
Telephone:	
Date: 2 - 24-11	



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#### **Postal Service Customer Questionnaire**

	Postal Services		Daily	Weekly	Monthly	Never
	a.	Buying Stamps		E		
	b.	Mailing Letters	Z			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				回
	e.	Pick up general delivery mail				
	f.	Buying money orders			<u>.                                    </u>	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Į.	E	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	□ _{YE}	s 🗖 NO		
	a.	Resetting/using postage meter	□ _{YE}	s 🖅 NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YE	s 🗖 NO		
	b.	Using for school bus stop	□ YE	S IT NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	E YE	s E NO	,	
		If yes, please explain:		·		
	d.	Using public bulletin board	YE	s 🗖 NO		
	e.	Other	□ _{YE}	s I NO		
		If yes, please explain:				
^	ь.					
2.	Dο	you pass another Post Office during business hours while traveling to or from work,			ersonal i	needs?
			☐ YE	s No		
		If yes, please explain:				

3. For which of the following do you	eave your community? (Check all that apply.) Where do you go to obtain these services?			
	Shopping Mtw Home West-Plains Salam			
	Personal needs MTN. Home			
	Banking Viola Selam			
	Employment			
Γ	Social needs			
Yes No  5. What is your opinion of the possible discontinuance of the GEPP Post Office?  Favorable Unfavorable No Opinion				
Name: Carolyn5. C	amphell			
Address: 207 STONEField Tyl,				
Telephone: 8 76 - 458 -	2507			
Date: 3 - 8 - 11				

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#### **Postal Service Customer Questionaire**

Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:					
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Ш		<b>☑</b>	
b.	Mailing Letters		$\overline{A}$		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				$\square$
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				<b>13</b>
Oth	er Postal Services		_		
a.	Entering permit mailings	YES	NO FI		
a.	Resetting/using postage meter	YES	I NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	NO 🔯		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do y	/ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		VES	□ №		
	If yes, please explain:				

Question -1

2.

Many items are purchased or used but not monthly.

☐ Better	Just as Good	No Opinion	Worse
If yes, please expla	in:		
For which of the followers	owing do you leave your community? (C	heck all that apply.) Where do you go	o to obtain these
Shopping			
Personal n	eeds		
M Banking			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Employem	ent		
Social nee	ds		
_/ _	local businesses in the community?		
Yes _	No		
	ntinue to use them if the Post Office is di	iscontinued?	
<u> </u> <u>i</u>	] No		
ame: $\leq u \leq q r$	r Carv		
Idress: 79 M	orkinabird Ge	AR 77536	
uless.	SECTION STORY	PP 1110 150.20	
lephone: 870-(	158-2716		****
ate: 3-8-1	1		
ease add any additional complete this questionnaire.	mments on a separate piece of paper a	and attach it to this form. Thank you fo	or taking the time to
Masin	y the Gepp Por er isolate the nunity, It	et office n	ould
Close	is isolate the		The
furth	er 150 msc me	eraer 19 11	7/10
MAM	nunity, It	12 most NE	5e0
	the elderly	and those	that
by	inc crad sy		ı
001	not work.	Most reside	ents
1	not travel rural post office ng a Post Master S	through V.	in la If
ρlo	ruma post office	is not losing.	money withou
The	Dilloctorco	and the current	relief Stay 1

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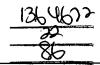
PAGE



## **Postal Service Customer Questionnaire**

1. Pl	ease check the appropriate box to indicate whether you used the GEPP Post Office	or each of	the follow	ing:	way
Po	ostal Services	Daily	Weekly	Month	hly Never
a.	Buying Stamps			(F)	<b>∠</b> □
b.	Mailing Letters			$\nabla$	Г
C.	Mailing Parcels			M	, E
d.	Pick up Post Office box mail				$\nabla$
e.	Pick up general delivery mail				X
f.	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	口		Г	Marc
h.	Sending Express Mail				tar
i.	Buying stamp-collecting material			匚	<b>)</b> XI
Ot	her Postal Services				
a.	Entering permit mailings	□ YES	ı No		
a.	Resetting/using postage meter	□ _{YES}	NO NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	□ _{YES}	NO (V)		
b.	Using for school bus stop	□ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	☐ _{YES}	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	NO (A		
e.	Other	□ _{YES}	□ NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	☐ _{YES}	· 🛕		al needs?
	rearest is a least 10 miles and	u			

3. For which of the following do you	reave your community? (Check all that apply.) where do you go to obtain these services?
<b>⊊</b> :	Shopping
₩	Personal needs
K	Banking
ΠNA	Employment Rcf, Rcd
r ₃	Social needs
5. What is your opinion of the pos	nesses in the community?  Thue is Nowe sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion  Hise Edward F Of Hord
	7 Gep, AR 72538
Telephone: 870-458	-3997
Date: 3/8/11	





### **Postal Service Customer Questionnaire**

F	ostal Services	Daily	Weekly	Monthly	y Never
а	. Buying Stamps	<u>.                                    </u>	17/	Γ	Γ.
b	. Mailing Letters	Г	Ø	. <b>Г</b>	<b></b>
С	. Mailing Parcels	Γ	Г	Ϋ́	
d	. Pick up Post Office box mail	匚	匚	Γ	苡
е	. Pick up general delivery mail	Γ.	Г	ŗ	₽
f.	Buying money orders	Γ.	区	Γ	Γ.
g	. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<b>[</b> ]	Γ	Γ	Γ:
h	. Sending Express Mail	Г	Г	Γ	<u>k</u>
i.	Buying stamp-collecting material	<b>F</b>	Γ	F	ľ¢
C	Other Postal Services				
а	. Entering permit mailings	T. YES	T NO		
а	. Resetting/using postage meter	Γ. YES	NO NO	,	
٨	Ionpostal Services				
а	Picking up government forms (such as tax forms)	r YES	NO NO		
b	. Using for school bus stop	T. YES	K NO		
С	. Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	NO NO		
	If yes, please explain:				
d	. Using public bulletin board	T. YES	T NO		
е	. Other	T YES	K NO		
	If yes, please explain:		· NO		
2. [	o you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for	personal	needs?
		TY YES	r NO		
	If yes, please explain:	1. 153	, INO		
	Wherest County		· · · · · · · · · · · · · · · · · · ·		

leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping
Personal needs
Banking
Employment
Social needs
nesses in the community? sible discontinuance of the GEPP Post Office? Unfavorable No Opinion
de Comstock
Toodstock a Capp AR 75538
58-2168
- //
ments below:
he Cost of living gaing So  Wed need our Past Office of have to Drive 10 miles  way just to go X the  Opice.  Weng thing to take away from the poor Its not fair make it harder on us

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32-
XI



#### **Postal Service Customer Questionnaire**

P	ostal Services	Daily	Weekly	Month	ly Never
а	. Buying Stamps	Г	₽ [']	Γ	Γ
b	. Mailing Letters	Г	Γ.	F/	Γ
С	. Mailing Parcels	Г	Γ	Γ.	<b>I</b>
d	. Pick up Post Office box mail	Г.,	Г	Γ.	<b>F</b>
е	Pick up general delivery mail	Г	Г	Г	L.
f.	Buying money orders	C	Г.	Γ	T-/
g	. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	C	Γ	Γ	IZ/
h	. Sending Express Mail	Г	Г	Γ	TE/
i.	Buying stamp-collecting material	Γ.	Γ	Γ	احا
C	ther Postal Services		,		
а	. Entering permit mailings	T. YES	S LL NC	)	
а	. Resetting/using postage meter	r YES	S F NC	)	
N	onpostal Services		,		
а	Picking up government forms (such as tax forms)	r YES	S FF NC	)	
b	Using for school bus stop	T. YES	S F NC	)	
С	Assisting senior citizens, persons with disabilities. ect.	L YES	S NO	)	
	If yes, please explain:				·····
d	Using public bulletin board	r YES	π _{NC}	)	
e.	Other	r. YES	S IT NC	)	
	If yes, please explain:		,		
2. D	o you pass another Post Office during business hours while traveling to or from work,  If yes, please explain:	YES	S NO		needs?

∕حا .		Shopping						e services?	
г./		Personal needs	<u> </u>	ALEM	AF		10 KA		
_/				11	ε ι		OLA		
11/		Banking		•	<b>S</b>	VIOLA	Ar		
Γ		Employment		$\mathcal{N}/A$					
Γ		Social needs		NA					
5. What is yo	Yes No Dur opinion of the por		·						
Name:	JAMES	D Co	tter	AND	Bo	un/e	cot	ter	
Address:	2152	Dove	Rd	Ger	ρ	Ar	7 a s	38-9	55
Telephone:	8 70	458 2	462	•					
Date:	a. a.	8-11							
	any additional cor		6						

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# Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		<b>_</b>	<u>F</u>	
C.	Mailing Parcels				
d.	Pick up Post Office box mail			口	<b>I</b> .
e.	Pick up general delivery mail			<b>☑</b>	Г
f.	Buying money orders			v.	n.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			ŒŹ,	
h.	Sending Express Mail	П			
i.	Buying stamp-collecting material				E/
Otł	ner Postal Services		,		
a.	Entering permit mailings	☐ YES	S IZ NO	)	
a.	Resetting/using postage meter	C YES	s 🗹 NO	)	
No	npostal Services	,			
a.	Picking up government forms (such as tax forms)	E YES		)	
b.	Using for school bus stop	□ YES	s 🔽 NO	)	
C.	Assisting senior citizens, persons with disabilities. ect.	√ YES	s E NO	)	
	If yes, please explain: I buy my nother stamps + get	ner :	mai	l on	<u>occa</u>
d.	Using public bulletin board		S NO		
e.	Other	□ _{YE}	s 🗖 NO	)	
	If yes, please explain:				
<b>C</b> .	Dat Office during hosts on the 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to 12th to				
υo	you pass another Post Office during business hours while traveling to or from work		ng, or for S $\square$ NO		needs?
	If yes, please explain:				
	I do most of my shopping in M.	E. Hor	nc,1	AR,	80
	I do most of my shopping in M.	t. Ho ce at	Ne	nder	5m.

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Mountain Home, An
<b>Γ</b> ∕	Personal needs Mountain Home, An
Г	Banking I don't have an account
<b></b>	Employment I am disabled at this time
<b>T</b>	Social needs mountain Home, AR
Name: Hathy A	L use businesses in Viola sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion  Ann Cochran
Address: 50 ()	Lette Rd Gepp, AR 72538
Telephone: $270 -$	736. 6141
Date: 2/25/11	

Please include any additional comments below:

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### **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	Γ	X	Γ
b.	Mailing Letters	Γ	Γ.	Γ	abla
C.	Mailing Parcels	Γ	Γ	Γ.	K
d.	Pick up Post Office box mail	Γ	Γ	Γ	abla
e.	Pick up general delivery mail	Γ:	Γ.	Γ	区
f.	Buying money orders	Γ	Γ	X	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	ſ __	$\forall$
h.	Sending Express Mail	Γ		Γ	丈
i.	Buying stamp-collecting material	Γ.,	Γ.	Γ	Y
Ot	her Postal Services				•
a.	Entering permit mailings	Ti YES	s K NO	)	
a.	Resetting/using postage meter	L YES	s 🔀 NO	)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	Ti YES	s K NO	)	
b.	Using for school bus stop	T. YES	s K NO	)	
C.	Assisting senior citizens, persons with disabilities. ect.	T YES	sK NO	)	
	If yes, please explain:				
d.	Using public bulletin board	r YES	s <b>V</b> NO	 )	
e.	Other	r YES	SK NO	)	
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work.  If yes, please explain:	YES	S NO		I needs?

<b>F</b>	Shopping
P	Personal needs
P	Banking
Γ	Employment
Γ	Social needs
Favoral	tim borland Geff Ar 72537
elephone:	
Date: 3-8-1	1
<del>-</del>	ditional comments below:  POOR health and I is e Gefplo. For Stamps  yorders. Fan notable to travel for most days  rather Keep Geff & Close Header Co

I am in poor health and I use Gepplo. For stamps and money orders. Fan notable to travel tarmost days ond would rather keep Gepp & Close Hander son. Viola is too far formeto drive most days. I can't fun up to meet mail man to gut in order for money Grolis, also If you go to mountain home the starf hus boon cut back so much treve is only I person time and they are quite ill once u get naited on. I here go there any more if In town.



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### **Postal Service Customer Questionnaire**

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			N	口
b.	Mailing Letters	Ņ		匚	ΓŹ
C.	Mailing Parcels		<u></u>	T/	
d.	Pick up Post Office box mail		匝		
e.	Pick up general delivery mail				
f.	Buying money orders			口	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				<b>Z</b> /
Ot	her Postal Services				
a.	Entering permit mailings	☐ YES	<b>√</b> NO		
a.	Resetting/using postage meter	□ _{YES}	NO NO		
No	Nonpostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	NO NO		
b.	Using for school bus stop	C YES	M. NO		
C.	Assisting senior citizens, persons with disabilities. ect.	□ YES	Z NO		
	If yes, please explain:				
d.	Using public bulletin board	C YES	NO	<u> </u>	
e.	Other	C YES	NO NO		
	If yes, please explain:		··· -		
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	- <i>1</i>	personal i	needs?
	If yes, please explain:				

+/
Shopping SAlem MtN Home
Personal needs SA/em
Banking GAJEM, Wost SIAINS
Employment vetired
Social needs SAIEM MTN HOME
4. Do you currently use local businesses in the community?
Yes No
5. What is your opinion of the possible discontinuance of the GEPP Post Office?
Favorable Unfavorable No Opinion
Name: My + MMD XMMI College
Address: 1428 CX 48 Gepp Ar 72653
Telephone: \$10-488-5353
Date: $2-25-1/$
Please include any additional comments below:
Its such A HASSEL for old people bit les to have to Change All the Addresses on
Its such A HASSEL for old people bit Us to have to Change All the Addresses ON
Its such A HASSEL for old Peofle bit US to have to Change All the Addresses ON
Its such A HASSEL for old People Like Us to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention
Its such A HASSEL for old People Like Us to have to Change All the Addresses on Checks, drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention
Its such A HASSEL for old People Like Us to have to Change All the Addresses on Checks, drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention
Its such A HASSEL for old People Like les to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention
Its such A HASSEL for old Peofle bit Us to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention Christmas Card Lists. Some things that Are Yearly May Just be tossed because the time to be informed has bapsed.
Its Such A HASSEL for old Peofle Like to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention Christmas Card Lists. Some things that Are Yearly May Just be tossed because the time to be informed has bapsed. I would like to keep Gerp Post Office
Its such A HASSEL for Old People Like to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention Christmas Card Lists. Some things that Are Yearly May Just be tossed because the time to be informed HAS LAPSED. I would like to keep Gerr Post Office thank york
Its such A HASSEL for old Peofle bit Us to have to Change All the Addresses on Checks drivers Lisconse, TAX information, Dr Offices, drugist, Not to mention Christmas Card Lists. Some things that Are Yearly May Just be tossed because the time to be informed HAS LARSED.

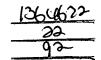
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 UNITED STATES
POSTAL SERVICE

Ро	stal Services	Daily	Weekly	Monthly	/ Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail			匚	
e.	Pick up general delivery mail				
f.	Buying money orders			×	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$ar{m{\Sigma}}$
h.	Sending Express Mail	П	Γ	Г	15
i.	Buying stamp-collecting material		[.]	L:	سيا
Ot	her Postal Services				
a.	Entering permit mailings	□ YES	NO NO		
a.	Resetting/using postage meter	□ YES	S K NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	□ YES	NO NO		
b.	Using for school bus stop	□ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	C YES	s 🎢 NO		
	If yes, please explain:		<u></u>		
d.	Using public bulletin board	□ _{YES}	NO K		
e.	Other	□ YES	NO NO		
	If yes, please explain:				
2 Da	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng or for r	personal	needs?
2. 00	you pass another 1 ost Office during business flours write travelling to of from work,	_	NO	Dersonal	neeus :
	If yes, please explain:	1	, 140		
		JEN TI	1.	10 60	
	is so convent thanh. It is less than 5 mb from	4130. (K	<u> </u>	TA OR	#
	1) so conview thanh. It is less than 5 mb from	ME	hame		

	Shopping Mantain Home
<b>F</b>	Personal needs
<b>5</b>	Banking
	Employment
<b>「</b>	Social needs
4. Do you currently use loc Yes No  5. What is your opinion of the Favorable	al businesses in the community?  TOST ROST OFFICE, + AGS STATION W HAND LEVE.  The possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Name Rachelp	was
Address: P.O. D DX  Gepg AR 7  Telephone: 10-L	14 (no mailbox at my house) 209 sansrock TI, 6000 AR
Date: 3 3 11	
I am so to volunte	al comments below:  loy the convince of the post office right here.  against it shotting down that I would be willing her my time to just put mail with boxes  we could here it.
क्यान प्राप्त	be reasonable to have a Mon + Thirs? Instead of being open all week I would be to get my mail 2-3 times per who lustead?

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Ро	stal Services	D	aily V	Veekly	Monthl	y Never
a.	Buying Stamps	Г	<del>-</del>		Ĭχ	
b.	Mailing Letters	Γ	]		ΪX	П
C.	Mailing Parcels	Γ.	Ī		П	×
d.	Pick up Post Office box mail	Ì			Г	
e.	Pick up general delivery mail	Ŋ	•			
f.	Buying money orders		j			文
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Ī		口	ΙX
h.	Sending Express Mail	Γ	j	П	$\Gamma$	X
i.	Buying stamp-collecting material	Γ	Ī	匚	匚	ΙX
Oti	ner Postal Services	,				, -
a.	Entering permit mailings		YES K	( NO		
a.	Resetting/using postage meter		YES I			
No	npostal Services					
a.	Picking up government forms (such as tax forms)		YES L	₹ NO		
b.	Using for school bus stop		YES D	( NO		
C.	Assisting senior citizens, persons with disabilities. ect.		YES L	₹ _{NO}		
	If yes, please explain:					
d.	Using public bulletin board			V NU €		
e.	Other	1_1	YES	NO.		
	If yes, please explain:					
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
2. Do	you pass another Post Office during business flours write during to		YES	X NO	l	
	If yes, please explain:					

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
仗	Shopping Mto Homo
	Personal needs Mto Homo
R K	Banking Salow
Τ̈́,	Employment Salon / Mtn Homo
П	Social needs
Yes No  5. What is your opinion of the	e possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion  57 Sepp AR 73538  405-4513
Please include any additional This post Communit Segier 33 Postal ne	office is very needed in this y. This community has many lizens that shouldn't have to or do minutes to get their

DOCKET NO.
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Po	stal Services	Ē	aily	We	ekly	Month	ly Never
a.	Buying Stamps	Γ	-	X		Γ	Γ
b.	Mailing Letters	Γ	7	Г		1	Г
C.	Mailing Parcels	Г	_	Γ	, ;	M	Е
d.	Pick up Post Office box mail	Γ	_	Γ		Γ	×
e.	Pick up general delivery mail	<b>5</b>	7	Г	•	Γ	Γ
f.	Buying money orders	Γ		Γ	•	X	Γ.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	-	Γ	·	IΣ	Γ.
h.	Sending Express Mail	Γ	_	Г	• ·	<b>⋈</b>	Γ
i.	Buying stamp-collecting material	Ţ.		Γ.		Γ	M
Ot	her Postal Services						·
a.	Entering permit mailings	Γ	YES	A	NO		
a.	Resetting/using postage meter	Г	YES	N	NO		
No	npostal Services						
a.	Picking up government forms (such as tax forms)	以	YES	П	NO		
b.	Using for school bus stop	Γ	YES	区	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	$\Gamma$	YES	Kı	NO		
	If yes, please explain:			*			
d.	Using public bulletin board	¥	YES	Г	NO		
e.	Other	Γ.,	YES	M	NO		
	If yes, please explain:						·
2. Do	you pass another Post Office during business hours while traveling to or from work,	or sl	niggor	a. or	for pe	ersonal	needs?
	, , ,		YES	•	-		
	If yes, please explain:		YES	<u>γ</u>	NO		

3. For which of the following do yo	ou leave your community? (Check all that apply.) Where do you go to obtain these services?
冬	Shopping
Γ	Personal needs
Γ	Banking
#	Employment
Γ	Social needs
Yes No  5. What is your opinion of the portagon  sinesses in the community?  Describe discontinuance of the GEPP Post Office?  Unfavorable No Opinion  Helan M. Mitchell	
Address: 003 W	Idhorse Sane Gepp Ur 12538
Telephone: 800 -4	21-8392
Date: WWW	2010

Please include any additional comments below:

DOCKETNO	
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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

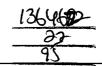
Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
<b>e</b> .	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail	i		19	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
a.	Resetting/using postage meter	YES	M NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	Ď NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	<b>KES</b>	NO		
e.	Other	☐ YES	□ NO		
	If yes, please explain:	•	·		<del></del>
Do y	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
		U YES			
	If yes, please explain:			<del></del>	
	mel a week a more f	nen	ands	_ رمت	
	2. Till and				

mountain Home.

2.

3.	previously	viously received car received Post Officery service compa	ce dox servici	there will be no chang e or general delivery s evious service?	ge to your delive service, comple	ery service — proceet te this section. How	ed to question do you think	on 4. If you c carrier
		Better		Just as Good		No Opinion		Worse
	If yes,	please explain:						
	_							
4.	For whi	ch of the following	do you leave	your community? (Ch	eck all that app	oly.) Where do you g	o to obtain t	hese
		Shopping						
	19	Personal needs						
		Banking						
		Employement						
		Social needs						
5.		currently use local		n the community?				
	•			f the Post Office is dis	continued?			
	ii yes, w	Yes No		the Post Office is dis	scorianueu ?			
		<u> </u>						
Nam	e:	$\mathcal{M}_{\mathcal{C}}$	arlene	Helsing	<b>н</b> ,			
Addr	ess:	845	I, misk	KLAND &	- Lep	þ		
Telep	ohone:	87	0-40:	5-5165		-		
Date:		31	8/11					
			7		-			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

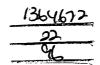




Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps				
b.	Mailing Letters		M		П
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail			$\mathbf{Z}$	Г
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			$ abla_1$	Ŋ
i.	Buying stamp-collecting material				
Ot	her Postal Services				
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	□ YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	□ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	<b>⊠</b> YES	C NO		•
	If yes, please explain:	24 1	hano	LAN	fe di
d.	Using public bulletin board	C YES	NO NO		
e.	Other	□ YES	_		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	ag or for r	erconal	needs?
50	you pass arrows. For onioe during business flours write travelling to or flottl work,		-	ici suridi	necus?
		YES	ON LI		
	If yes, please explain:				
	Bakerfield mo, Genderson + Ugal	a			

5. For which of the following do you	leave your t	community? (Check all	triat apply.) wher	e do you go to d	optain these services
	Shopping	west pla	ins m	t. Home	* Salem.
	Personal r	,		41	1/
IV.	Banking	Salem			
	Employme	ent			
	Social nee	eds Solum	(Counts	Sent	4)
€ .				J .	)
4. Do you currently use local busi	nesses in th	e community?			
☐ Yes ☐ No					
5. What is your opinion of the pos	sible discon	tinuance of the GEPP F	Post Office?		
Favorable Favorable	Unfavorable	No Opinion			
Name: Ranzy +	Leda.	alene &	Bales		
Address: 320 Hau	et Ri	alene T	pp, ar	)2538	
Telephone: 458- 2					
Date: 3_ 8- 1/					

Please include any additional comments below:





P	ostal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps		Г	F	Γ
b.	Mailing Letters	Γ.		Г	, Г
C.	Mailing Parcels	<u> </u>	Γ	T	Г
d.	Pick up Post Office box mail	<u>,</u>	Γ		I □
e.	Pick up general delivery mail	Γ.	Г	r\$	
f.	Buying money orders	Г	Γ	I	<b>_</b>
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	П	Γ.	TV.	<b>Г</b>
h.	Sending Express Mail	Γ.	Γ	Γ	T
i.	Buying stamp-collecting material		Γ.	Ţ	TT/
0	ther Postal Services				
a.	Entering permit mailings	Г. _{ҮБ}	3 TT NO	ı	
a.	Resetting/using postage meter	T YES	S NO	ı	
N	onpostal Services				
a.	Picking up government forms (such as tax forms)	r YES	NO NO		
b.	Using for school bus stop	YES	s E NO		
C.	Assisting senior citizens, persons with disabilities. ect.  If yes, please explain:	Γ. _{YES}	NO NO		
d.	Using public bulletin board	r YES	S NO		<del></del>
e.	Other	T. YES	S NO		
	If yes, please explain:				<del></del>
2. Do	you pass another Post Office during business hours while traveling to or from work,			personal	needs?
	If yes, please explain:	YES	NO NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?			
I,	Shopping			
Г	Personal needs			
Г	Banking			
Г	Employment			
Γ	Social needs			
- r	sible discontinuance of the GEPP Post Office?  Unfavorable No Opinion			
Address: 7830 W	1+ CAlm Rd Gero, AR			
Telephone: 870-45  Date: 02/24///	8-2279			
<del>-                                    </del>				

Please include any additional comments below:

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# **Postal Service Customer Questionnaire**

	Po	stal Services	D	aily	Weekly	Monthly	Never
	a.	Buying Stamps	Γ		Γ	X	Γ
	b.	Mailing Letters	Γ	<del>-</del> .	K	ĹГ	Γ
	C.	Mailing Parcels	Г	-	$\Gamma$	×	Γ
	d.	Pick up Post Office box mail	Г	<del>.</del>	Γ.	Γ	M
	e.	Pick up general delivery mail	Γ	-	Γ.	*	Γ
	f.	Buying money orders	Γ	<del>-</del>	Г	女	Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	<del>-</del> :	Γ.	Ţ	R
	h.	Sending Express Mail	Γ	4	Γ	太	Γ
	i.	Buying stamp-collecting material	Г	<del>-</del> ,	Γ.	Г	M
	Oth	ner Postal Services					,
	a.	Entering permit mailings	Γ	YES	<b>K</b> ∕ _{NO}		
	a.	Resetting/using postage meter	Γ	YES	P NO		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	以	YES	Γ' _{NO}		
	b.	Using for school bus stop	Γ.	YES	M NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	Γ.	YES	对 _{NO}		
		If yes, please explain:			·		
	d.	Using public bulletin board	Г	YES			
	e.	Other		YES			
		If yes, please explain:	•	YES '	NO NO		
		A = 3 h = = = = authorism					
2	Do	you pass another Post Office during business hours while traveling to or from work,	or et	onnino	or for n	erconal r	needs?
		you pade another rest office during business flours write traveling to or from work,				ersonari	iccus :
			•	YES	NO NO		
		If yes, please explain:					

×	Shopping
Γ	Personal needs
<b>大</b>	Banking
, <b>r</b>	Employment
Γ	Social needs
5. What is your opinion of Favorable	of the possible discontinuance of the GEPP Post Office?  Unfavorable No Opinion
Address: \20	wild horse Lane
Telephone: \-\S\(\)	1 - 458 - 3331
Date: 3-1-20(	)

Please include any additional comments below:

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Po	ostal Services	Daily	Weekly	/ Monthi	y Never
a.	Buying Stamps		区	Г	<b>C</b> i
b.	Mailing Letters		区		
C.	Mailing Parcels		匚	$\kappa$	Ü
d.	Pick up Post Office box mail		匚		区
e.	Pick up general delivery mail			84X	
f.	Buying money orders			区	П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail Delivery Confirmation, or Signature Confirmation	l, 🗖	Ľ	<b>I</b> Ş	
h.	Sending Express Mail			L\	
i.	Buying stamp-collecting material		Г	匚	区
Ot	ther Postal Services				
a.	Entering permit mailings	□ YES	s 反 NO	)	
a.	Resetting/using postage meter	r. YES	S NO	)	
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	K YES		)	
b.	Using for school bus stop	□ _{YES}	S F NC	)	
C.	Assisting senior citizens, persons with disabilities. ect.	□ _{YES}	NC NC	)	
	If yes, please explain:				
d.	Using public bulletin board	□ _{YES}	,	)	
e.	Other	□ _{YES}	. 压. _{NC}	)	
	If yes, please explain:				<del></del>
2. Do	you pass another Post Office during business hours while traveling to or from wo	k, or shoppi	ng, or for	personal	needs?
		区 YES	s □ NC	)	
	If yes, please explain:		Thin		Ome
		Where	غ دل	1	<del>) ) </del>
		I			

3. For which of the following do yo	I leave your community? (Check all that apply.) Where do you go to obtain thes	
K	Personal needs 71, pary aR	·
<b>×</b>	Banking Mountain Home ax	
₹ .	Employment - travel (State to State)	
区	Social needs mantain Home, ar.	
	Unfavorable No Opinion	
	side Pd Gepp, AR 72538	
Telephone: \$70-321-25	<i>H</i>	* 4**
Date: 3-9 - 11		•
Please include any additional co	nments below:  is just about all we have, some can't get but like to get out. (Theil's it.)	1 ~ <del>1</del> 1

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1. Please check the appropriate box to indicate whether you used the GEPP Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly Never		
a.	Buying Stamps					
b.	Mailing Letters	旦				
C.	Mailing Parcels					
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail					
i.	Buying stamp-collecting material					
Otl	ner Postal Services					
a.	Entering permit mailings	YES	NO			
a.	Resetting/using postage meter	☐ YES	NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	□ №			
b.	Using for school bus stop	YES	NO			
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
e.	Other	YES	□ №			
	If yes, please explain:					
Dο	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?					
	,	YES	NO			
	If yes, please explain:					

2.

3.	If you previously received carrie previously received Post Office I route delivery service compares	DOX Service or general delivery se	to your delivery service — proceervice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement Employement			
	Social needs	<u> </u>		
5.	Do you currently use local but	sinesses in the community?	•	
	Yes No	use them if the Post Office is disco	Chaunitan	
	Yes No		inded :	
		1		
Nam	e: Believe (	M. Brown	/	
Addr	ess: 986 Huy 87	M. Brown. N. GER, As. 7	2536	
Tele	phone: 870-458-			
Date	3-08-2011			****

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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#### **Postal Service Customer Questionaire Analysis**

Questionnaires were distributed to all delivery customers of the GEPP Post Office on 02/23/2011. Additionally, during the survey period, questionnaires were available at the GEPP Post Office to walk-in retail customers.

#### **Number of Questionaires**

Total questionnaires distributed	292
Favorable to proposal	5
Unfavorable to proposal	60
Expressing no opinon	33
Total questionnaires received	98

#### **Postal Concerns**

The following postal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (UnFavorable): Customers felt level service was decreasing

You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

3. Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about mail security

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### **Nonpostal Concerns**

The following nonpostal concerns were expressed

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Postal Service Respresentiv Stan Sowell Mark Merritt	ve (Names and Titles):	_	Date: 03/08/2011 Time
Mike Hart		- - -	
Total Number of Customers	Present: 71	Place:	
This document may become	e a part of the official record that will be	e available for public viewing.	
Names of Customers Pres	ent:		
Name	Mailing Address (optional)	Zip Code	Phone Number

Total of 71





Dockect: 1364672 - 72538

Date:	03/08/2011
Time_	
_	

Postal Service Respresentive (Names and	i itles):		Date: 03/08/2011
Stan Sowell			Time
Mark Merritt			
Mike Hart			
Total Number of Customers Present:	0	— Place:	
	<u>-</u>		
This document may become a part of the of	ficial record that will	be available for public viewing.	

#### **Names of Customers Present:**

Name	Mailing Address (optional)	Zip Code	Phone Number
Charles Wille	1	72576	870-895-3341
Karea Willett		72576	870- ''-2669
Mike Moore	Sprator Buseman's Office		870-424-0129
Cecil Marris	:	72538	870-458-2095
Ethel Morris		72538	870-458-2095
Marvin Magiffee		72576	870-895-3719
MATT HART		72583	870-371-1245
DONSHRADIR	904 CR234 GEPP	72538	870-405-745
PAUL FORE	3095LiTTIe CRECK Rd	12538	870-458-2396
Dorothy Fore	3095 Little Creek R	72538	870-458-2396
hichael For	= 2912 Little CREE	K 72538	870-458-2050
B:11 Yours	1532 Woodsipk	72538	870 458 4:45
Redley Youn	g 15324/oodside	a 72538	876 458 2445
Kents Gyle		72535	4043378
Magy River	POBO437	72538	458-2179
wal Singson	P.O BOX 93	72538	870-458-2626
Bobby & Singson	Po. Bax 92	12538	458-2626
Sores Straft	51 VIDETTE MI	72538	870-458-2894
Oltan Hrale	11 /1 /1	11	11 11 11
' ' )			

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ostal Service Respresentive tan Sowell	e (Names and Titles):		Date: 03/08/2011 Time
ark Merritt ike Hart		$\equiv$ ( $a$	(1)
otal Number of Customers	Present: 0	Place:	
•	a part of the official record that will	be available for public viewing.	
ames of Customers Presonante	Mailing Address (optional)	Zip Code	Phone Number
anni Ami Ton c 1217	POBUX 293	105609	
Grond Fo	20 16 24 wadside	RD 72538	
CLIFFORD	1110 Huy 87N	72538	
aren Hotter	- 1110 they 87N	72538	
lloise Fore	- 1621 Woodsig	472538	
Mary Sheal	e 19383 Huy 124	12538	
vayor Shrol	19383/4y 629	72538	
HARRAN Quie	< 90 Box 65	72538	
ent Corne 151			
arilyn Zerbs			
obert Lerbs	+ 841 Hwy 87 N		
	5 POBOX 96	72538	
Im adams	47 Twin Dats Tr.		
Pay Bonkes	201109 HWY8710.	1	
	1109 HWY87N 11207 STONEFIELDT	72538	
Gette Jan 2	206 StoneFieldTr		
	2075Tonefield Til	72538	
inda Duthn	, 2375 CENTER POINT LOOP	72531	
ruk Klein	P.O. BOX 11 P.O. BOX 54	72538	(OVER
APUEU Vinn	D D O BOXES	72534	(0/5.



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Postal Service Respresentive (N Stan Sowell	ames and Titles):	Date: 03/08/20 ⁻ Time			
Mark Merritt Mike Hart			-		
Total Number of Customers Pres	sent: 0	Place:			
This document may become a pa	art of the official record that will be	available for public viewing.			
Name	Mailing Address (optional)	Zip Code	Phone Number		
John Skuda Nash	391 Oak RydgeDi	13538	870-458-3244		
Workel Scelling	P.O. BOX 19 Geff	72538	990-421-2966		
Loy / Enlline	364 Shofy Cres Fin	72538	870.458-2207		
Marley Helsinger	84 Timbeland	72538	870 458 2700		
Darrel Helsing er	Sy temberland	72538	870-458-2706		
Patrick Shubbe	18954 Hun 62W	7,2538	870-421- 1,983		
Jeff Shable	18718 Hay 62 V CAD	72538	870-464-8794		
Calen Shrible	18718 Huy 656	73536	870-404-6974		
Dultun	79 Morhinghard RI	72528	870-458-2716		
Susan Carr	79 Mochine Duich	72538	870-458-2716		
Marion Times.	399 ex 228	7253E	871488-5273		
Now Walker	897 CK 228	72536	870-488-5273		
Laray Faster	84 (9 Marin calul)	72538	876498280(		



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Postal Service Respresentive (Na Stan Sowell	ames and Titles):	Date: 03/08/20 Time		
Mark Merritt Mike Hart		*		
Total Number of Customers Pres	sent: 0	Place:		
This document may become a pa	art of the official record that will be	available for public viewing.		
Names of Customers Present:				
Name	Mailing Address (optional)	Zip Code	Phone Number	
John J. Brown	986144487N	72538	870-458-232	
Kehen Brown	L			
Persobhable	2919 NWY 7N	12538	417-372-243	
land Shrable	2919 HWY 87N	72538	, 41	
Joege W. Mach	184 Charlosals.	12538	458 2890	
Bill Willes	145	//		
Glenn Salley	1466 Hawk RitiERA	72538	458-2433	
Midge Selley	11	11	10	
aunita Shrable	3675 Herry 87N	72538	458-2867	
	3675 Huy 87N	72538	458-2867	
Leone Rivera	POB 49	12538	458-2179	
Rande horlow		72538	488-8000	
- Santa				

Junion Stone 912 Tuln Oaks Try Gyp. 72538

Joyan Stone 912 Tuln Oaks Tr1 Gepp 72538

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#### **Postal Service Customer Community Meeting Analysis**

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### **Postal Concerns**

Concern (UnFavorable):

1. Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customers felt the level of service was decreasing

Response:

You expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

4. Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers expressed concern for the PMR

Response:

**Nonpostal Concerns** 



Docket: 1365158 - 72340

Page Nbr: 26

#### 03/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at on 03/01/2011 from to to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

Chuck Hamilton Manager, Post Office Operations



Name: GEPP Area: SOUTHWEST Congressional District: AR01 EAS Grade: 11  Post Office: Classified Station Classified Branch CPO  This form is a place holder for number 27. There was not a petition recieved.	A. Office							
Congressional District: AR01 County: FULTON  EAS Grade: 11 Classified Station Classified Branch CPO CPO CPO CPO CPO CPO CPO CPO CPO CPO							Zip C	ode: 72538
Post Office: 11								
Post Office: Classified Station Classified Branch CPO					County.		ber: 043438	
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Prepared by: Jackie Stubitsch Date: 05/18/2011	Prepared by:	Jackie Stubits	ch				Date:	05/18/2011
Title: ARKANSAS PFC Post Office Review Coordinator				Coordinato	r	•		
Tele No: (501) 228-4171 Fax No: (650) 577-5059							Fax No:	(650) 577-5059



A. Office					
Name: <u>GEPP</u>			State: AR	Zip Code:	72538
Area: SOUTHV Congressional Distr		District: County:	ARKANSAS PFC FULTON		
EAS Grade:	11	•	Finance Number	er: 043438	
Post Office:	✓ Classified Station		Classified Branch	CF	o 🔲
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Prepared by:	Jackie Stubitsch			Date:	05/18/2011
Title:	ARKANSAS PFC Post Office Review Coordina	tor			<u> </u>
Tele No:	(501) 228-4171			Fax No:	(650) 577-5059

Docket: 1364672 - 72538 Item Nbr: 29 Page Nbr: 1

### **Proposal Checklist**

Section I	Responsiveness to Community Postal Needs
/	T-IIlt are deine andb
	Tell what we are doing and why.
<del></del>	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
V	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
<u> </u>	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
/	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
~	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
V	Brief background of area, community government, population, etc.
<u></u>	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:  Postmaster salary (EAS, Minimum, no COLA)	\$ 33168_
	Fringe benefits 33.5%	\$ 11111
	Rental costs, excluding utilities	\$ 1200
	Total annual costs	\$ 45479
	Less estimated cost of replacement service	
	Total annual savings	\$ 45479
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	
	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appropri	ate).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or conecessary and an assessment of how those factors supporting the need for chnegative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	ange outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal product that time.	
Checklist Completed By:	on Alub 3-14-11	
Investigative Coordinator	Date	
Reviewed and Certified By:	Son White 3-14-11	
District PO Review Coordinator	Date	



03/14/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the GEPP Post Office Docket No. 1364672

This is to advise you that on 03/14/2011, I will post for public comment a proposal to close the GEPP Post Office in FULTON, Congressional District No. AR01.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP District Manager ARKANSAS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



03/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of GEPP Proposal Docket No. 1364672 - 72538

Please post the enclosed proposal to close the GEPP Post Office in the lobby. The proposal must be posted in a prominent place from 03/14/2011 through close of business on 05/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH Post Office Review Coordinator ARKANSAS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record Date of Posting: 03/14/2011

Date of Removal: 05/15/2011

## **UNITED STATES POSTAL SERVICE**

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE GEPP, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Gepp Post Office:

The Postal Service is considering the close of the Gepp Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Gepp Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

MARK MERRITT

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Date of Posting: 03/14/2011 Date of Removal: 05/15/2011



## **UNITED STATES POSTAL SERVICE**

Invitation for Comments on the Proposal to CLOSE

the GEPP Post Office



and Establish Highway Contract Route Service Service

To the customers of the GEPP Post Office:

The Postal Service is considering the close of the GEPP Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/14/2011 through 05/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the GEPP PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

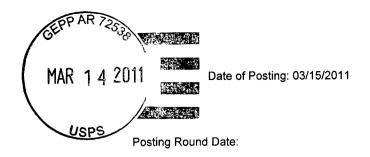
JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

Sincerely,

MARK MERRITT MARK MERRITT 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



Date of Removal: 05/16/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE GEPP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

MAY 16 2011

**DOCKET NUMBER 1364672 - 72538** 

Docket: 1364672 - 72538 Item Nbr: 33 Page Nbr: 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster is reassigned on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been forclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 (85 revenue units) in FY 2008; \$21,431 (56 revenue units) in FY 2009; and \$19,216 (50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers felt level service was decreasing
	Response:	The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3.	Concern:	Customers were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4.	Concern:	Customers were concerned about mail security

Docket: 1364672 - 72538 Item Nbr: 33 Page Nbr: 3

Response:

5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers expressed concern for the PMR

Customers felt the level of service was decreasing

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Docket: 1364672 - 72538 Item Nbr: 33 Page Nbr: 4

## Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### II. EFFECT ON COMMUNITY

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltpo Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

## None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

## III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 1,200</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,479 <u>- \$ 0</u>
Total Annual Savings	\$ 45,479

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MARK MERRITT

03/14/2011

Date

Docket: 1364672 - 72538 Item Nbr: 34 Page Nbr: 1

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1.	Effect on Your Postal Services. Describe ar believe the proposal would have on the regul	
2.	Effect on Your Community. Please describe you believe the proposal would have on your	e any favorable or unfavorable effects that community.
3.	Other Comments. Please provide any other Postal Service should consider in deciding wi	views or information that you believe the hether to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Stat	e, and ZIP Code	Date



05/13/2011

## OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH Post Office Review Coordinator 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



A. Office	<u>e</u>							
Name: Area: Congres: EAS Gra	GEPP SOUTHW sional Distri				District: County:	State: AR ARKANSAS PFC FULTON Finance Number		ode: <u>72538</u>
Post Offi			Classified Station			Classified Branch		СРО
This form	n is a place	holder for num	ber 36. The round dated	copies of	f the propo	osal have been receive	ed.	
					•			
_								
Prepared Title:		Jackie Stubits ARKANSAS F	ch FC Post Office Review (	Coordinate	nr		Date:	05/18/2011
Tele No:		(501) 228-417		Socialitati			Fax No:	(650) 577-5059

Docket: 1364672 - 72538 Item Nbr: 37 Page Nbr: 1

# NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 05/16/2011

Postal Customers of the Gepp Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Gepp Post Office, which was posted 03/14/2011 through 05/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Gepp Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

MARK MERRITT

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100







09/08/2011

#### Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Gepp Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
  vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
  use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office
  Directory.
- CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.
- The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the
  cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving
  prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service
  announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC)
  reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
  available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
  require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
  convenience.
- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face
  special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip
  to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an
  exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4231.

Sincerely,

Michael Davis Manager, Post Office Operations 420 Natural Resources Dr Docket: 1364672 - 72538 Item Nbr: 38 Page Nbr: 2

Little Rock, AR, 72205-4100

DOCKET NO.	1364672
ITEM NO.	38
TIENINO.	.3

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

With the price of gas, I do not want to drive so many miles out of the way to do business at Viola. That is out of the way for me. I will just go to the UPS Store in Month Home to send packages.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We hear that there are some people interested in the property. That the Post office is located and I feel that if the Post office closes that would have an effect on whether they would want to come to this area. It would make a difference on anyone thinking of moving to this area.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

In looking the a lot of the postal information that I have found it looks like that a lot of the problem is the "over paid personal" in the postal Service.

Kathy Adams	Kathy (edams)
Name of Postal Customer	Signature of Postal Customer
47 Twin Oaks Trail	
Mailing Address	
City, State, and ZIP Code	4-29-10
City, State, and ZIP Code	Date

DOCKETNO. (3646)2

**Optional Comment Form** 

ITEM NO.

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

- 1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. We will have to drive Not farther to get our mail so therefore I will not be renting a P.O Box in Viola. I have a PO Box now so that when we receive packages they will be kept safe at the Postoffice until I can pick them up. If a package will not fit in our mailbox I do not want to spend the money on gas to go pick it up at Viola.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

  I think that several people that vent PO Boxs how will not have one at Viola. We have a new subdivision in the area across from the Fire dept and I think it will have a negative effect on people thinking of relocating in our area.
- 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

If I am going to have to drive several miles to get a package weighed + mailed I will just use United Parcel Service. This is not only our personal mail we have Several corporations that we are involved in that will also not be using Viola post office.

Tim Adams	Lin adams
Name of Postal Customer	Signature of Postal Customer
P.O. Box 96 Mailing Address Cepp, Ow. 72538	4-29-10
City, State, and ZIP Code	Date

DOCKET NO.	136467
	38
ITEM NO.	3

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you
	believe the proposal would have on the regularity or effectiveness of your postal services.
	Infavorable thelts - have to drive a lot buither
	1 for any south I shillich, & with one oright
	Unfavorable effects - have to drive a lot buther you any postal services, & with gas prices going up.
	going wo

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Very unfavorable, its very convienent for me to use, I go there for all my postal business. Its sight where it needs to be also very acceptable.

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I think its auful that the big! plople just want to get sud ob all the wither peoples

Heath & Brevi Graffey	Sherri Butter
Name of Postal Customer  2017  CR 49	Signature of Postal Customer
Mailing Address	101 707
GIPP AR 72535 City, State, and ZIP Code	May 17 COM
City, State, and ZIP Code	Dyte

DOCKET NO. 1364672

ITEM NO. 38

PAGE

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The Church Would like to see the Gep post office Stay ofen.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will keep our Community Together.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

for sure.

County Line Baptist Church

Name of Postal Customer

876 Sparrow Rd.

Mailing Address

Geff arkansas 72538

4-18-11

City, State, and ZIP Code

Secretary-Ethel Monie
Signature of Postal Customer

4-18-11

Date

# DOCKET NO.

ITEM NO.

# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I need to be able to make a local call to ask for services like holding my mail where I travel. It is nice to be able to call someone I Know. Iam legally blind and do much business

over the phone. Affichunge of address would be very

Effect on Your Community. Please describe any favorable or unfavorable effects that

you believe the proposal would have on your community

2.

The postoffice is the visible sign of the community of Bepp. Bepp is more than a zipcode, to so just keeping the zipcode will not work.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Mysle Cruse	Signature of Postal Customer dangeter
Name of Postal Customer	Signature of Postal Customer daughter
638 Roadvinner	Road
Mailing Address	·
Good, AR 72538 City, State, and ZIP Code	30 April 2011
City, State, and ZIP Code	Date

DOCKET NO.	1367672
ITEM NO.	

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1.	The Proposal would have  The Proposal to Cla  have a great renfor a Postoffice box bee  knowthat my Mark  from the Postoffice	Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.  Se the Sepp Post Office Would would variable Condition put on me alchose to the europe is a decicle to leave for achieves of will be Dafe and my place is only blood JM and it would be so from wint to Jahane to and the so from int to Jahane to a fixed income, the surplines and so a fixed income,
2.	you believe the proposal would he think the unfavor Would Create Problem Cause the Community as a load acress our Cour with your Neighbors	ease describe any favorable or unfavorable effects that
3.	Postal Service should consider in I believe the postal with the Community . It would have the Hervi	le any other views or information that you believe the deciding whether to adopt the proposal. Dervice Ahoued Consider the Voice of the people post office was established so that everyone the there was established so that everyone the theoretical of the Gipp post office is now in the Gipp post office that keeps tomers for they are the brues that keeps
Name of	Postal Customer	Signature of Postal Customer
JAS	Per Donald Weaten	Jasper florald Wester
Mailing A		
PO E	30×11	4/29/2011
City, Stat Lepp	le, and ZIP Code UR 12538	Date!

DOCKETNO.	1364672
ITEM NO.	38
PAGE	- 9

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  Lo get our mail from those a day to mile there of miles a day to mile there of miles back. Has too high - also I don't think the mail is safe in a root side mail	'.L
Dox	
2. Effect on Your Community. Please describe any favorable or unfavorable effects that	
you believe the proposal would have on your community.	
It would make it very difficult	
It would make it very difficult to do any kind of past office business. We get fackages all the aimet of wouldn't want them in a roadside mail box.	
we get packages all with and box	
a pordeide man Done.	
Want them in with	
3. Other Comments. Please provide any other views or information that you believe the	
a de l'ante the partable of almuel could	
I believe the past office service could find other ways to some money, rather than	
find other ways to save money! Twenty	
alaxima small commenty post offices, T	,
closing small committy past offices. It keep a clerk working here instead of a post master	,
District the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state	
Bobt Caral Sunpson Bobby & Caral Sunpson	_
Name of Postal Customer Signature of Postal Customer	
P-O-BOX 43	
Mailing Address	
Depp Ar 72538 04-28-2011	
City, State, and ZIP Code Date	

PAGE

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

LLOYD R. STONE	Lloss R. Itoru
Name of Postal Customer	Signature of Postal Customer
2740 WOODSIDE ROAD	
Mailing Address	
CEPP HRK 79538	
City, State, and ZIP Code	Date

DOCKETNO

ITEM NO.

## **Optional Comment Form**

PAGE Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you 1. believe the proposal would have on the regularity or effectiveness of your postal services.

If they Close GEPP, Post office what would that make this, Place I love knowing at lease my post man knows where I live.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

WANT to Know that the thier IS STILL Something Gepp has opened. If they close the post office what Will become of our town?

Name of Postal Customer	Signature of Postal Customer	0:01
Patty Smith & Sim Onkes	( atte mit	pros
Mailing Address		•
Gepf. AR 72538	4-24-11	
City State, and ZIP Code	Date	

DOCKET NO.	1364672
ITEM NO.	38
HEW NO.	12

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

If I have a cod Pkg, I'll have to travel 10 miles to pick it up.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Many elderly people live in Gepp. If the post office isn't there, it could be a hardship on them

Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Maybe you should revolke law on retrievant and set up a new law. Stop building so many post offices. Not advertise super bowl. May be CPA, presidents, vice presidents could take a pay cut to help little people to save mony.

SATDAY Shrable

Name of Postal Customer

2919 Hun 87 N

Mailing Address

Date

Date

DOCKET NO.	1360
PERSONAL DIO	3

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post

Office.	
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  The first further away for any like the age of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the content of the conte
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  World effect Closeness of Community  Personal service Service because of less  Time for Corrier
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. Les the Best Linterests of this Community.
Da	yle Garner Royle Gainer
Name of	Postal Customer Signature of Postal Customer
194	74 Hans 87 M
Mailing .	Address
Gerb	! an 72538 al/21/11
7: J. K.	a and ZID Code

ITEM NO.

**Optional Comment Form** 

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

believe the proposal would have on the regular worthy, my concern is us that might not be so help	=
2. Effect on Your Community. Please describe you believe the proposal would have on your community. Ceased to exist hoppen to Lippit the Rout.	
Other Comments. Please provide any other of Postal Service should consider in deciding when the fraction of the problem for older please problem for older please problem.	
Lucille Hall	
Name of Postal Customer	Signature of Postal Customer
7076 HWY87N	
Mailing Address	
Gerp AR 72538	april 20 11
City, State, and ZIP Code	Date

<b>Optional Comment Form</b>	Optional	Comment	Form
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DOCKET NO.

1364672

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Soffice.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

VIIKE THE WAX IT 15, Pont mis With

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

DOCKET NO. ITEM NO.

# **Optional Comment Form**

PAGE Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

believe the proposal wo	Services. Describe any favor ould have on the regularity or	effectiveness of your pos	tal services.
our stamps, L'abrille 16	the Only post of money orders	Supplies, N.	ioil bester.
	unity. Please describe any fa il would have on your comm		iects that
	epp will ju		
Postal Service should co	ase provide any other views consider in deciding whether t	o adopt the proposal.	
el evell n	et go out of love the idea nd on my wa	my way to	ich justa
the road a	nd on my wo	ay 1	
Dana Litte	texord-DANALit	Heford - UC	ma Sittleford
4	U Si	ignature of Postal Custom	er
4674 Huy.	81. 9   OUR		
Mailing Address	72538	apri	15,2011
City, State, and ZIP Code		Date	/

DOCKET NO.	1364622
ITEM NO.	30
DICE	

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Due to the fact there is quite a few retires in our community and some of them do not drive, will make it difficult For them to travel to another post office to collect their mail.

# Postal Service.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It would be an inconvenience for some of our neighbors to receive their mail from their P.D. Box or to conduct other business, like book of stramps, mail a package, etc.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

11 h Andrew Oconomics dubliculation and the price of gasoline

with todays oconomics difficulties and the priva gasoline, it would put a burden on the retirees of the community those who depend on their social security only,

NICK MUSKIE	Nick Modern
Name of Postal Customer	Signature of Postal Customer
18207 HWY 62 West	
Mailing Address Ger AR 72538	4-17-11
City, State, and ZIP Code	Date

DOCKET NO.	
STEM MO	

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

ı. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. think that we will

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Iverything going on in Community e Community it just Can't Help to. Get

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DOCKET NO.	1364672
ITEM NO.	38
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**	19

Optional Comment Form
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PAGE
PAGE
Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
•	no secure place to get your mail.
	ID theft is namped rule bopes are a threat to my
	protection that do and on
	The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s
	travel doubles to another Post office  Effect on Your Community. Please describe any favorable or unfavorable effects that
2.	to all one at a manuscraft force on reason community
	you believe the proposal would have on your community.  Some will have to travel farther to get their Maily Closed
	Isonot want a rule box for security parposes
	11 I I A file with an one
	Soveno the Concience of buying stamps and atter
į	Having the Condince of buying stamps and atter services & products rearby.
3.	Other Comments. Please provide any other views or information that you believe the
	Postal Service should consider in deciding whether to adopt the proposal
·	UPS + Fedex does not have as good of a
	Partial Service as our fastoffice and can't ever has less competitive Service and can't ever
then	has less competitive Services
delich	nasur Packago.
Kor	ald larno
Name of	Postal Customer Signature of Postal Customer
Mailing	Address
	DO. AR 72538
City, Sta	te, and ZIP Code Date

	DOCKET NO.	1364672
Optional Comment Form	ITEM NO. PAGE	30
Following are comments I wish to make concerning the proposed dis	scontinuance of	the GEPP Post

Office. Effect on Your Postal Services. Describe any favorable of unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. I'm Disabolod, with a very Serious Doiese that Keeps me from Driving and have no family Here in this State or Area that can Help with my mail and the postel Services I Reive from the local and the Local posted Carrier is one of the best, this would make and cause a greater hard ship on my Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. If I'm desalled and coit get around do to the untholity to drive to and from the post office in my Community, this would oilso affect abs MY Friends & New borns that Medical Combetion that Keep then Shut-In Re-Counseles closeing this Counter Post office 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

of Postal Customer

DOCKET NO. 1364622 ITEM NO. 38

## **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

A place for community information. Convert place to send of resieve mine and prehayer. Place to obtain P.O. Dox

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Committy will be effected,

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Historical Significance - Presuring Small town HMERICA.

Name of Postal Customer

Signature of Postal Customer

9/2 Twin Opes int

City, State, and ZIP Code

Date

DOCKET NO.	
ITEM NO.	

Optional Comment Form

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Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

•	
1. Effect on Your Postal Services. Describe any favorable or unfarbelieve the proposal would have on the regularity or effectivenes	vorable effects you
IF the Gepp Post Office C	locio de la la la la la la la la la la la la la
	Moses a
would have to drive over !	UMUS 70
Winda Get all my postal r	reeds teller
Con of this would be a DI	& monthere to
me shiet have to relie on A	eaple to take me
2. Effect on Your Community. Please describe any favorable or un	nfavorable effects that
you believe the proposal would have on your community.	
I believe this would of	fect our,
Community very much. Mo	84 people in
This area are older people	
to drive all the way to 1	Tipla would
be very hard on its	ruse volves.
3. Other Comments. Please provide any other views or information	that you baliave the
Postal Service should consider in deciding whether to adopt the p	ronosal
t ostar between should consider in deciding whether a adopt the p	oposai.
I think their the Poster	& Since showed
Considu that this Gerp !	1084 Office ha
bun open for a long time	Land URS-chins
Change but ty close this Mit	20 mm 400 bl
Junex Dow auci sich.	
Nell M. Shrable Tell. m	8 mable
Name of Postal Customer Signature of Po	ostal Customer
369 Shady crest trail	
Mailing Address	
nepp, AR 77538	4-15-11
City, State, and ZIP Code	Date

# **Optional Comment Form**

DOCKET NO.

1364672

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MOST OF things I ofder From mail order places won't Fit in my mail Boy. If I Am Not home when the postman runs than I would have Drive All the way to Viola to pick it up! Forder 90% of my medication, 3 pres. Are heart meds, IF I would them before the postman Runs, HE Runs AT my Home Aroun 330 - then I would have to prive 8 miles to viola to get them r

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Coustomen AS MOST OF US AR BLER FOLKS.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

LAST WEEK MY MAIL ORDER PRESCRIPTION - 7 PERS. - WENT TO
ELIZAGETH, AR. KAREN; PROVE ALL THE WAY TO ELIZAGETH POSTOFFICE ON
her NOON hour to pick up my med's SOF would get then that ALTERNAN,

JOHN J. BROWN	John J. Brown
Name of Postal Customer	Signature of Postal Customer
986 Hwy 82 N.	
Mailing Address	
GEPP, AR. 72538	4-4-2011
City, State, and ZIP Code	Date

# **Optional Comment Form**

ITEM NO.

38 2V

Following are comments I wish to make concerning the proposed discontinuance of the GEPP Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Little mail. Effect on Your Postal Services.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Jupp identity, a class of community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Jeff Shrable

Signature of Postal Customer

Name of Postal Customer

18718 Hwy 62W

Mailing Address

City, State, and ZIP Code

Date



A. Office	<u>2</u>									
Name:	GEPP							State: AF	R Zip	Code: 72538
Area:	SOUTHW						District:	ARKANSAS PFC		
Congress	sional Distri	ct:	AR01				County:	FULTON		
EAS Gra	de:		11					Finance Num	ber: <u>04343</u>	8
Post Offic	ce:			Classifie	ed Station			Classified Branch		сро 🗍
This form	n is a place	holder	for numb	er 39. The	ere was no	t a prematur	e appeal r	eceived.		
									•	
								,		
Prepared	d by:	Jackie	e Stubitsc	h					Date:	05/18/2011
Title:	,	ARKANSAS PFC Post Office Review Coordinator				or				
Tele No:	:	(501)	228-4171						Fax No:	(650) 577-5059

#### **Analysis of 60-Day Posting Comments**

#### Number of comments returned

Total questionnaires distributed	22
Favorable comments	0
Unfavorable comments	22
No opinon expressed	0
Total comments returned	22

#### **Postal Concerns**

The following postal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):
 Customers were concerned about mail security

#### Response:

CBUs provide the security of individually locked mail compartments. There have been no recent reports of mail theft or vandalism in the area.

Concern (UnFavorable):

Customers felt the cost of postage was increasing while service was decreasing

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Concern (UnFavorable):

Customers were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about later delivery of mail

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 03/14/2011

Posting Round Date:

Date of Removal: 05/15/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE GEPP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1364672 - 72538

Docket: 1364672 - 72538 Item Nbr. 41 Page Nbr: 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster is reassigned on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Post Office is vacant postal rental property has been forclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 (85 revenue units) in FY 2008; \$21,431 (56 revenue units) in FY 2009; and \$19,216 (50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer guestions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding

the	proposed alternate service were as follows: 5 favorable, 6	60 unfavorable, and 33 expressed no opinion.
Wir	nis proposal is implemented, delivery and retail services window service hours at the Viola Post Office are from 07:30 66 post office boxes available.	ill be provided by the Viola Post Office, an EAS-16 level office. 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There
The pet	e following concerns were expressed on the returned ques ition, and from the congressional inquiry:	stionnaires, at the community meeting, from customer letters, on the
1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers felt level service was decreasing
	Response:	The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
3.	Concern:	Customers were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require

Concern:

Customers were concerned about mail security

meeting the carrier at the mailbox. Stamps by Mail and Money Order

Application forms are available for customer convenience.

Docket: 1364672 - 72538 Item Nbr: 41 Page Nbr. 3

Response:

Concern: Response: postmaster for more information. Concern: decreasing Response: of 2006. Customers were concerned about later delivery of mail 7. Concern: Response: to minimize the travel distance a route must cover. Concern: Customers expressed concern for the PMR Response: Concern: Customers felt the level of service was decreasing Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative

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A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Docket: 1364672 - 72538 Item Nbr: 41 Page Nbr: 4

### Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
 Customers opting for carrier service will have 24-hour access to their mail.
 Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
 CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
 Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

# Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
 A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

#### II. EFFECT ON COMMUNITY

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

# None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

# III. EFFECT ON EMPLOYEES

The postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 1,200</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,479 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

# V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

#### VI. SUMMARY

The Postal Service is proposing to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

# VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MARK MERRITT
Manager, Post Office Operations

03/14/2011

Date

POST	U.S. Postal Sen OFFICE CLOSING OR CONS		AL	1. Date Prepared		
	Fact Sheet	t		03/14/201		
2. Post Office Name		3. State and ZIP + 4 Co	de	· · · · · · · · · · · · · · · · · · ·		
GEPP 4. District, Customer Service   5	, Area, Customer Service	AR, 72538-9998 6. County	17 Congres	sional District		
ARKANSAS PFC	SOUTHWEST	FULTON	AR01			
8. Reason for Proposal to Discontinu Post Office is vacant postal rental proper		Reason and Date)	10. Proposed Perman	ent Alternate Service		
has been forclosed, declining economy a	nd					
declining population in Gepp. This office	earns					
1.9 hrs per day.	ffina	<del></del>	12. Hours of Service			
11. 3ta	ining	a. Time M-F	Sat	I Total		
a. PM PM Vaca	ancy Reason & Date: retired	a. Tillle W-I	Sat	Window		
Occupied 10/01/2009				Hours Per Week		
Occupied 10/01/2009		a. Lobby Time M-F	 I Sat	T CI VVCCK		
b. OIC Career	Non-Career	8:00 - 16:15	9:00 - 10:00	37.25		
c. Current PM POSITION Level						
(150)EAS-11	Downgraded from EAS-11					
d. No of Clerks- 0 No of Career- 0	No of Non-Career- 0					
e. No of Others- 1 No of Career- 0	No of Non-Career- 1					
13. Number of Cus	stomers Served		14. Daily Volume (Piece	s)		
a. General Delivery	0	Types of Mail	Received	Dispatched		
b. P.O. Box	41	a. First-Class	511	250		
c. City Delivery	0	b. Newspaper	131	0		
d. Rural Delivery	0	c. Parcel	12	5		
e. Highway Contract Route Box	189	d. Other	4	0		
f. Total	230	e. Total	658	255		
g. No. Receiving Duplicate Service	5	f. No. of Postage Meters	· ——	0		
h. Average No. Daily Transactions	13.60	a. No. of Permits	·			
Finances a. FY	1 10.00	ů	I b. EAS Step 1			
2008		Receipts \$ 32,609	PM Basic Salary	c. PM Fringe Benefits (33.5% of b.)		
2009		\$ 21,431	(no Cola)	\$11,111		
2010		\$ 19,216	\$ 33168			
	16a, C	luarters				
Postal Owned Leased (if Leased, Expiration Date) 03/31/2017 Annual Lease \$ 1200						
30-day cancellation clause? Yes No Evicted? Yes No (if Yes, must vacate by)						
Located in: Business Hom	le 🖊 Other Su	uitable alternate quarters av	/ailable? Yes ✔	No		
16b. Explain:						
the modular building site has been forclos	sed - no eviction date as yet					
17. Schools, Churches and Organizatio	n in Service Area: No: 0	19. Administrative/Emai	nating Office (Proposed):			
		Name VIOLA PO	EAS Level 1	6 Miles Away 6.0		
		Window Service Hours: N		SAT 09:00 11:00		
		Lobby Hours:	M-F 24 hrs	SAT 24 hrs		
		PO Boxes Available: 6	6			
18. Businesses in Service Area:	No: 35	20. Nearest Post Office	(if different from above):	***		
Alsteel, Renfro Cons., Union Glass, Ren		VIOLA PO	EAS 1	6		
Duncan, Scensation Candles-K. Breen, I Shrable Catlle Co., RT Ranch, A&W Far	Name Window Service Hours: N	Level	Miles Away 6.0 SAT 09:00 11:00			
Guttering, Backwoods Sharpening, Magi			SAT 24 hrs			
Shop, Pampered Chep-S. Smith, Twice . Tree Serv., Kerrville Painting Co., Mikes	•	66	•			
Taxidermy, T&K Investments, Tammys F	Place, Johns Mower Serv.,	I = 1				
Lackland Home Serv., Hilltop Garage, C Enterprises, Hilltpo Real Estate, J&J Lav		1				
Co., Alph Baking Co.	moare, obatem, bivelbiss Dally					
	21. Prej	pared by				
Printed Name and Title		Signature		Telephone No. AC ()		
JACKIE STUBITSCH PO Discontinuance Coordinator Name	Telephone No. AC ()	JACKIE STUBITSCH Location	_	(501) 228-4171		
JACKIE STUBITSCH	(501) 228-4171	LITTLE ROCK, AR				
PS Form 4920, June 1993						



06/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

**GEPP** 

Docket Number 1364672 - 72538

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID CAMP District Manager

# LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Nam	e, State, ZIP Code:	GEPP, AR, 72538-9998			
EAS Level:		11			
District:		ARKANSAS PFC			
County:	•	FULTON			
Congressio	onal District:	AR01			
Proposal:		✓ Close Consolidate			
,		illul Title I I I I I I I I I I I I I I I I I I I			
Reason Fo	•	retired			
Alternate S	ervice Proposed:	Highway Contract Route Service			
Customers					
Post Offic	ce Box:	41			
General I	Delivery:	0			
Rural Ro	ute:	0			
Highway	Contract Route (HCR):	189			
City Rout	te:	0			
Intermedi	iate Rural:	0			
Intermed	iate HCR:	0			
Total nu	mber of customers:	230			
Date	Action				
	Office suspended. Reason suspended: The current Of	C/PMR Karen Shrable is due a 5 day break on 10 Sept 2011 and sition for this 5 day period. OIC Karen Shrable at the Gepp Post			
	Office requested a transfer to the Henderson Post Office	with the condition that she transfer in as Officer In Charge to that			
	office. Because another employee was selected 20 Aug	ust 2011 for the detail at the Henderson Post Office, Karen			
09/10/2011	removed herself from the tranfer as a PMR employee to Suspension notice sent to Headquarters.	the Henderson Post Office.			
10/01/2009					
70.0	OIC: Career: 0 Noncareer: 1 Other Employees:	1			
12/02/2010	District manager authorization to study.				
02/23/2011	Questionnaires sent to customers. Number sent: 292 Analysis: Favorable 5 Unfavorable 60 No Opinion				
02/23/2011	Petition received. Number of signatures: 0				
····	Concerns expressed:				
07/19/2011	1 Congressional inquiry received: Yes Concerns expressed:				
09/01/2011	1 Proposal and checklist sent to district for review.				
03/14/2011		by district 10 days before the 60-day posting (PS Form 4920			
09/01/2011	Proposal and invitation for comments posted and roun				
05/18/2011	Proposal and invitation for comments removed and round Comment Analysis:	und-dated.			
	Favorable 0 Unfavorable 22 No Opinion 0 22				
None	Premature PRC appeal received.				
03/14/2011	Concerns expressed: Updated PS Form 4920 completed (if necessary).				
06/01/2011	Certification of the official record.				
06/04/2044	District transmittal of official record to vice president, D Area Operations.	belivery and Retail, and copy of transmittal letter to vice president,			
06/08/2011	Headquarters logged in official record (option entry).				
	Record returned to district for additional consideration.				
	Record returned as not warranted.				
08/04/2011	Final determination posted at affected office(s) and rou Final determination removed and round-dated.	und-dated.			
	Postal Bulletin Post Office Change Announcement for	m sent to Headquarters.			
	No appeals letter received from Headquarters.				
09/02/2011	Appeal to PRC received.				
	PRC opinion received on appeal: Affirmed: Remanded: USP:	S Withdrawn:			
	Address management systems notified to updated AM				
Discontinuance announced in Postal Bulletin No.: Effective date:					
Review Coc	ordinator/person most familiar with the case:				
	JACKIE STUBITSCH	(501) 228-4231			
	Name/Title	Telephone Number			
	INCKIE STUDITSCH	/E01\ 228 4221			
	JACKIE STUBITSCH District Post Office Review Coordinator	(501) 228-4231 Telephone Number			



06/01/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Gepp Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Michael Davis Manager Post Office Operations.

DAVID CAMP

DISTRICT MANAGER

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

**Enclosures:** 

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1364672.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

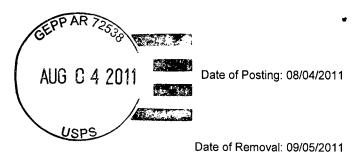
# Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the GEPP was received by 06/08/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.





FINAL DETERMINATION TO CLOSE
THE GEPP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1364672 - 72538

# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been forclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box or general delivery customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 (85 revenue units) in FY 2008; \$21,431 (56 revenue units) in FY 2009; and \$19,216 (50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

One congressional inquiry was received on July 19, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The proposal to close the Gepp Post Office was posted with an invitation for comment at the Gepp Post Office and Viola Post Office from March 14, 2011 to May 15, 2011. The following additional concerns were received during the proposal posting period:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and

2. Concern:

Customers felt level service was decreasing

Post Office Directory.

Response:

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

3. Concern:

Customers were concerned about having to travel to another post office for service

	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
4.	Concern:	Customers were concerned about mail security
	Response:	The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
5.	Concern:	Customers were concerned about senior citizens
	Response:	The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
6.	Concern:	Customers felt the cost of postage was increasing while service was decreasing
	Response:	The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.
7.	Concern:	Customers were concerned about later delivery of mail
	Response:	A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
8.	Concern:	Customers expressed concern for the PMR
	Response:	The PMR is a non-career position
9.	Concern:	Customers felt the level of service was decreasing
	Response:	The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other

### Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

# Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

# **III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

# IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 1.200</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,479 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

# V. OTHER FACTORS

the property which the modular unit is currently on has been foreclosed on and the building has no running water

#### VI. SUMMARY

This is the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box or general delivery customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Gepp Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Gepp Post Office and Viola Post Office during normal office hours.

Janot Gardolu		
	08/01/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



08/04/2011

OFFICER-IN-CHARGE/POSTMASTER Gepp Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Gepp Post Office Final Determination Docket No. 1364672 - 72538

Please post in the lobby the enclosed final determination to close the Gepp Post Office. The final determination must be posted in a prominent place from 08/04/2011 through close of business on 09/05/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/06/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

JACKIE STUBITSCH

POST OFFICE REVIEW COORDINATOR

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Docket: 1364672 - 72538 Item Nbr: 48 Page Nbr: 2

Enclosures:

Final Determination Official Record

Date of Removal: 09/05/2011

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FINAL DETERMINATION TO CLOSE
THE GEPP, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1364672 - 72538





DOCKET NO. ITEM NO. PAGE

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# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster position became vacant when the postmaster retired on October 01, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Post Office is vacant, postal rental property has been forclosed, declining economy and declining population in Gepp. This office earns 1.9 hrs per day.

The Gepp Post Office, an EAS-11 level, provides service from 08:00 to 16:15 Monday - Friday, 09:00 to 10:00 on Saturday and lobby hours of 8:00 - 16:15 on Monday - Friday and 9:00 - 10:00 on Saturday to 41 post office box or general delivery customers and 189 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 15 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$32,609 (85 revenue units) in FY 2008; \$21,431 (56 revenue units) in FY 2009; and \$19,216 (50 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 08, 2011, representatives from the Postal Service were available at to answer questions and provide information to customers. 71 customer(s) attended the meeting.

On February 23, 2011, 292 questionnaires were distributed to delivery customers of the Gepp Post Office. Questionnaires were also available over the counter for retail customers at the Gepp Post Office. 98 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 60 unfavorable, and 33 expressed no opinion.

One congressional inquiry was received on July 19, 2011.

Concern:

Response:

When this final determination is implemented, delivery and retail services will be provided by the Viola Post Office, an EAS-16 level office. Window service hours at the Viola Post Office are from 07:30 16:00, Monday through Friday, and 09:00 11:00 on Saturday. There are 66 post office boxes available.

The proposal to close the Gepp Post Office was posted with an invitation for comment at the Gepp Post Office and Viola Post Office from March 14, 2011 to May 15, 2011. The following additional concerns were received during the proposal posting period:

Customers felt the cost of postage was increasing while service was decreasing

Response:

The Postal Service is not immune to rising costs affecting every

The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Customers were concerned about later delivery of mail

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

The	e following nonpostal concerns were expressed from que gressional inquiry:	DOCKET NO. 1364672 stionnaires, the community meeting, on the 49
		PAGE
1.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers felt level service was decreasing

cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006.

Response:

Response:

Concern:

Concern:

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Response:

7.

Response:

Concern:

Customers were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers expressed concern for the PMR

The PMR is a non-career position

Customers felt the level of service was decreasing

The customer expressed a concern about the level of service was decreasing. The Postal Service is not immune to rising costs affecting every family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other

# provisions of the Postal Act of 2006.

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## Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

# Some disadvantages of the proposal are:

- 1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

# II. EFFECT ON COMMUNITY

Gepp is an unincorporated community located in FULTON County. The community is administered politically by Fulton Co. Police protection is provided by the Fulton County Sheriffs Office. Fire protection is provided by the Gepp Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Alsteel, Renfro Cons., Union Glass, Renfro Backhoe Serv., Avon-C. Duncan, Scensation Candles-K. Breen, Bathe in Beauty, Cotter Farms, Shrable Catlle Co., RT Ranch, A&W Farms, Ozark Breeders Assoc., D&S Guttering, Backwoods Sharpening, Magnuson Recovery Serv., Still Bait Shop, Pampered Chep-S. Smith, Twice As Nice, Custom Appl., Graves Tree Serv., Kerrville Painting Co., Mikes Taxidermy, Sweet Water Taxidermy, T&K Investments, Tammys Place, Johns Mower Serv., Lackland Home Serv., Hilltop Garage, Cozy Oaks Sales & Marketing, J&K Enterprises, Hilltop Real Estate, J&J Lawncare, Boatell, Divelbiss Dairy Co., Alph Baking Co. . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Gepp Post Office will be available at the Viola Post Office. Government forms normally provided by the Post Office will also be available at the Viola Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

None

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

# **III. EFFECT ON EMPLOYEES**

The postmaster position became vacant when the postmaster retired on October 01, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

#### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 45,479 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 1.200</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 45,479 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 45,479</u>

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# V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

# VI. SUMMARY

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This is the final determination to close the Gepp, AR Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Viola Post Office, located six miles away.

The postmaster retired on October 01, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Gepp Post Office provided delivery and retail service to 41 PO Box or general delivery customers and 189 delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$45,479 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Gepp Post Office and Viola Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Gepp Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Gepp Post Office and Viola Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

08/01/2011

Date

Postal Regulatory Commission Submitted 9/8/2011 2:12:57 PM Filing ID: 75548 Accepted 9/8/2011

ORDER NO. 841

# UNITED STATES OF AMERICA POSTAL REGULATORY COMMISSION WASHINGTON, DC 20268-0001

**Before Commissioners:** 

Ruth Y. Goldway, Chairman; Mark Acton, Vice Chairman; Tony L. Hammond; and Nanci E. Langley

Gepp Post Office Gepp, Arkansas Docket No. A2011-60

# NOTICE AND ORDER ACCEPTING APPEAL AND ESTABLISHING PROCEDURAL SCHEDULE

(Issued September 8, 2011)

Notice is hereby given that, pursuant to 39 U.S.C. 404(d), on September 1, 2011, the Commission received a petition for review of the Postal Service's determination to close the Gepp post office in Gepp, Arkansas. The petition was filed online by Kathy Adams on behalf of the Concerned Patrons of Gepp Post Office (Petitioner). The Commission hereby institutes a proceeding under 39 U.S.C. 404(d)(5) and establishes Docket No. A2011-60 to consider Petitioner's appeal. If Petitioner would like to further explain her position with supplemental information or facts, Petitioner may either file a Participant Statement on PRC Form 61 or file a brief with the Commission no later than October 6, 2011.

Categories of issues apparently raised. Petitioner contends that: (1) the Postal Service failed to consider whether or not it will continue to provide a maximum degree of

effective and regular postal services to the community (see 39 U.S.C. 404(d)(2)(A)(iii)); and (2) the Postal Service failed to adequately consider the economic savings resulting from the closure (see 39 U.S.C. 404(d)(2)(A)(iv)).

After the Postal Service files the administrative record and the Commission reviews it, the Commission may find that there are more legal issues than those set forth above, or that the Postal Service's determination disposes of one or more of those issues. The deadline for the Postal Service to file the applicable administrative record with the Commission is September 16, 2011. See 39 CFR 3001.113. In addition, the due date for any responsive pleading by the Postal Service to this Notice is September 16, 2011.

Availability; website posting. The Commission has posted the appeal and supporting material on its website at http://www.prc.gov. Additional filings in this case and participants' submissions also will be posted on the Commission's website, if provided in electronic format or amenable to conversion, and not subject to a valid protective order. Information on how to use the Commission's website is available online or by contacting the Commission's webmaster via telephone at 202-789-6873 or via electronic mail at prc-webmaster@prc.gov.

The appeal and all related documents are also available for public inspection in the Commission's docket section. Docket section hours are 8 a.m. to 4:30 p.m., eastern time, Monday through Friday, except on Federal government holidays. Docket section personnel may be contacted via electronic mail at *prc-dockets@prc.gov* or via telephone at 202-789-6846.

Filing of documents. All filings of documents in this case shall be made using the Internet (Filing Online) pursuant to Commission rules 9(a) and 10(a) at the Commission's website, http://www.prc.gov, unless a waiver is obtained. See 39 CFR 3001.9(a) and 3001.10(a). Instructions for obtaining an account to file documents online may be found on the Commission's website or by contacting the Commission's docket section at prc-dockets@prc.gov or via telephone at 202-789-6846.

The Commission reserves the right to redact personal information which may infringe on an individual's privacy rights from documents filed in this proceeding.

Intervention. Persons, other than Petitioner and respondent, wishing to be heard in this matter are directed to file a notice of intervention. See 39 CFR 3001.111(b). Notices of intervention in this case are to be filed on or before October 3, 2011. A notice of intervention shall be filed using the Internet (Filing Online) at the Commission's website unless a waiver is obtained for hardcopy filing. See 39 CFR 3001.9(a) and 3001.10(a).

Further procedures. By statute, the Commission is required to issue its decision within 120 days from the date it receives the appeal. See 39 U.S.C. 404(d)(5). A procedural schedule has been developed to accommodate this statutory deadline. In the interest of expedition, in light of the 120-day decision schedule, the Commission may request the Postal Service or other participants to submit information or memoranda of law on any appropriate issue. As required by the Commission rules, if any motions are filed, responses are due 7 days after any such motion is filed. See 39 CFR 3001.21.

# It is ordered:

- 1. The Postal Service shall file the applicable administrative record regarding this appeal no later than September 16, 2011.
- 2. Any responsive pleading by the Postal Service to this Notice is due no later than September 16, 2011.
- 3. The procedural schedule listed below is hereby adopted.

- Pursuant to 39 U.S.C. 505, Patricia A. Gallagher is designated officer of the Commission (Public Representative) to represent the interests of the general public.
- 5. The Secretary shall arrange for publication of this Notice and Order in the *Federal Register*.

By the Commission.

Shoshana M. Grove Secretary

# PROCEDURAL SCHEDULE

September 1, 2011	Filing of Appeal
September 16, 2011	Deadline for the Postal Service to file the applicable administrative record in this appeal
September 16, 2011	Deadline for the Postal Service to file any responsive pleading
October 3, 2011	Deadline for notices to intervene (see 39 CFR 3001.111(b))
October 6, 2011	Deadline for Petitioner's Form 61 or initial brief in support of the petition (see 39 CFR 3001.115(a) and (b))
October 26, 2011	Deadline for answering brief in support of the Postal Service (see 39 CFR 3001.115(c))
November 10, 2011	Deadline for reply briefs in response to answering briefs (see 39 CFR 3001.115(d))
November 17, 2011	Deadline for motions by any party requesting oral argument; the Commission will schedule oral argument only when it is a necessary addition to the written filings (see 39 CFR 3001.116)
December 30, 2011	Expiration of the Commission's 120-day decisional schedule (see 39 U.S.C. 404(d)(5))

# COMMITTEE TO SAVE GEPP POST OFFICE

ECUMBA

PO Box 37

2011 SEP -2 P 1: 47

Gepp, Ar. 72538

POSTAL REGULATORY
COMMISSION
TO OF THE SECRETARY

Postal Regulatory Commission, Secretary

901 New York Avenue NW Suite 200

Washington, DC. 20268-0001

Received

AUG 3 1 2011

August 29, 2011

Office of PAGR

This is a request for an appeal and a petition for review of the Postal Service's Final Determination to close Gepp Post Office in Gepp, Arkansas.

Docket #1364672-72538

We the residents of Gepp, AR respectfully ask that you consider our appeal that this post office NOT be closed for the following reasons.

- When our post mistress retired it was the responsibility of the Postal Service to replace her. The postal customers of Gepp had no say in the decision not to do so. We should not be penalized.
- 2. By transferring our service, there will still be an added cost of moving.
- 3. The pay and benefit to the Viola postmaster will increase, negating supposed savings.
- 4. The economy of the <u>whole</u> United States is declining and people <u>everywhere</u> have less disposable income. We aren't seeing postal service salaries decline across the board because of this, only services are declining. To penalize your customers for this is false reasoning.
- 5. There has been no decline in the population of Gepp.
- 6. For most errands our residents travel west to Mountain Home where there are more choices and lower prices for goods and services. If a person has to go to Viola would necessitate going the opposite direction, thus wasting gas, money and time.
- 7. For those of us who mail items heavier than a letter or other services will still need to go to the post office (further away).

- 8. If people living in the rural areas are inconvenienced enough they will move to the cities leaving <u>NO ONE</u> to raise the food that can only be raised in the rural areas. The long term result being less food.
- 9. Since we have not had a postmaster for almost two years it has actually created a savings for the post office. You have only been paying PMR wages, not the EAS-11 and fringe benefits.
- 10. Rural box customers shouldn't be asked to wait at the highway for a person to provide services. The absurdity of such is beyond imagination.
- 11. To our knowledge, the Postal Service has never made known to their customers that special services are available to hardship cases. Is there a plan to inform your customers of this by individual mailings?
- 12. Many mailed items can't be put into a locked rural box because the hole in the box would have to be so large that a hand could go in the box (pharmaceuticals) making those targets of theft.
- 13. Section 101(b) of Title 39, USC S404 clearly states "The Postal Service shall provide a <u>maximum</u> degree of effective and regular postal service to <u>rural</u> areas, and small towns where post offices are not self sustaining. No small post office shall be closed solely for operating at a deficit, it being the <u>specific intent</u> of the Congress that effective postal services be insured to residents of both urban and rural communities." How much more specific does Congress have to be?!!!

With all of this said we do not feel that the Postal Service gave this study full consideration and did not have full financial disclosure in their figures.

We know that the task ahead of you is not simple and would appreciate a favorable decision by the Commission to allow the Gepp Arkansas, post office to remain open.

We would be happy to discuss this further to help you make a good decision for the residents of Gepp. Please feel free to call anytime 870-458-2179 or fax to 870-458-2288.

Respectfully,

Mary Rivera, Chairman

Postal Regulatory Commission Submitted 9/13/2011 11:39:19 AM Filing ID: 75663 Accepted 9/13/2011

# Before the Postal Regulatory Commission Washington DC 20268-0001

Gepp Post Office Gepp, Arkansas Docket No. A2011-60

# PUBLIC REPRESENTATIVE'S NOTICE OF EMERGENCY SUSPENSION AND REQUEST FOR RELATED RELIEF

(September 13, 2011)

# I. INTRODUCTION

This filing is submitted to provide a timely supplement to the record in this case on matters that affect the interests of the general public. It informs the Commission of last week's emergency suspension of the post office in Gepp ("jeep"), Arkansas and the Postal Service's apparent wholesale abandonment of the premises since then. It is also seeks interlocutory relief for the patrons of the Gepp Post Office, such as a full and detailed explanation from the Postal Service of the reason for the emergency suspension (if this has not yet been provided); a statement as to whether the office will re-open prior to the expiration of the appeal process; and clarification of the impact of the suspension on the appeal process. This information should also be provided to the Commission in a timely fashion.

This filing is accompanied by a contemporaneous Motion for Acceptance.

# II. RECENT DEVELOPMENT—EMERGENCY SUSPENSION

Gepp is located in northern Arkansas, about 16 miles from Mountain Home, a popular resort and retirement community in Ozarks, and about 114 miles from Little Rock, the state capital. It is also about eight miles from the state of Missouri's southern border.¹

As the Commission is aware, the Gepp Post Office is another in a long and evergrowing list of post offices across the Nation that the Postal Service is seeking to close. Under the procedural schedule issued in the case, the next filings from the Petitioners and any related comments from the Public Representative are due October 6, 2011. However, Petitioners Rivera and Adams informed me last Thursday that an emergency suspension notice had been posted at the Gepp Post Office, that all post office boxes had been removed, and that a rather cryptic posting told patrons to pick up their mail in Viola. (Viola is also the location the Postal Service has identified as the place where current patrons of the Gepp Post Office will obtain their mail if the closing is approved.) Today, I was informed that it appears the Postal Service has removed all vestiges of its presence from the building in Gepp.

The Postal Service attorney assigned to this case subsequently confirmed, in a telephone conversation, that the reported suspension had, in fact, occurred. At that time, she also said she believed the reason for the suspension was that the Officer in Charge (OIC) was not able to perform her duties, but did not know precisely why that was the case. In a follow-up call, the Postal Service attorney said the reason the OIC could not perform her duties stemmed from contractual terms which require a 5-day break in service after a certain period in service, not illness or extended absence from the area for other reasons. The Postal Service attorney did not know whether the office would re-open after the 5-day break, but confirmed that the post office boxes had been moved to Viola.

¹ Notice and Order Accepting Appeal and Establishing Procedural Schedule, November 19, 2009 (Order No. 342).

In short, the emergency suspension was not due to fire, flood or some other unexpected problem, but to a clause the Postal Service presumably was aware of (or should have been aware of) when it sought to close the Gepp Post Office. Moreover, if the OIC has been working for the Postal Service for some time, this may not be the first time the 5-day break requirement would have been triggered. If so, it would be useful to know the impact on operations of the Gepp Post Office if one or more previous 5-day breaks have occurred.

# III. REQUESTED RELIEF

Given that some patrons of the Gepp Post Office have invoked the statutory appeal process, it is in the public interest for the Postal Service to provide them with more detailed information about the reason for the emergency suspension. Moreover, under the circumstances, where fire and flood apparently are not an issue, it would have been preferable if this information had been provided to each patron by letter prior to the suspension. A terse notice on the building door may satisfy the strict letter of the law, but leaves the patrons of the local post office seriously questioning the Postal Service's actions and believing that a federal agency is abusing its power.

The assigned Postal Service attorney has informally indicated that the Postal Service may undertake more detailed disclosure to the patrons on its accord. If so, that would provide a limited measure of relief to patrons, especially if the message recognizes the alarm and concern this development has caused. It would also be helpful if the Postal Service provides a copy of that notice to the Commission, as well.

In addition, it is my understanding that the Postal Service, for some time, has followed the practice of keeping post offices open during the appeal process, even if patrons do not technically comply with a Commission rule requiring them to file an application for suspension of a final determination to close. (See rule 3001.114). The Public Representative commends the Postal Service for adopting this practice and

recognizes that circumstances may arise that nevertheless require an emergency suspension during the appeal process. In these cases, it would seem to make sense for the Postal Service to provide the affected patrons with a detailed explanation of the reason for the suspension (apart from a minimal statement posted on the door), to provide information about the possibility of re-opening prior to the expiration of the appeal period, and to address the impact on the appeal process. Out of respect for that process, this information should also be provided to the Commission in a timely manner.

# IV. CONCLUSION

The emergency suspension of the Gepp Post Office has shaken the patrons who have been participating in the appeal process in good faith. Understandably, some view the emergency suspension as a bureaucratic subterfuge and end-run around the statute. They fear that the closing is a fait accompli, and question whether further participation in the process would be a farce. On behalf of the patrons of the Gepp Post Office — and of patrons of post offices that may be similarly affected in the future — I respectfully request that the Commission exercise its good offices to provide the Postal Service with an opportunity to put the Gepp Post Office patrons' fears to rest and to provide appropriate equitable relief.

The Petitioners in this case and the Postal Service are aware of this filing and its general contents.

I would like to acknowledge the effort the Petitioners have put into contacting me and explaining this development. Without that effort, I would not have been aware of the emergency suspension. I also acknowledge the promptness with which the assigned Postal Service attorney and others in the United States Postal Service's Office of General Counsel responded to my inquiries about this matter. I recognize that their resources are especially strained at this time.

Respectfully submitted,

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FIRST-CLASS MAIL POSTAGE & FEES PAID U.S.P.S. PERMIT NO. G-10

# **EMERGENCY SUSPENSION NOTICE**

An Emergency Suspension of operations has been initiated on Gepp Post Office. The Postmaster Relief (PMR) has decided not to continue her employment with the U.S. Postal Service (USPS). PMR positions are for non-career employees hired for a term not-to-exceed 360 calendar days, followed by a five day break in service. A PMR reappointment was offered but again the PMR decided not to continue her employment with the USPS. Unable to find a replacement, a suspension of operations at the Gepp was necessary.

While the office is suspended, PO Box service will be available from the Viola Post Office located 6 miles from the Gepp office at 9971 Highway 62 W. Customers presently receiving rural delivery will not experience a change in service, with the exception of picking up parcels and accountable mail at the Viola office. Customers currently using Gepp in the last line of their mailing address will continue to Gepp, AR 72538.

Retail Service will be available from the Viola Post Office. Window service hours at Viola are from 7:30 – 12noon / 1:00-4:00pm Monday – Friday, and 9:00-11:00am on Saturdays.

If you have additional questions, please contact the Viola Post Office at (870) 458-2204

DOCKET NO. 1364672

ITEM NO. 2

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POSTAL CUSTOMER



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